

Northern Alberta Broadband Preparedness Project

Lesser Slave Lake Economic Alliance













Lesser Slave Lake Economic Alliance

Submitted to Alberta HUB:
By Taylor Warwick Consulting Limited

September 15, 2017



Table of Contents

1	Exec	utive	e Summary	1
	1.1	Intr	oduction	1
	1.2	Les	ser Slave Lake Economic Alliance (LSLEA) – At A Glance	2
	1.3	Plar	ns for Broadband	4
	1.4	Util	ity Networks in LSLEA	5
	1.5	Rec	ommendations	5
	1.6	Nex	t Steps	6
2	Intro	oduc	tion	7
	2.1	Pro	ject Definition	7
	2.2	Pro	ject Purpose	7
	2.3	Pro	ject Leadership and Study Partners	7
	2.4	Nor	thern Alberta Study Area	8
	2.4	.1	Geographic Borders	8
	2.4	.2	REDA Membership and Grouping of Communities	9
	2.4	.3	Community Composition, Natural Resources, and Features	9
3	Lanc	lscap	oe	11
	3.1	Con	text	11
	3.2	Fed	eral Updates	11
	3.2	.1	Basic Service Ruling	11
	3.2	.2	Connect to Innovate Program (CTI)	12
	3.2	.3	Statistics Canada	12
	3.2	.4	Federation of Canadian Municipalities (FCM)	12
	3.3	Pro	vincial Updates	13
	3.3	.1	Service Alberta and the Alberta SuperNet Contract	13
	3.3	.2	Changes to the Municipal Government Act (MGA)	
	3.3	.3	Regional Economic Development Alliance (REDA) Broadband Studies	14
	3.3	.4	Alberta Urban Municipalities Association (AUMA)	15
	3.3	.5	Alberta Association of Municipal Districts and Counties (AAMDC)	15
	3.4	Serv	vice Provider Updates	15
4	Bend	efits	of Broadband – Socioeconomic Effects	17
	4.1	Ove	erview	17
	4.2		alth Creation and the Knowledge-based Economy	
	4.3		nomic	
	4.3		Economic Impacts of New Broadband Investments	
	4.3	.2	Digital Adoption and its Impact on GDP	
	4.3		Agriculture	
	4.4		ial	
	4.4		Connected Communities	
	4.4		Education	
	4.4		Entrepreneurship	
	4.4		Employment	
	4.4		Healthcare	

	4.4	.6	Government Delivery of Public Services	31
5	Curr	ent S	State	33
5.1 Co		Con	ntext	33
	5.2	Reg	ional Profile	33
	5.3	Mu	nicipal, First Nations, and Métis Settlements Broadband Interests	37
	5.4	Cur	rent Service Providers, Services, and Infrastructure	38
	5.4	.1	Fixed Wireless-based	38
	5.4	.2	Mobility	40
	5.4	.3	Wireline-based – DSL	40
	5.4	.4	Wireline-based – Coaxial Cable	41
	5.4	.5	Internet Service Provider Wi-Fi	42
	5.4	.6	Axia Fibre	42
	5.5	Вас	khaul Availability	43
	5.5	.1	Alberta SuperNet	43
	5.5	.2	TELUS Wholesale	43
	5.6	Exis	sting Infrastructure	44
	5.6		Towers and Other Tall Structures	
	5.6		Utility Infrastructure	
	5.6	.3	First Nations Fibre Infrastructure	
	5.7		nned Infrastructure	
	5.7		Major Projects	
	5.7		Electricity Transmission Development Plans	
	5.7		Municipal Capital and Civil Works Projects	
6			State	
•	6.1		ntext	
	6.2		Observations and Conclusions During Research and Analysis	
	6.2	-	Segmentation	
	6.2		Issues and Challenges	
			adband Visions – the Next 10 Years	
_	6.3			
7			Opportunity	
	7.1		erview	
	7.2		tus Quo	
	7.3		remental	
	7.4		gotiate with Current Providers	
	7.4		Work with the Carriers and Seek their Investment	
	7.4		Establish a Private-Public Partnership (PPP)	
	7.4		Subsidize a Private Partner	
	7.5		velop a Community or Regional Fibre Network	
8			nity and Regional Fibre Networks	
	8.1		rning from Abroad	
	8.2	Mu	nicipal Networks in Canada	
	8.2		Overview	
	8.2		Alberta SouthWest	
	8.2		City of Calgary	
	8.2		Kainaiwa	
	8.2	.5	Olds, Alberta	64

	8.2.	6	Parkland County	66
	8.3	Gen	eral Financial Considerations	66
	8.3.	1	Off-balance Sheet Considerations	66
	8.3.	2	Wireless versus Wired	67
	8.3.	3	Aerial versus Buried Deployment	68
	8.3.	4	Grant Funding	68
	8.3.	5	Don't Delay	69
	8.3.	6	Public versus Private Financing	69
	8.4	Busi	ness Models	70
	8.4.	1	Structure	70
	8.4.	2	The Wholesale (Utility) Network Option – C-Net	71
	8.4.	3	The Retail Services Option – CommNet	72
	8.4.	4	Financial Considerations	73
9	Utilit	v Ne	tworks in LSLEA	75
		•	text	
			n of High Prairie – A 1,000+ Premise Community	
	9.2.		Business Structure	
	9.2.		Deployment Capital	
	9.2.		Deployment Schedule	
	9.2.		Opto-electronics and Backhaul	
	9.2.		Drop Capital	
	9.2.		Markets and Revenue	
	9.2.		Operations	
	9.2.		Financial Projections	
	9.3		akes County – An Inclusive Regional Network	
	9.3.	_	Context	
	9.3.		Business Structure	
	9.3.		Deployment Capital	
	9.3.		Markets & Revenue	
	9.3.		Operations	
	9.3.		Financial Projections	
			apolating the Results	
	9.4. 9.4.		Municipal NetworksRegional Networks	
		-	S	
			ns	
12	Acro	nyms	5	91
13	3 Appe	ndic	es	95
	13.1	Use	of Technology in Farming Operations	95
	13.2	Met	hodology	95
	13.2	2.1	Current State	95
			Desired State	
			dband Service Availability	
			Town of High Prairie	
			Town of Slave Lake	
			Big Lakes County	
	±0.		-·o·····	

103
105
107
114
116
117
118
119
120
121
123

List of Figures

Figure 1 – Internet service levels	3
Figure 2 – Premise densities	4
Figure 3 – Northern Alberta study area	9
Figure 4 – Effect and interrelations that stem from increased broadband speeds	17
Figure 5 – Economic impacts of broadband speed upgrades over time	19
Figure 6 – Industry digitization & growth of annual GDP in the United States by 2025	20
Figure 7 – Next generation farms and rural communities	23
Figure 8 – Trends in agriculture technology	23
Figure 9 – Evolution of broadband in K-12 schools.	25
Figure 10 – Comparison of education attainment levels – indigenous verses non-indigenous	26
Figure 11 – Continuum of patient acuity and use of healthcare system resources	29
Figure 12 – Adoption and use of digital health technologies in Canada	31
Figure 13 – Government sector – areas of digital transformation	32
Figure 14 – LSLEA region.	
Figure 15 – Industry mix (based on business counts)	37
Figure 16 – Fixed wireless coverage	39
Figure 17 – Mobility data coverage	40
Figure 18 – DSL coverage	41
Figure 19 – Coaxial cable coverage	42
Figure 20 – SuperNet infrastructure	43
Figure 21 – Gas co-operatives	45
Figure 22 – TSAG network diagram	46
Figure 23 – Major projects	47
Figure 24 – Lack of high-speed broadband connectivity causes many issues	51
Figure 25 – Okay, Future I'm Ready	52
Figure 26 – Communities with near-term broadband plans.	53
Figure 27 – Types of business models.	57

Figure 28 – International Internet service levels and pricing comparison	60
Figure 29 – Municipal fibre networks in the United States (updated to May, 2017)	61
Figure 30 – Talent competition among United States 'Gig' communities	61
Figure 31 – Comparative Internet speeds across Canada	62
Figure 32 – City of Calgary –rights of way issues	63
Figure 33 – Benefits assessment for RMWB First Nations	67
Figure 34 – Components of a telecommunications network	70
Figure 35 – A wholesale/utility network model	72
Figure 36 – A retail /ISP business model	72
Figure 37 – Utility network model	75
Figure 38 – A Pre-conceptual fibre plan for High Prairie	77
Figure 39 – Cumulative capital expenditures from 2018 to 2022	78
Figure 40 – Projected operational costs in 2022.	80
Figure 41 – Non-discounted cashflow projections for High Prairie	82
Figure 42 – Big Lakes County	83
Figure 43 – Utility network model	84
Figure 44 – Utility fibre network	85
Figure 45 – Cumulative capital expenditures from 2018 to 2022	86
Figure 46 – Annual operational cost projections for the utility fibre network	87
Figure 47 – Non-discounted cashflow projections for Big Lakes County regional network	88
Figure 48 – Developing the current state	96
Figure 49 – Mobility coverage – TELUS/Bell	116
Figure 50 – Mobility coverage – Rogers Communications	116
Figure 51 – ATCO Electric & Fortis Alberta service areas (northern Alberta)	118
Figure 52 – Northwestern Alberta rural water co-operativess	119
Figure 53 – Fort McMurray west 500 kV transmission line	120

List of Tables

Table 1 – LSLEA Communities	2
Table 2 – Bell Turbo Hub Pricing & Data Usage Maximums	16
Table 3 – Adoption of Precision Agriculture - Technology Drivers and Barriers	24
Table 4 – Online Resources	28
Table 5 – Benefits of Remote Patient Monitoring	30
Table 6 – LSLEA Communities	34
Table 7 – Population & Population Growth Trends	35
Table 8 – Number of Businesses (with employees) by Industry	36
Table 9 – LSLEA Involvement & Interest in Broadband	38
Table 10 – Water Co-operatives	45

Table 11 – LSLEA Municipal Capital & Civil Works Projects	48
Table 12 – Common Business Model, Financing, and Governance Options	58
Table 13 – Internet Services In Olds, Alberta	65
Table 14– Analyses Completed for Communities and Regions in Northern Alberta	76
Table 15 – Assumed Financial Parameters	80
Table 16 – Utility Model Results Summary for High Prairie	81
Table 17 – Deployment Cost Summary	85
Table 18 – Utility Model Results Summary for Big Lakes	87
Table 19 – LSLEA Community Broadband Plans and Visions	121



1 Executive Summary

1.1 Introduction

Because of the Internet and related technologies, the world is now transitioning to more complex economic systems built around *knowledge*.¹ As a foundational cornerstone of these emerging systems of wealth creation, access to information and communications technology (ICT) has become critical to sustainable economic development in virtually every community and society on the planet.

For only the third time in history, society's system of wealth is changing. In knowledge-based economies, wealth creation is largely independent of place, local resources, and physical assets compared to the previous industrial era where wealth was based on significant physical resources, access to raw materials, manpower, and efficient transportation. Wealth now arises from human ingenuity, intellectual property, and novel business models. With growth and development timeframes in the new economy largely unconstrained by the building of physical infrastructure and the movement of goods and services, knowledge-based businesses often grow exponentially.

The economic impacts of new broadband infrastructure investment on a community's economy and social framework are felt soon after the investment is made and then continue well into the future. In the short-term, direct effects such as changes in employment, economic production, and behavior are generated during the course of the infrastructure deployment, which then begins to increase the region's contribution to the national gross domestic product (GDP). In the medium-term, indirect benefits become apparent. Examples of indirect benefits include cost savings, cost avoidance, productivity gains, and incremental economic activity. Over the longer term, 'induced effects' develop. These include the transformative impacts on the economy such as the introduction of new industries/industry clusters and new ways of working.² Indeed, the ultimate value of a community's investment in high-speed broadband derives not from the infrastructure itself, but from the economic and social ecosystem that grows and evolves around it.³

In spite of the foundational nature of the required underlying connectivity infrastructure, Canada has yet to develop meaningful related technology policy and the results show. Canada, for instance, now ranks 14th in Broadband and in Innovation⁴ and whereas at most locations in Canada one may have the option of two wireline providers, in Västerås, Sweden, there are over 30.

Accessible, affordable, and reliable high-speed broadband services, provided in a coordinated and interconnected system, is seen as foundational to supporting economic prosperity locally and regionally, enabling greater social connectedness and well-being of the region's population. High-speed broadband services provide foundational infrastructure for community prosperity, resiliency, and quality of life – not

¹ Toffler, Alvin and Heidi. Revolutionary Wealth. Knopf. 25 April 2006.

² Socioeconomic Effects of Broadband Speed; Ericsson, Arthur D. Little, and Chalmers University of Technology; 2013-09.

³ Smith, Steve; *The Economic Development Benefits of Broadband. Broadband Communities;* Broadband Communities Magazine; 2017-05/06.

⁴ Lafleur, B. et al; How Canada Performs – A Report Card on Canada's Innovation Performance; Conference Board of Canada; 2013 04.

unlike roads, electricity, water and wastewater, and other essential utilities that support economic activity and community life.

Advancing a robust, diversified economy in northern Alberta is highly dependent on having the necessary infrastructure in place to access markets, reduce cost of service delivery, and enhance the quality of life. Realizing this, with the support of Alberta Economic Development and Trade (EDT), the Northern Alberta Development Council (NADC) together with Lesser Slave Lake Economic Alliance (LSLEA) and the four other Regional Economic Development Alliances (REDAs) spanning northern Alberta partnered to undertake this *Northern Alberta Broadband Preparedness Project*. The study was initiated to quantitatively evaluate the options available to enhance broadband infrastructure within the northern Alberta study area. The overall purpose of this report is to document:

- 1. Current broadband availability throughout the region (Current State);
- 2. Where each community would like to be in 3-, 5-, and 10-years (Desired State);
- 3. Potential benefits that might be realized once the availability of world-class broadband infrastructure became available (Benefits);
- 4. The options available to communities and sub-regional areas interested in enhancing the availability of broadband infrastructure within their environs (Opportunities, Options, and Strategy); and
- 5. The potential financials associated with the more do-it-yourself (DIY) options (Business Cases).

Parts 1, 2, and 3 were completed and the results released in draft form. Each focused on the entire northern Alberta study region and the NADC area – the NADC area encompassing 60% of the Alberta landmass. To facilitate a greater focus on the opportunities, options, and illustrative financials within each region, Parts 4 and 5 were combined and undertaken separately for the regions covered by each REDA and the NADC. The results for the LSLEA region are documented in this report.

1.2 Lesser Slave Lake Economic Alliance (LSLEA) – At A Glance

As shown in Table 1, LSLEA includes 2 municipal districts (MDs), 1 county, 3 towns, 16 hamlets, 9 First Nations, and 3 Métis Settlements. Of the 30,114 residents, approximately a third (35%) live in municipalities while the remaining 19,598 (65%) are dispersed throughout the rural areas of the region. Twenty-six percent of the region's residents live in First Nations reserves and Métis Settlements. The region is home to 1,230 businesses.



Table 1 – LSLEA Communities

	Towns	Hamlets	First Nations	Métis Settlements	Population	% of LSLEA
	High Prairie	Enilda	Driftpile Cree Nation	East Prairie		
	Swan Hills	Faust	Kapawe'no First Nation	Gift Lake		
Big Lakes County		Grouard	Sucker Creek First Nation	Peavine	14,045	46.6%
		Joussard	Swan River First Nation			
		Kinuso	Whitefish Lake First Nation	(Atikameg)		
	Slave Lake	Canyon Creek Smith	Sawridge First Nation			
MD of Lesser Slave River		Chisholm Wagner			9,484	31.5%
ND OI LESSEI SIAVE KIVEI		Flatbush Widewater			9,404	31.3%
		Marten Beach				
		Calling Lake Wabasca	Bigstone Cree Nation			
MD of Opportunity		Red Earth Creek	Loon River Cree First Natio	n	6,585	21.9%
		Sandy Lake /Pelican Mtn	Peerless Trout First Nation			
11,656	10,516	Population	6,373	1,569	30,114	1
38.7%	34.9%	Percent of SLEA	21.2%	5.2%	1	
3	3	16	9	3	34	

There are approximately 30,000 residents and 1,230 businesses in the LSLEA region

According to the service level chart in Figure 1, Internet service levels meeting the new CRTC objective of 50 Mb/s down and 10 Mb/s up are available in only one of the 34 municipalities (including hamlets, First Nation, and Métis settlements) in the region. The Town of Slave Lake has an asymmetric

940/10 Mb/s service from Eastlink and, in the areas rebuilt after the fire, a symmetric 150 Mb/s fibrebased from TELUS.

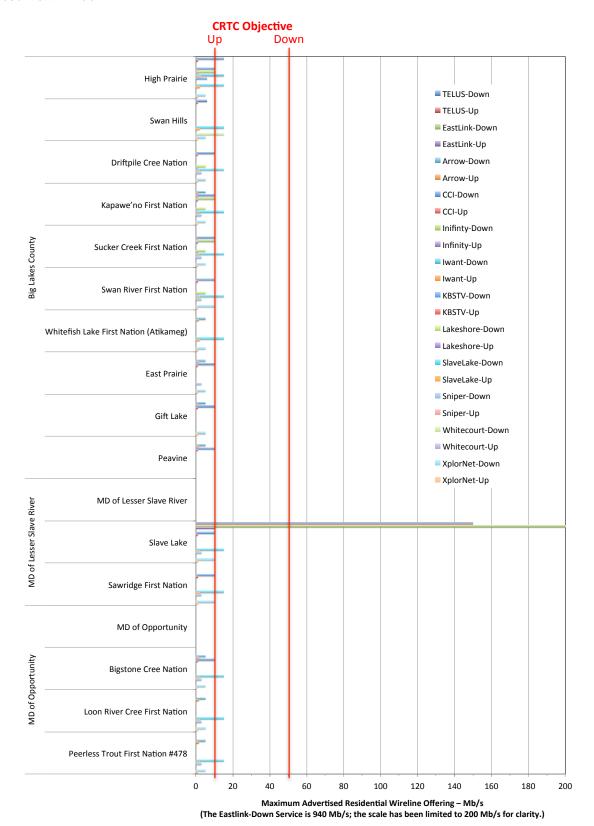


Figure 1 – Internet service levels.

Deployment options and strategies depend on population and density. As is evident in Figure 2, premise densities across the LSLEA region vary widely – from a low of 0.1 homes per square kilometer (or 1 home per 10 km²) in the MD of Lesser Slave River and the MD of Opportunity to 91 homes/km² in the Town of Slave Lake.

As the cost of providing enhanced broadband services increases substantially as the premise density decreases, the quality and availability of these services does so as well. The higher the premise density (red squares) relative to the population (top of the blue columns), the better the capital deployment financials will be. Conversely, the lower the density relative to the size of the population, the worse they will be. To be operationally sustainable, in the higher density areas, if the top of the blue column is below, say, 5,000 individuals, partnering with other communities will likely be necessary.

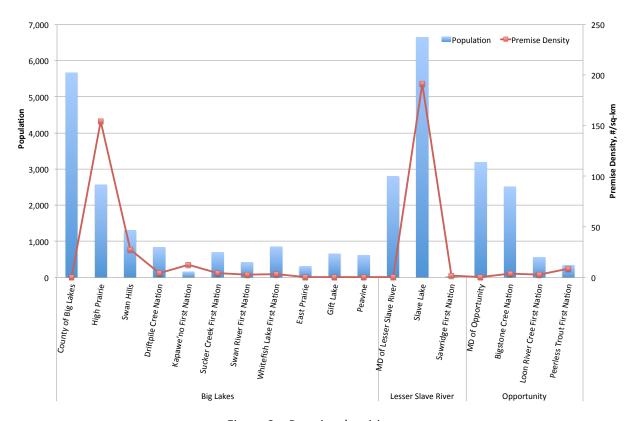


Figure 2 - Premise densities.

With large populations and negligible densities, the MDs and counties will have the biggest issue with fibre deployment and unless significant grant funding or novel financing arrangements become available, wireless or hybrid fibre/wireless solutions will be needed. Big Lakes County benefits from a slightly higher population density as well as the presence of two major centres. Lesser Slave River has Slave Lake, which helps, but the MD of Opportunity is pretty much entirely rural. At the municipal level, except possibly for Slave Lake, none of the smaller urban centres in the region are large enough to support a fibre deployment on their own – collaboration with other communities or private industry will be needed.

1.3 Plans for Broadband

Within the LSLEA, Big Lakes County and its partner communities are advanced in recognizing the importance of broadband and looking for solutions to move forward.

Big Lakes County, the towns of High Prairie and Slave Lake, the MD of Lesser Slave River, and the Gift Lake Métis Settlement — Big Lakes County recently received funding from the Alberta Community Partnership (APC) Program for its Inter-Municipal Broadband Discovery Project to assess the best ways to enhance broadband in the region. Big Lakes County will lead the project. At the time of the writing of this report, the project team is in the early stages of organizing and defining their broadband project.

Northern Alberta Broadband Society – The Northern Alberta Broadband Society, an independent voluntary organization, plans to improve broadband connectivity between the immediate Slave Lake region and the Peace River region.

Southshore Area First Nations and Lakeshore Internet Services – Lakeshore Internet Services (Lakeshore) provides fixed wireless-based Internet services to the First Nations and the communities in the Lesser Slave Lake area. Lakeshore's owner, the Lesser Slave Lake Indian Regional Council, is governed by its eight member/shareholder First Nations. The eight members include Driftpile, Duncan's, Horse Lake, Kapawe'no, Sawridge, Sturgeon Lake, Swan River, and Sucker Creek First Nations. Lakeshore strongly believes broadband will provide the infrastructure needed to develop and deliver advanced applications and services that will bring greater economic and social benefits to their communities and bridge the gaps that exist in employment, learning (online education), and healthcare. They would like to deploy fibre to their membership – they envision a pilot project as a way forward.

1.4 Utility Networks in LSLEA

Within the LSLEA, Big Lakes County and its partner communities are the most advanced in recognizing the importance of broadband and looking for solutions to move forward. Indeed, Big Lakes County took the initiative to obtain Alberta Community Partnership (ACP) funding for a detailed study for the Big Lakes County, inclusive of the municipalities, First Nations, and Métis settlements within its boundaries – specifically High Prairie, Swan Hills, the hamlets of Enilda, Faust, Grouard, Joussard, and Kinuso, the Kapewe'no First Nation, and the Métis settlement of Gift Lake. The study – *Inter-municipal Broadband Discovery Project* – will leverage the results of this work and then develop more detailed financials to evaluate the options of most interest to the County. As the more detailed financials have already been developed, they will be used in the analyses presented – thereby increasing both the accuracy and credibility of the financial results presented.

At the time of writing, neither the MD of Lesser Slave River nor the MD of Opportunity were ready for such a study. As such, the analyses in this document will focus on the results for Big Lakes County. As will be seen, the business case for an inclusive, open-access utility network focused on providing both fibre-to-the-premise (FTTP) networks in each of these communities as well as an inter-community connecting network within Big Lakes County, goes cashflow positive after seven years. Going forward, the model could be expanded to encompass options for both the MD of Lesser Slave River and the MD of Opportunity.

It is hoped that the Big Lakes County work will be leveraged by the Southshore Area First Nations and Lakeshore Internet Services as both realize the importance of broadband to deliver advanced applications and services that will bring greater economic and social benefits to their communities and bridge the gaps that exist in employment, learning (online education), and healthcare. They would like to deploy fibre to their membership – they envision a pilot project as a way forward. The models developed for Big Lakes should help make that possible. Partnering with Big Lakes would improve the financials for both.

1.5 Recommendations

To accommodate both present and future economic development needs, facilitate full citizen inclusion, and help eliminate any digital divides within member communities of the LSLEA region, a

community-driven, utility-based, hybrid fibre-to-the-premise (FTTP) / fibre-to-the-tower deployment capable of enabling symmetric access up to and beyond 1 Gb/s to all is recommended for those counties/communities wishing to move ahead. The fibre infrastructure suggested will cost-effectively scale to meet all foreseeable bandwidth requirements, minimize cost to all potential clients, and enable LSLEA members to maintain control of critical civic infrastructure. Achieving this will require a variety of approaches and significant investment over a number of years.

1.6 Next Steps

While regional and municipal options do involve more responsibilities and risks than simply transferring control to private enterprise, they come with significant advantages. Though the LSELA region would normally be considered too rural to operate a county-wide fibre network on its own, the projected financials indicate that a sustainable operation can be achieved while providing the flexibility to scale and also serve surrounding rural residents, businesses, First Nations, and Métis Settlements. The result would be a fully scalable infrastructure that would benefit the region on many levels, not the least of which would be improved opportunities for both its residential and business communities, increased economic development, and control over critical civic infrastructure.

Should Big Lakes County wish to pursue this community-based broadband option further, then, once the Business Case work currently underway is completed, moving toward the development of an overall Business Plan would be in order. Whereas this Business Case provides sufficient information for evaluating various business model and governance frameworks, as well as for a go/no-go, decision, the Business Plan goes to the next level of detail and provides a detailed template and guidance for implementation.

2 Introduction

2.1 Project Definition

Advancing a robust, diversified economy in northern Alberta is highly dependent on having the necessary infrastructure in place to access markets, reduce cost of service delivery, and enhance the quality of life. Realizing this, with the support of Alberta Economic Development and Trade (EDT), the Northern Alberta Development Council (NADC), LSLEA, and the four other Regional Economic Development Alliances (REDAs) partnered to undertake this Northern Alberta Broadband Preparedness project. The study is to quantitatively evaluate the options available to enhance broadband infrastructure within the NADC region. The overall purpose is to document:

- 1. Current Broadband availability throughout the region (Current State);
- 2. Where each community would like to be in 3-, 5-, and 10-years (Desired State);
- 3. Potential benefits that might be realized once the availability of world-class broadband infrastructure became available (Benefits Assessment);
- 4. The options available to communities and sub-regional areas interested in enhancing the availability of broadband infrastructure within their environs (Opportunities, Options, and Strategy); and
- 5. The potential financials associated with the more do-it-yourself options (Business Cases).

Parts 1, 2, and 3 were completed and the results were released in draft form. Each focused on the entire northern Alberta study region and the NADC area – the NADC area encompassing 60% of the Alberta landmass. To facilitate a greater focus on the opportunities, options, and illustrative financials within each region, Parts 4 and 5 were combined and undertaken separately for the regions covered by each REDA and the NADC. The results for the LSLEA region are documented in this report.

2.2 Project Purpose

From a strategic perspective, the purpose of *Northern Alberta Broadband Preparedness Project* is to complete both the current (Phase 1) and desired (Phase 2) state for each community and the region as a whole, as well as identify the potential options available to bridge any gaps. The options of most interest are then used to develop a strategy (Phase 3) with which the Desired State can be achieved. In support of the proposed strategy, preliminary financials will then be developed. In summary, the steps are:

Phase 1

Phase 3

Phase 2

Current State

Current State

- 1. Establish the current state for each municipality, county, municipal district (MD), First Nation community, and Métis Settlement within the northern Alberta study area;
- 2. Establish the desired state for each of the above entities.
- 3. Using gap analysis, identify the options and opportunities available to realize the desired state, estimate the related capital requirements, and use the results to inform the development of a regional broadband strategy; and
- 4. Based on the agreed upon strategy, if applicable, develop a preliminary business case.⁵

2.3 Project Leadership and Study Partners

The Northern Alberta Broadband Preparedness Project is being led by the Northeast Alberta Information HUB Ltd. (Alberta HUB), one of five REDAs in northern Alberta. REDAs are autonomous non-

⁵ Project contract between the Northeast Alberta Information HUB Ltd. and Taylor Warwick Consulting Limited; 2016-08-12.

profit organizations comprised of member communities and regional stakeholders that work together to foster business development and prosperity in a defined geographic area. 6

Funding for this study is provided by EDT, the NADC, and the five northern Alberta REDAs: Alberta HUB, Grizzly Regional Economic Alliance Society (GROWTH Alberta), LSLEA, Peace Region Economic Development Alliance (PREDA), and Regional Economic Development Initiative for Northwest Alberta (REDI).

The study is inclusive of all municipalities, First Nations, and Métis Settlements within the area encompassed by the NADC and the five REDAs. Chief Administrative Officers and their staff (information technology, planning and development, and economic development officers); First Nation and Métis Settlement administrators and managers; and Internet Service Providers (ISPs) were the primary contributors of information and data to this report. Other stakeholders contributing to the understanding of the 'current state' included elected officials, primary and post-secondary educational institutions, Alberta Health Services, local Chambers of Commerce and Community Futures, business leaders and owners, and industry associations and organizations.

The collection of information, data, and general research took place primarily between October 2016 and March 2017. Attempts were made to contact all communities and ISPs within the study's scope to provide input for the study. Despite efforts by Taylor Warwick, the NADC, and the REDAs, input from some communities and ISPs was not forthcoming. Another challenge was keeping abreast of changes within the communities and ISPs and refreshing the study's databases, analyses, and this report as required. As such, the contents of this report should be viewed as a 'snapshot' in time, and the reader is reminded that a variety of changes may have occurred since this report was written.

The NADC, along with Alberta HUB, GROWTH Alberta, LSLEA, PREDA, and REDI, focuses on advancing a robust, diversified economy in northern Alberta. Achieving continued economic growth in northern Alberta is highly dependent on having the necessary infrastructure to access global markets as well as providing connectivity for its residents.

2.4 Northern Alberta Study Area

2.4.1 Geographic Borders

The northern Alberta study area is inclusive of the NADC region and the REDA regions (members and non-members of a REDA). The study area is outlined in blue in Figure 3. The NADC region also shares this blue boundary; however, the boundaries and members of Alberta HUB and GROWTH Alberta extend beyond the NADC region, and a red line serves as the demarcation line.

The NADC's geographic borders extend north to Alberta's border with the Northwest Territories and east and west to Alberta's borders with Saskatchewan and British Columbia. It reaches south as far as the southern boundaries of the Municipal District (MD) of Greenview, Woodlands County, MD of Lesser Slave River, Athabasca County, Lac La Biche County, County of St. Paul, the Métis Settlements of Buffalo Lake, Kikino, and Fishing Lake, and the First Nations of Whitefish, Saddle Lake and Frog Lake.⁷

The unlabelled, burgundy-shaded areas in Figure 3 are the Athabasca and Wood Buffalo regions located in the northeastern portion of the NADC.

-

⁶ http://communityeconomicdevelopment.alberta.ca/regional-economic-development-alliances-redas/; Alberta Economic Development and Trade; 2017-08-08.

⁷ NADC; NADC Area Profile: An Economic Description of the Region; 2016-05.

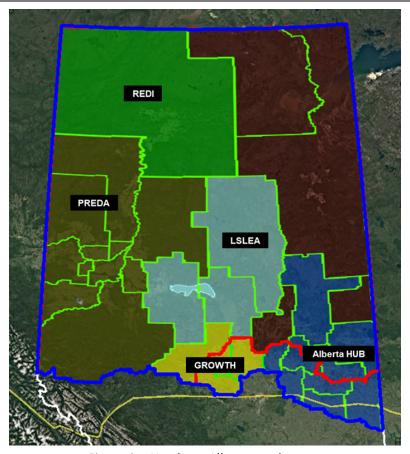


Figure 3 - Northern Alberta study area.

2.4.2 REDA Membership and Grouping of Communities

Most northern Alberta communities are a member of a REDA. There are exceptions and for the purposes of this study, those communities that geographically fall within a REDA but are not a member of the REDA are listed and grouped with member communities of that REDA. This is done to facilitate Phase 3 of this project — broadband opportunities, options, and strategy development at community and regional levels. Specifically, financially viable and operationally sustainable community or regional fibre-based network builds often require partnering with neighbouring communities to increase scale and efficiency. Communities that are not a member of a REDA are identified in each of the REDA-specific sections of this report. The reader is advised to refer to these sections for further information. Also, REDA membership can change over time.

2.4.3 Community Composition, Natural Resources, and Features

There are 32 municipal districts and counties, 2 cities, 35 towns, 23 villages, 24 summer villages, 154 hamlets, 33 First Nations and 8 Métis settlements with a total of 456,811 people in the study area. Approximately 41.9% are urban dwellers while 58.1% live in rural communities. Of the 58.1%, approximately 7.5% live on First Nations reserves or Métis Settlements.

The study area is home to approximately 21,006 businesses (with employees). Approximately 56% of these businesses are engaged in one of five industry sectors: construction; other services (except public administration); retail trade; professional, scientific, and technical services; and transportation and warehousing. The 'other services' sector comprises establishments that have not been classified in any of the other 19 North American Industry Classification System (NAICS) industry sectors. For example, businesses that repair and maintain motor vehicles and other machinery or provide personal care services fall into this category.

The study area's natural resources of oil, natural gas, agricultural land, and forests are the basis for industry output in the study area. Nichols Applied Management estimated the NADC region (the NADC region can be used as a proxy for the northern Alberta study area giving its footprint is very similar) contributes approximately 17% to 19% of Alberta's total gross national product (GDP). Mining and oil and gas extraction sector is the largest contributor. Other key industry sectors include (1) construction and (2) agriculture, forestry, fishing, and hunting.

A diverse natural landscape characterizes the study area, with five of Alberta's six land classification regions present. Although predominately Boreal Forest, there are pockets of Canadian Shield in its northeast corner and Rocky Mountains in its southwest corner. Its lower southwest has Foothills while its southeast corner and pockets in the west are classified as Parkland. The main boreal forest includes closely spaced evergreen and deciduous trees, as well as shade-tolerant shrubs, which create line-of-sight issues for fixed wireless and mobility service providers. The small portion of Canadian Shield in the Fort Chipewyan area consists of a very thin soil layer on top of the bedrock (granite). This dictates aerial broadband deployments.

_

⁸ Calculations based on data provided by Michael Parkatti, Senior Director. Economic Information & Analytics, Alberta Economic Development and Trade. *Request - Alberta Businesses Counts by Industry*. Message to Doris Regula. 13 February 2017. E-mail.

⁹ NADC; *NADC Area Profile: An Economic Description of the Region*; 2016-05.

¹⁰ Contribution of the NADC Region to the Alberta and Canadian Economies; Nichols Applied Management; 2012-06.

3 Landscape

3.1 Context

An extensive Landscape document, providing overall perspective and context to a wide range of trends, issues, and concerns relating to broadband, was developed for and released by the Calgary Regional Partnership in September 2016. A copy of the report can be downloaded from the noted website. Among the various other reports written by Taylor Warwick Consulting Limited, the following may also be of interest to the readers of this report:

- A Business Case for Next Generation Broadband, completed for the City of Chestermere, April 23, 2017;
- Regional Broadband Investigation Needs, Opportunities, and Approaches at the Local Level and for the Calgary Region, September 28, 2016;
- Regional Broadband Strategy Options & Financials, prepared for the Alberta SouthWest Regional Alliance, January 16, 2015; and
- The True Economics of Broadband, completed for the Regional Municipality of Wood Buffalo, September 2009.

Although the environment and underlying technologies, together with an ever-widening array of applications and impact areas, continue to evolve quickly, the material presented in the Landscape report remains comprehensive and relevant. Since the release of that document, however, there have been a number of developments at the federal, provincial, and service provider levels that are worth noting. These are outlined below.

3.2 Federal Updates

3.2.1 Basic Service Ruling¹²

On December 21, 2016, the Canadian Radio-television and Telecommunications Commission (CRTC) declared Broadband Internet to be a basic telecommunications service. Until now, only voice services were 'basic'. Existing universal service frameworks will now shift from voice to Internet, with a basic universal service of 50 Mb/s download and 10 Mb/s upload and the option of unlimited data. The CRTC set the deployment target of 90% of Canadian households by 2021 and 100% by 2031.

Whereas in the past, service providers have had to contribute 0.53% of their voice service revenues into a fund accessible to providers to improve services in areas that do not meet minimum voice service levels. These funds will now be used to support meeting the broadband Internet objectives in rural areas where it is not otherwise economical to do so. This fund is expected to grow to \$750 million within five years. A further proceeding in 2017 will examine the preliminary fund guidelines established in this ruling. Should this proceeding finish by the end of 2017, money from the fund is unlikely to be dispersed until late 2018.

_

https://www.dropbox.com/s/i4m68awenkb546d/CRP-Regional%20Broadband%20Investigation-Landscape%20Issues-FINAL.pdf?dl=0

¹² Modern Telecommunications Services – The Path Forward for the Canadian Economy; Telecom Regulatory Policy CRTC 2016-496; 2016-12-21.

CRTC declares broadband internet access a basic service

Today's decision could pave the way for universal access to high-speed service in remote, rural areas



The ruling also set an objective to have the latest generally deployed mobile wireless technology (currently long-term evolution (LTE)) deployed not only in homes and businesses but along as many major roads as possible.

3.2.2 Connect to Innovate Program (CTI)

Announced on December 15, 2016, the Federal Connect to Innovate Program (CTI) from Innovation, Science, and Economic Development (ISED) Canada will provide up to \$500 million in support of new high-capacity open-access backbone networks; upgrades to existing backbone networks; improving resilience; and last mile access connections by 2021. The program covers 75% of the costs of new infrastructure and 50% of the costs for upgrades. Applications required significant detail, including design details and costs, the identification of who will build, own, and operate the network. Preferences were to be given to applications with the most community benefit, cover communities with the least service, cover multiple communities and/or provide infrastructure that is scalable and services that are the most affordable. The application deadline for the program closed on April 20, 2017 and the funding recipients are now being announced.

At the March, 2017 Digital Futures symposium in Cochrane, program staff indicated that a follow-up program is likely within an 18-month timeframe. As these programs have historically favoured shovel-ready projects and the application windows are short, interested municipalities would do well to use the interim period to develop suitable projects and have them ready for when the next funding round opens.

3.2.3 Statistics Canada

Statistics Canada released their 2016 Census of Population and Dwelling Counts on February 8, 2017. All related numbers in this document have been updated to reflect new data.

3.2.4 Federation of Canadian Municipalities (FCM)

1Working in partnership with the municipal sector, the Federation of Canadian Municipalities (FCM) continues to advocate for the federal government to:

• Adopt a comprehensive and long-term funding mechanism for basic broadband access. The existing arrangement for basic telecommunications services is a good starting point and

-

¹³ http://www12.statcan.ca/census-recensement/2016/rt-td/population-eng.cfm

 Update the basic service objective to include universal access to affordable high-speed broadband Internet at speeds that reflect present realities and guarantee long-term, reliable connectivity while continually re-evaluate its broadband speed targets to reflect technological advancements, changes in user needs, traffic, and network capacity

The FCM continues to engage with Innovation, Science, and Economic Development to ensure that the needs of rural municipalities are considered in the rollout of the *CTI Program*. For example, FCM shared feedback from the communities that indicated that more time was needed to prepare their applications, and the deadline was extended from March 13, 2017 to April 20, 2017.

The FCM actively participated in the CRTC's 2015-134-5, Review of basic telecommunications services. The FCM's submission to the CRTC consultation called for universal access to affordable and reliable high-speed Internet and highlights the significant barriers faced by communities in both rural and northern Canada. In particular, FCM recommended that the CRTC expand its basic service objective to guarantee long-term, reliable broadband connectivity across Canada and to continually evaluate its broadband speed targets to reflect technological advancements and evolving user needs.

The CRTC is currently in the process of consulting on the design of a new broadband infrastructure fund. The CRTC is examining matters related to the fund's establishment including: eligibility and assessment criteria; eligible costs; roles and responsibilities; and governance and accountability. All levels of government are encouraged to participate in these consultations beginning later this year. The FCM will continue engaging with the CRTC to ensure that municipalities are consulted in the design of this program.

3.3 Provincial Updates

3.3.1 Service Alberta and the Alberta SuperNet Contract

The original SuperNet operating contracts expires at midnight, June 30, 2018. According to Stephen Bull, Service Alberta's Assistant Deputy Minister responsible for the SuperNet, Cabinet has made its decision regarding the future direction of the SuperNet. Work is now proceeding to finalize a Request for Proposals. Three service providers have been pre-qualified.¹⁴

3.3.2 Changes to the Municipal Government Act (MGA)

The Municipal Government Act (MGA) currently gives municipalities the option to work together on initiatives with neighbouring municipalities. This is about to change. All municipalities outside of the growth management areas (e.g., City of Edmonton region) will be required to develop an Inter-Municipal Collaboration Framework. The framework will formalize how municipal entities will work together to better manage growth, coordinate service delivery, and optimize resources.¹⁵

¹⁴ Bull, Stephen – Assistant Deputy Minister, Service Alberta, SuperNet Secretariat; *Northern Alberta Broadband Preparedness Project – Finalizing the Current State Report*. Email message to Doris Regula; 2017-08-01.

¹⁵ https://mgareview.alberta.ca/whats-changing/plan-for-growth/

3.3.3 Regional Economic Development Alliance (REDA) Broadband Studies

3.3.3.1 A Provincial View

Courtesy of funding from the NADC (for this project) and EDT, regional broadband studies are underway province-wide — each building on the results of the previous studies. On completion of the studies, there will be the opportunity to aggregate the results to create a province-wide broadband view and use the outcome as a basis to influence policy.

3.3.3.2 Alberta SouthWest Regional Alliance

Under the current round of EDT funding AlbertaSW documented the process that Cardston County went through to evaluate various broadband options. Many of their communities continue to wait for notification from Axia. In addition, AlbertaSW recently completed research on the best examples they could find of communities who are promoting their fiber/true high-speed broadband online and how.

3.3.3.3 Calgary Regional Partnership (CRP)

The Calgary Regional Partnership (CRP) study was completed in September 2016 and all recommendations were unanimously endorsed by the Steering Committee, the Executive Committee, and the Board. A number of inter- and intra-municipality initiatives are now underway across the region.

3.3.3.4 Northern Alberta Broadband Preparedness Project

As outlined in the Introduction, the intent of the *Northern Alberta Broadband Preparedness Project* is to, at both the municipal and regional levels,

- Create a common understanding of both the potential benefits of enhanced broadband availability and the options available to realize them;
- · Establish where each community is at and which are interested in pursuing broadband; and
- For those interested, which options might best meet their needs.

The work will then proceed to a feasibility review of the regional opportunities of most interest and develop a business case for those that garners the most support.

3.3.3.5 Palliser Economic Partnership (PEP)

The mandate for the Palliser Economic Partnership (PEP) study is similar to the *Northern Alberta Broadband Preparedness* study, in that not only are strategic options to be developed, but also business cases for the options of most interest. Community engagement sessions were completed in June 2016 and by December, a set of options together with deployment cost estimates had been developed. A joint CRP/PEP backbone initiative is underway and business case estimates for the more promising options have been completed.

3.3.3.6 **SouthGrow Regional Initiative (SouthGrow)**

SouthGrow Regional Initiative (SouthGrow) issued a Request for Proposal for its broadband project in January 2017 and work commenced in February 2017. In this case, the emphasis is more on community engagement and requirements than deployment estimates and feasibility studies.

While the Southgrow study did not specifically address how much bandwidth is needed going forward, as they considered fibre to be the gold standard, it did make recommendations to communities (privately) and provides an overview of the region. The report also included some research and an outline for a possible summit to get all the players together.

3.3.3.7 **Broadband Toolkit and Portal – University of Alberta**

Under contract to EDT, Dr. Michael McNally led a team at the University of Alberta to develop a document entitled, *Understanding Community Broadband – The Alberta Broadband Toolkit*. The document was released in early January 2017. In conjunction with the Toolkit, the group is creating an online portal to serve as a reference centre for related material.

3.3.4 Alberta Urban Municipalities Association (AUMA)

The Alberta Urban Municipalities Associations (AUMA) continues to advocate to the federal and provincial governments to address the lack of sufficient broadband service that affects many communities in Alberta. The AUMA has two active resolutions on broadband: Review of Broadband Internet and Broadband Internet Availability in Alberta. The first one was submitted by the City of St. Albert and requests the province to provide direct funding and support to municipalities for broadband. The second resolution's active clauses request that the AUMA establish a committee on broadband; work with REDAs and other organizations with similar mandates to advocate for affordable fibre optic-based Internet to Albertans; and continue to advocate for a provincial Broadband Policy. In February 2017, the AUMA released a bulletin, *Developing Broadband Solutions for your Community*, to assist members in determining their broadband needs.

The topic of broadband figures prominently during the AUMA's annual convention as well as during the two mayors' caucuses held each year. The AUMA conducted market research related to broadband with its members in 2016.

3.3.5 Alberta Association of Municipal Districts and Counties (AAMDC)

The Alberta Association of Municipal Districts and Counties (AAMDC) provides an advocacy voice for rural municipalities seeking ways to enhance rural broadband in their communities. It regularly engages with Service Alberta and ISED Canada to provide the rural Alberta perspective on challenges with rural broadband, funding programs, and existing infrastructure such as the Alberta SuperNet.

Over the past year, the AAMDC has worked with its members to gather a better understanding of their challenges, priorities, and initiatives related to developing rural broadband (e.g., AAMDC Broadband and SuperNet survey) and used the information to provide input into the development of the federal CTI program; the new Alberta SuperNet operating agreement; and the CRTC's review of whether broadband should be considered a basic telecommunications service.

Looking forward, the AAMDC plans to engage further with the CRTC when they begin the public proceeding related to the \$750 million fund to support projects in areas that do not meet the CRTC's targets of speeds of 50 Mb/s download/10 Mb/s upload for fixed broadband Internet access services; an unlimited data option for fixed broadband access services; and the latest mobile wireless technology available not only in homes and businesses, but also along major Canadian roads. It will also engage with Service Alberta as they move forward in finalizing the new SuperNet operating agreement.

3.4 Service Provider Updates

TELUS Corporation (TELUS) is deploying fibre to mobility/cell towers and recently launched a SmartHub product that enables high-speed Internet using the 700 MHz spectrum to serve rural areas. TELUS' new SmartHub for rural customers offers speeds of 12 Mb/s to 25 Mb/s download. Three monthly plans are available (two-year contract) — progressively more expensive as the GB monthly data usage increases: \$60 for 50 GB; \$75 for 250 GB; and \$110 for 500 GB. The Whitecourt Chamber of Commerce recently selected the higher-end service and is pleased with the results.

Bell Canada's (Bell's) Turbo Hub offers a similar service to rural communities with up to 150 Mb/s download and up to 50 Mb/s upload speeds with typical download speeds of between 12 Mb/s and 25 Mb/s (comparable to the TELUS offer). Monthly prices and data usage maximums are provided in Table 2.

Table 2 – Bell Turbo Hub Pricing & Data Usage Maximums

Price (\$)	GB
\$60	Up to 5
\$75	5 to 10
\$90	10 to 20
\$110	20 to 50
\$145	50 to 100

Rogers Communications' (Rogers') Turbo Hub offers 'light' user and 'heavy' user options, ranging from \$10 for up to 100 MB monthly usage to \$145 for between 50 GB and 100 GB usage per month.

4 Benefits of Broadband – Socioeconomic Effects

4.1 Overview

The ultimate value of a community's investment in high-speed broadband derives not from the infrastructure itself but from the economic and social ecosystem that grows and evolves around it.¹⁶ Figure 4 depicts the complex web of effects and interrelations that exist between the economy and society that stem from increased broadband speeds. Very diverse economic and social benefits are apparent.¹⁷ The map is a simplification – in reality there are even more factors and linkages.

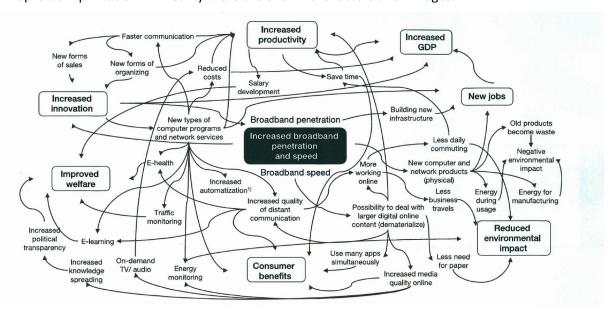


Figure 4 – Effect and interrelations that stem from increased broadband speeds.

Many economic and social benefits have been correlated with having access to broadband. In the late 1990s, Internet connectivity was transformed by 'always-on' digital subscriber line (DSL) and cable modem services provided by the telephone and cable television companies, respectively. These first-generation broadband services dramatically improved broadband connectivity to the Internet, which led to the development of new inventions, processes, and business models; new and improved goods and services, and increased competitiveness and flexibility in the economy. While these first-generation technologies led to an estimated incremental economic benefits of 1.1% GDP to the United States economy, the Analysis Group predicts the next generation of connectivity, 'gigabit broadband,' will provide an additional 1.1% GDP. ¹⁸

Houlin Zhao of the International Telecommunication Union (ITU) Broadband Commission describes the importance of broadband networks to global social and economic development as follows:

"Broadband networks offer perhaps the greatest opportunity we have ever had to make rapid and solid advances in global social and economic development – across all

_

¹⁶ Smith, Steve; *The Economic Development Benefits of Broadband. Broadband Communities*; Broadband Communities Magazine; 2017-05/06.

¹⁷ Socioeconomic Effects of Broadband Speed; Ericsson, Arthur D. Little, and Chalmers University of Technology; 2013-09.

¹⁸ Sosa, David; *Early Evidence Suggest Gigabit Broadband Drives GDP*; Analysis Group.

sectors, including healthcare, education, new job opportunities, transportation, agriculture, trade and government services. In the twenty-first century, broadband networks therefore need to be considered as basic critical infrastructure, like roads, railways, water and power networks." ¹⁹

4.2 Wealth Creation and the Knowledge-based Economy

For the third time in history, society's system of wealth is changing. In knowledge-based economies, wealth creation is largely independent of place, local resources, and physical assets compared to the previous industrial era where wealth was based on significant physical resources, access to raw materials, manpower, and efficient transportation. Wealth now arises from human ingenuity, intellectual property, and novel business models. With growth and development timeframes in the new economy largely unconstrained by the building of physical infrastructure and the movement of goods and services, knowledge-based businesses often grow exponentially. For example, Instagram, a social networking application (app) developed for sharing photos and videos from a smartphone, was developed in 18 months by 13 people. On April 9, 2012, the company was sold to Facebook for \$1 billion US. Noteworthy is that those 13 people could have been located anywhere Internet access was available (and not necessarily in the same physical location). Also, with the availability of cloud computing resources such as Amazon Web Services (AWS), no local server farms were required and the service could be rapidly scaled globally. Instagram could have been developed in any community within the northern Alberta study area. There may be more to be gained from nurturing entrepreneurs than in creating traditional employment.

The presence of high-speed broadband in a community enables it to think globally. Remote work is one of the most immediate and obvious benefits - residents can be employed with companies in distant cities, and therefore, creating new opportunities beyond the reach of the local economic base. As well residents can remotely acquire the skills necessary to participate in the knowledge-based economy. Light manufacturers and specialty retailers even in small towns are afforded the opportunity to connect to a global marketplace through electronic commerce, which is vital to community sustainability and growth.²⁰ The development of manufacturing and retail economies are possible in more rural settings. High-speed, reliable broadband is a significant enabler for small businesses participating in manufacturing and professional services sector - especially, where there is a need to move significant volumes of data such as engineering designs and high-resolution colour product images on a regular basis. For example, entrepreneurs in a rural northern Alberta community could set up a 3D printing farm implement (toy, boat, parts, etc.) manufacturing facility in an old barn or other suitable vacant building. Alternatively, car enthusiasts in the region might sign on to Local Motors²¹, the maker of the first 3D-printed car, and help design cars in their spare time. For approximately \$20,000 US, a small urban community could send a person with high potential to Singularity University²² (SU) and have him/her trained in how to establish a billion-dollar business in five years. Ten years ago, this prospect would have been a joke. Today, it is not and SU is a serious institution created to support entrepreneurial initiatives in a knowledge-focused economy.

¹⁹ Zhao, Houlin – Secretary General of the ITU and Co-Vice Chair of the Broadband Commission for Sustainable Development, ITU:. 2017-08-23.

²⁰ Smith, Steve; *The Economic Development Benefits of Broadband. Broadband Communities;* Broadband Communities Magazine; 2017-05/06.

²¹ Local Motors; https://localmotors.com

²² Singularity University; https://su.org

From this perspective, the correlation between a community's economic development and its local capabilities and assets will likely decrease with time. If so, then perhaps what is more important than economic development premised on a local strengths, weaknesses, opportunities, and threats (SWOT) analysis, ²³ is the ability of the community to be able to recognize, utilize, and leverage the types of capabilities and opportunities that digital technologies and networks are making possible. This new reality is being harnessed by a number of municipalities in the Calgary region.

4.3 Economic

4.3.1 Economic Impacts of New Broadband Investments

Research conducted by Ericsson in collaboration with Arthur D. Little, and Chalmers University of Technology found that increased broadband speed contributes significantly to economic growth. Doubling broadband speeds for an economy can add 0.3% to GDP growth.²⁴ The benefits of faster broadband can have both economic (e.g., increased innovation and productivity in business) and social effects, (e.g., better access to services and improved healthcare).

The study's authors further categorized the economic and social effects over three different timeframes: short-, medium-, and long-term (Figure 5). In the short-term, direct effects such as changes in employment, economic production, and behavior are generated during the course of the deployment of new infrastructure and rise GDP. In the medium-term, indirect effects are apparent. Examples of indirect benefits include cost savings, cost avoidance, productivity gains, and incremental economic activity. The third category, termed 'induced effects', occurs over the long-term and include transformative impacts on the economy such as the introduction of new industries/industry clusters or new ways of working.

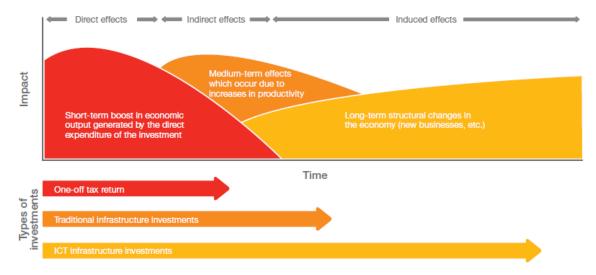


Figure 5 – Economic impacts of broadband speed upgrades over time.

²³ A SWOT analysis is a traditional business tool that first evaluates one's internal strengths and weaknesses and then uses the results as context and in addition to an analysis of its external strategic environment to identify its opportunities and threats. Ideally, the one's strategy would build on its strengths to exploit opportunities, counter threats, and resolve weaknesses.

²⁴ Socioeconomic Effects of Broadband Speed; Ericsson, Arthur D. Little, and Chalmers University of Technology; 2013-09.

4.3.2 Digital Adoption and its Impact on GDP

Canadians require more bandwidth for activities that require high-speed (such as telecommuting, telehealth, and videoconferencing), above-the-network services (such as cloud storage of digital files) and as more devices become Internet-enabled. Examples of important telecommunication services needed to participate in the digital economy include the following: telehealth, distance-learning, e-commerce, software and video game development, photo and video sharing, data analysis sharing and processing, telepresence robots for remote working and virtual tourism, and contributing to global work and research projects using shared software, and open network technologies and topologies. ²⁵

A study by the McKinsey Global Institute (MGI) estimated the potential impact the adoption of digital technologies could yet make on business productivity in various economic sectors – see Figure 6. ²⁶

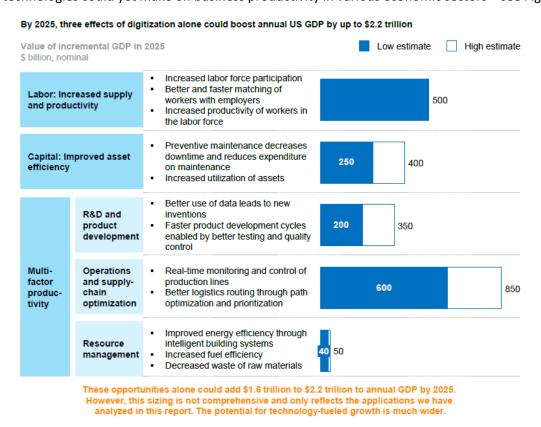


Figure 6 – Industry digitization & growth of annual GDP in the United States by 2025.

Examples include decreasing the costs of service delivery for education, healthcare, land and resource management, and many other sectors. Digital technologies also enable the virtual workplace – where a company can work with employees from anywhere and, equally important, enables local residents to freelance (instead of being employed by a particular company) and market their capabilities globally. The MGI study identified three effects of digitization and estimated that these three effects would be capable of boosting US GDP by up to \$2.2 trillion by 2025. Scaling MGI's estimates to Canada, Taylor Warwick Consulting Limited estimated the potential impact of a wider adoption of digital technologies by Canadian industry could boost Canadian GDP by up to CAD\$330 billion dollars. Assuming Canadian impacts to be

²⁵ Submission to Review of Basic Telecommunications Services; CRTC Telecom Notice of Consultation 2015-134; Cybera.

²⁶ Manyika, James, et al; *Digital America: A Tale of the Haves and Have-Mores;* McKinsey Global Institute; 2015-12.

10% of those in the US, but 2025, three effects of digitization alone could boost Canadian GDP by \$330 billion. Over the past 200 years, automation has eliminated 99% of the farming jobs.²⁷ Advancing technology, however, has created far more jobs than it displaced and, as a result, society as a whole has moved forward. With the maturing of many digital related technologies, society is at the cusp of a profoundly new era and an era in which the possibilities are limited only by our imaginations.

4.3.3 Agriculture

While there are many futuristic videos available to highlight the potential of high-speed broadband for agriculture, a more currently grounded view can be viewed at the following website:

https://www.youtube.com/watch?v=Fr29UKzm2Cl, starting at 1:48.

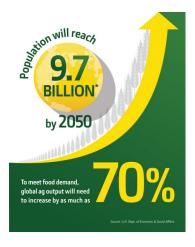
A growing global population coupled with the





expectation that climate change will make food harder to produce, the agriculture industry is at the cusp of a new industrial revolution.²⁸ According to the United Nations, global agricultural output will need to increase by as much as 70% by the

year 2050.²⁹ Globally, this challenge has been recognized. For example, the central theme of EXPO 2015 was Feed the Planet, Energy for Life. Each participating country was asked to examine its own position and offer solutions regarding the major challenges related to the future of food. To feed the forecasted population levels identified to the right (i.e., 9.7 billion), the agriculture industry will need to increase efficiency in growing food or increase the acreage allocated to food production and the landbase for agriculture is shrinking.³⁰ Farmers are also looking for ways to farm more precisely and profitably. The same technology that's propelled growth in other industries, such as robotics and data analytics, hold the promise of producing more food on less land.



²⁷ Friedman, T.; Thank You for Being Late: An Optimist's Guide to Thriving in the Age of Accelerations; Farrar, Straus and Giroux; 2016-11-22.

²⁸ Tunney, Catharine; *To Take Advantage of Coming Agriculture 'Revolution' Canada Needs Investment, Says Expert*; CBC News; 2017-02-18.

²⁹ Penn, J. B. – Chief Economist, John Deere; Agriculture's Past, Present and Future; John Deere Journal; 2016-03-31. https://johndeerejournal.com/2016/03/agricultures-past-present-and-future/

³⁰ Mark, Tyler, Whitacre, Brian, and Griffin, Terry; Assessing the Value of Broadband Connectivity for Big Data and Telematics: Technical Efficiency; selected paper prepared for presentation at the Southern Agricultural Economics Association's 2015 Annual Meeting Atlanta, Georgia; 2015-01-31 to 02-03.

Technological Change and Advancement

Farmers initially adopted the Internet to access discussion forums, social media, commodity prices, weather forecasts, and shop for parts. Recent advancements in wireless capabilities allowing farmers to wirelessly evaluate irrigation systems, weather stations, field equipment, and employees. Those making the most of broadband connectivity are transferring data between a variety of strategically located

sensors on the farm and cloud-based storage, pushing prescriptions to applicators, and monitoring real-time alert systems for immediate pest threats. 31

It is interesting to note that in Statistics Canada's most recent census, the 2016 Census of Agriculture, agricultural operators were queried about their use of emerging digital devices, including those associated with Precision Agriculture (PA) as well as those devices that require wireless and wireline technologies.³² The Appendix 13.1 provides the Statistics Canada applications and technologies usage data for northern Alberta producers. For farm management, 52% of farms in the region are using computers or laptops while 42% reported using smartphones or tablets.



What is changing is the connectivity of agricultural equipment and the variety of sensors providing raw data to cloud-based analytics services. This is evident at the farms in southwestern Ontario, where wireless devices and technologies feed data from multiple access points on the farm, such as the residence, barn, and fields, to cloud services. Figure 7 – The Connected Farm, provides a schematic diagram of the various data transmission paths. Accessing cloud services will only be possible (or at least work more effectively) when fibre comes closer to the rural areas/farms or when more advanced wireless technologies become available. The cloud will support farmers with other technologies and services such as decision support services. In addition to farmers, the data and analytics can be sent to analysts and others with access rights. New lines of business, businesses, and jobs are being created, often by intermediaries (i.e., information or data brokers). As more data is re-purposed and sold, agriculture product and food value chains are becoming more heavily data driven.³³ A recent study of field crop producers in southwestern Ontario found that the three access points mentioned above compete for bandwidth and as a result some businesses are subscribing to more than one service provider to ensure mobility and reliability.³⁴ It should be noted that most PA data needs to be uploaded rather than downloaded.³⁵

³¹ Mark, Tyler, Whitacre, Brian, and Griffin, Terry; Assessing the Value of Broadband Connectivity for Big Data and Telematics: Technical Efficiency; selected paper prepared for presentation at the Southern Agricultural Economics Association's 2015 Annual Meeting Atlanta, Georgia; 2015-01-31 to 02-03.

Hambly, Helen; *Release of 2016 Census of Agriculture – Relevance to Rural Broadband in Ontario*; Rural and Remote Broadband (R2B2) Project blog; 2017-05-12.

Hambly, Helen – R2B2 Project Lead and Associate Professor, University of Guelph; Telephone Interview; 2017-04-12.

³⁴ Role of Broadband Internet Access in the Adoption of Precision Agriculture Applications; Executive Summary, Draft Report. R2B2 Project.

³⁵ Mark, Tyler and Griffin, Terry; *Defining the Barriers to Telematics for Precision Agriculture: Connectivity Supply and Demand;* selected paper prepared for presentation at the Southern Agricultural Economics Association's 2016 Annual Meeting, San Antonio, Texas; 2016-02-06/09.

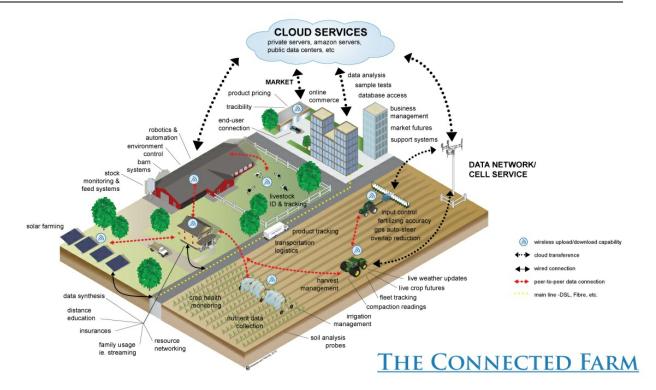


Figure 7 – Next generation farms and rural communities.

Trimble, provider of advanced location-based solutions that help various industry sectors maximize productivity and enhance profitability using core technologies in positioning, modeling, connectivity, and data analytics, identified the following trends in agriculture technology (Figure 8).

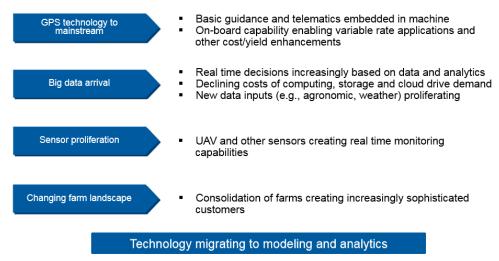


Figure 8 – Trends in agriculture technology.

Patchy rural wireless and broadband coverage is a barrier to the adoption of PA as shown in Table 3.36

_

³⁶ Towards Smart Farming, Agriculture Embracing the IoT Vision; Beecham Research Ltd.

Table 3 – Adoption of Precision Agriculture - Technology Drivers and Barriers

Drivers	Barriers
 M2M-based monitoring and tracking becoming more mainstream across industries Reducing costs of sensors, connectivity Improving data management technologies to manage tidal wave of M2M data Farmers becoming more familiar with everyday IT use 	 Rural wireless and broadband coverage patchy Standards for sensor networks and data communications still under development Specialist agricultural software still maturing Uncertainty as to how to treat and safeguard data

Quantifying the Indirect Benefits of High Speed Broadband to Agriculture

Quantifying the value of high-speed broadband to the agriculture industry, specifically the level of efficiency that can be created at the farm level, is not an easy task. Agricultural economists Tyler Mark, Brian Whitacre, and Terry Griffin, used simulation data and envelopment analysis to assess the increase in efficiency and net producer income for grain producers who would be able to fully implement telematics - made possible by broadband connectivity. They found that if producers were able to adopt PA technology along the continuum to data and data use (i.e., Big Data), average net farm income would increase by 9.8%.³⁷

4.4 Social

4.4.1 Connected Communities

To quote Thomas Friedman: More people than ever can now compete and collaborate on more things, for less money, with more ease and equality than ever before.

4.4.2 Education

In Alberta, K-12 and advanced education learning environments are adopting cloud-based computing and service delivery (e.g., Google Cloud, Microsoft Office 365, and other cloud-based providers).³⁸ Cloud-based services require broadband connections. Figure 9 shows the evolution of broadband in a typical K-12 educational system – basic connectivity needs give way to more advanced and scalable connectivity needs.³⁹

_

³⁷ Mark, Tyler, Whitacre, Brian, and Griffin, Terry; *Assessing the Value of Broadband Connectivity for Big Data and Telematics: Technical Efficiency*; selected paper prepared for presentation at the Southern Agricultural Economics Association's 2015 Annual Meeting Atlanta, Georgia; 2015-01-31 to 02-03.

³⁸ Luedtke, Ralph – Senior Manager, Education Technology and Hauschildt, Dave – Education Manager, Technology Leadership Branch, Field Services Sector, Alberta Education; Telephone Conversation; 2017-05-04. Sokolowski; Carol – Director, External Stakeholder Relations, Information and Technology Management Sector, Alberta Advanced Education; Telephone Conversation; 2017-05-09.

³⁹ Education Funding Engagement – Digital Education presentation; Ontario; 2016-11-10.

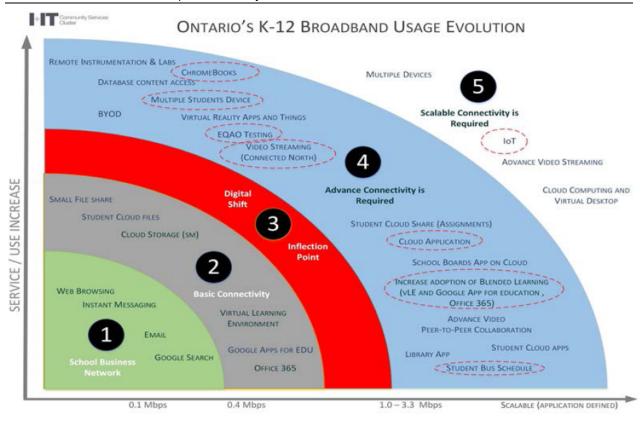


Figure 9 – Evolution of broadband in K-12 schools.

Olds College is prime example of how the benefits of gigabit networking can be leveraged in an educational environment. An overview is available in the video produced for the College's 100^{th} anniversary:

https://www.youtube.com/watch?v=55iJvk57nrQ&list=PL-Ua1K2KRZdmaXPlqEv-Is1c51ykrib3l&index=4

Robust, reliable broadband is a necessity for achieving excellence in 21st century learning - information, media, and technology skills have become the foundation for learning. Equitable broadband access means that all students have the same learning opportunity regardless of where they live.⁴¹

Today in Alberta, web-based products, such as Google G Suite,⁴² are being used by school communities for such things as word processing and document storage (i.e., stage 2 in the figure above). Even the Stage 2 advancements of this increasingly complex array of technology solutions and tools is very reliant upon adequate Internet connections for students, parents, teachers, and administrators in schools and at home.

Improving equity in education is a high priority for Tallcree First Nation's Chief – it is his goal and his ambition.⁴³ Located in remote northeastern Alberta, education and employment opportunities are limited.

⁴⁰ Olds College; *iPad Integration*; YouTube; 2013-02-22.

⁴¹ Ontario; 2017-18 Education Funding Engagement Guide; Ministry of Education.

⁴² Google G Suite is a set of intelligent apps including Gmail, Docs, Drive, and Calendar.

⁴³ Cardinal, Mike – Band Manager, Tallcree First Nation; Telephone conversation; 2017-04-13.

To compete in today's economy, you must have a skilled workforce with specialized training. The education attainment levels among Indigenous (First Nation, Métis, and Inuit) people are lower than non-indigenous people. The graph on the left side of Figure 10 indicates that 29% of Indigenous people in Canada did not attain a certificate, diploma, or degree while 13% of non-Indigenous people did. Data specific to Alberta was not available from Statistics Canada.

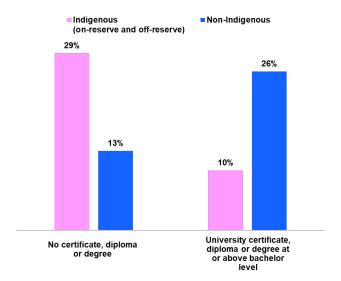


Figure 10 – Comparison of education attainment levels – indigenous verses non-indigenous.

The Tallcree First Nation is interested in providing more educational opportunities for its people (which will lead to more employment opportunities). They are redesigning and implementing a new curriculum and training opportunities, which will be based on communication with post-secondary institutions using videoconferencing and platforms such as Skype and Facetime. They need to confidently know that their system is capable of the required bandwidth and streaming. After distance learning with the Northern Alberta Institute of Technology (NAIT) failed due to inadequate Internet bandwidth, Tallcree First Nation and NAIT collaborated on a pilot program, involving NAIT deploying mobile education units to the Tallcree reserves in the High Level area for trade-related training (e.g., electrical, millwright).

The use of learning management systems is proliferating in Alberta.⁴⁵ These software applications support administration, documentation, tracking, reporting, and delivery of educational courses or training programs. In some cases, access is made available for parents to review a student's assignments, progress, or other content and provide feedback. Enabled by technology, teaching and learning is moving away from 'point-in-time-assessment' to a more continual assessment of learning. It is estimated that 80% of the districts in Alberta's K-12 system is moving towards some degree of Google-based platform. Google developed a blended learning platform, Google Classroom, for schools that aims to simplify creating, distributing, and grading assignments in a paperless way. It was introduced as a feature of G Suite for Education 2014.

For students, high-speed broadband can offer a higher level of authenticity as they gain access to 'real-world' audiences for collaboration or feedback.

_

Distribution of the population aged 25 to 64 (total and with Aboriginal identity), by sex and highest certificate, diploma or degree – Table 477-0096; Statistics Canada; 2011.

⁴⁵ Luedtke, Ralph – Senior Manager, Education Technology and Hauschildt, Dave – Education Manager, Technology Leadership Branch, Field Services Sector, Alberta Education; Telephone Conversation; 2017-05-04.

4.4.3 Entrepreneurship

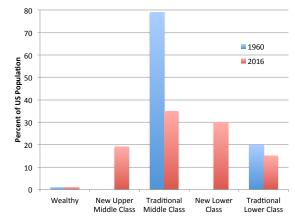
Three generations ago, for example, the opportunity was to electrify everything (i.e., take manual product X (say, a manual pump), add electricity, and obtain new, enhanced, and more valuable product Y (electrical pump)). Now, the opportunity is to add intelligence to everything (i.e., take dump product X (laundry), add intelligence, and obtain a new, enhanced, and more valuable product Y (clothes that tell a washing machine how to wash them)). 46 Likewise for many other services:

- Medical: after winning Jeopardy in 2011, Watson was repurposed to do medical diagnoses. It has since moved to the cloud and variations are being developed to provide the services to medical practitioners world-wide;⁴⁷
- Stock Portfolios: manage stock indices and currency exchanges to optimize and balance portfolios in real time vs once a year;
- Real Estate: match buyers and sellers and suggest optimal financing packages; and
- Project Management: take into account change orders, weather, traffic, currency exchange rates, and so on.
- Law: sift through mountains of evidence and legal arguments and suggest lines of defense.

4.4.4 Employment

Within this changing environment, the days of good, stable, middle-class jobs and the age-old advice, 'go to college, get a job, get married, buy a house, raise kids, and retire on a good pension' are over. Of the jobs left, one in three will be converted to software, robots, and smart machines within eight years, half will be susceptible within 20 years, and both high and low skilled members of the workforce will be affected.⁴⁸ To thrive, it's becoming more about 'go create a job' than the traditional 'go find a job'.⁴⁹

All the tools one needs are online – help^{4,50}, computing, and storage resources⁵¹ are available at scale



and are virtually free – all you need is a capable network. A small sampling of the resources available in key categories appears in Table 4 below. All you need is a capable fibre network to support the digital traffic.

⁴⁶ Kelly, Kevin; <u>The Inevitable: Understanding the 12 Technological Forces That Will Shape Our Future</u>; Penguin; 2016-06-07.

⁴⁷ Watson has also been made available as a general purpose artificial intelligence (AI) engine that can be harnessed by going to: https://www.ibm.com/communities/analytics/watson-analytics/

⁴⁸ The Americans We've Left Behind; Trends Magazine; 2016-03.

⁴⁹ Friedman, Thomas L.; Thank you for Being Late; Farrar, Strauss, and Giroux; 2016-11-22.

⁵⁰ Quirky, for examples, provides all the resources needed to turn an idea into an actual product – https://www.guirky.com

⁵¹ For traditional computing, see: https://aws.amazon.com/ec2/; for quantum computing, see: http://lqbit.com

Table 4 – Online Resources

	Intelligence on demand	https://www.ibm.com/communities/analytics/watson-analytics/
Computing Resources	Unlimited computing power	https://aws.amazon.com/ec2/
nessarees	Quantum computing	https://aws.amazon.com/ec2/
Education	Tailoring skills to employment requirements	https://www.coursera.org https://www.khanacademy.org
	Contingent work	https://www.freelancer.com/
Employment / Hiring	Matching individuals to traditional jobs	http://www.careerbuilder.ca https://www.linkedin.com https://www.monster.ca
Product	Design	https://99designs.ca
Development	Invention platform	https://www.quirky.com
Venture Funds		https://grow.indiegogo.com https://www.kickstarter.com

4.4.5 Healthcare

Need for Productivity Improvements in Healthcare

In 2016, Canada's total health expenditures reached an estimated \$228.1 billion—representing 11.1 per cent of total GDP or \$6,299 per Canadian. Despite the recent slowdown in health spending growth, Canada's looming baby-boom bulge is likely to have a major impact on health and social service demand and expenditures.⁵²

As future health care funding is estimated to consume between 44% and 55% of provincial and territorial revenues, there are concerns that without additional strategic funding, Canada's provinces and territories will need to find substantial annual productivity improvements to maintain the health care spending and service levels.⁵²

Alberta is moving towards community-based care, which includes shifting from a focus on hospitals and facilities to more community-based care closer to home, planning and structuring health care around people and their community, and enabling Albertans to be active partners in their own health.⁵³

Health system capacity in rural and remote areas

There is a need for trained healthcare workers to provide continuing care and other health services if the transition of the system from 'hospital to community' is to be successful. In professions where staff levels are sufficient, unequal distribution across Alberta remains a factor, with particular difficulty in recruiting to rural and remote areas where the planned expansion of home and community care services is most needed. 54

The percentage of physicians practising in rural and remote areas in Alberta has decreased. Despite growth in Alberta's overall physician supply, physician access continues to be an issue in many rural and

-

⁵² Brichta, Jessica, Dinh, Thy, and Stonebridge, Carole; *A Road Map to Health System Sustainability, CASHC Compendium Report, 2011-16.* Conference Board of Canada; 2017-05.

⁵³ Alberta Budget 2017, Fiscal Plan 2017-20, Expense.

⁵⁴ Alberta Health Business Plan 2017-20.

remote areas as well as in some urban areas. These trends also impact the affordability and sustainability of the health system. 55

Digital Health Technologies

The following short video by Canada Health Infoway (Infoway) describes some of the digital innovations in healthcare, which assist in tackling some of the issues mentioned above:⁵⁶

https://www.infoway-inforoute.ca/en/component/edocman/resources/videos/3068-innovation-in-health-care?Itemid=101

Infoway defines digital health technologies as telehealth and remote patient monitoring (RPM) (also know as telehomecare); drug information systems; diagnostic imaging systems; and physician office and electronic medical records (EMRs).

The Alberta SuperNet supports telehealth in Alberta. Currently this model of healthcare delivery or tool primarily uses videoconferencing technology with the equipment located at videoconference sites in the communities or in nearby communities. The evolution of this remote service would allow for 'virtual visits', where consultations would take place directly in the patient's home and on any device. The ability to provide virtual care has significant cost saving for providers and patients.

RPM is transforming traditional healthcare service delivery models in Canada and has the potential to improve patient outcomes through self-management and home-based care and decrease the use of health system resources. Figure 11 shows the relationship between technology complexity and patient acuity as well as the associated impact on the use the healthcare system resources, both in health resource intensity and per capita costs. ⁵⁷

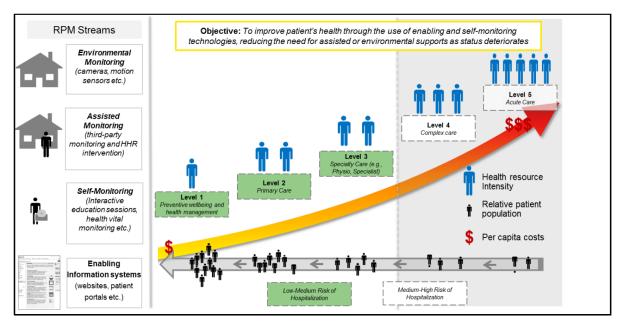


Figure 11 – Continuum of patient acuity and use of healthcare system resources.

⁵⁵ Physician Resource Planning; Alberta Health. 2017-02-14.

⁵⁶ Innovation in Healthcare; Canada Health Infoway; 2017-08-28.

⁵⁷ Connecting Patients with Providers – A Pan-Canadian Study on Remote Patient Monitoring; Ernst & Young for Canada Health Infoway; 2014-06.

Infoway's RPM study found evidence of the benefits shown in Table 5.58

Productivity

Patient satisfaction

Patient compliance

Access

Patient compliance

Access

Promote integrated care

Access

Access

Productivity

Per client health \$

Per client care time

Table 5 – Benefits of Remote Patient Monitoring

The increasing adoption of the Internet of Things (IoT) technology is resulting in the convergence of mobile, social, and sensors. By integrating data collected from IoT sensors, wearables, and connected patient monitoring devices with applications such as EMR, clinical professionals can focus on leveraging that data to apply the most appropriate clinical protocols. Computer-based intelligence will also play an important role in turning data collected via IoT-enabled sensors into actionable information and insights for both patients and clinicians. ⁵⁹

Recently Infoway selected TELUS Health to be the technical solution provider for PrescribeIT, a e-prescribing service. The multi-jurisdiction e-prescribing service will promote medication safety and greater convenience and efficiency for patients and providers. Infoway describes the benefits of e-prescribing in the following video:⁶⁰

 $\frac{https://www.infoway-inforoute.ca/en/component/edocman/resources/toolkits/knowing-is-better-for-clinicians/videos/3093-the-benefits-of-e-prescribing? Itemid=101$

According to Canada Health Infoway, digital health technologies result in an estimated \$2.5 billion in annual benefits (2015 study) for Canada. Figure 12 shows momentum building in the adoption and use of these technologies. As well it breakouts out each technologies' contribution, with telehealth and telehomecare contributed an estimated \$407 million in 2015. Extrapolation of these telehealth and telehomecare data to estimate the annual benefits for 2017 resulted in \$681 million. Softer benefits include improved patient quality of care, outcomes, comfort, and safety; access to specialists, timeliness, and productivity.

⁵⁸ Connecting Patients with Providers – A Pan-Canadian Study on Remote Patient Monitoring; Ernst & Young for Canada Health Infoway; 2014-06.

⁵⁹ Vendor Spotlight – Making Digital Transformation Real for Healthcare and Life Sciences Organizations; IDC Health Insights; 2017-01

⁶⁰ The Benefits of e-Prescribing; Canada Health Infoway; 2017-08-28.

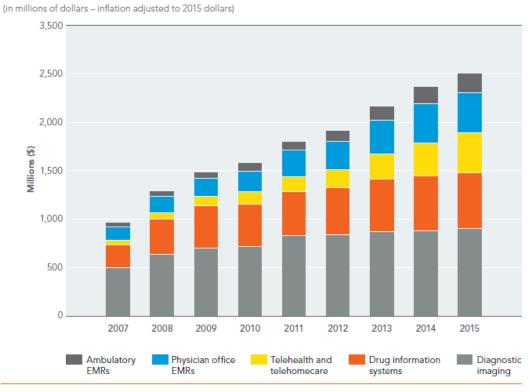


Figure 12 - Adoption and use of digital health technologies in Canada.

Quantifiable rural telehealth benefits include potentially generating local revenues for lab work and pharmacies as well as savings in travel cost, lost wages and hospital costs. These were the findings of the National Telephone Co-operatives Association (NTCA) — The Rural Broadband Association. National average estimates of annual cost savings were done on a per medical facility basis and after conversion to Canadian dollars are as follows:⁶¹

- Travel savings \$7,654;
- Lost wages \$4,593;
- Hospital cost savings \$27,898;
- Increased lab work revenues \$12,320 to \$53,386 per type of procedure; and
- Increased local pharmacy revenues \$3,104 to \$8,352, depending on the specific drug prescribed.

4.4.6 Government Delivery of Public Services

Organizations around the world are riding the digital transformation wave to drive innovation. In addition to innovation, the government sector is also looking to digital transformation to improve operational effectiveness and efficiency, often leveraging SMACi technologies. Astute governments are integrating ICT in their operations across multiple domains and jurisdictions to generate sustainable public value. ⁶² Figure 13 shows four key areas of focus for governments.

⁶¹ Estimates were converted to Canadian dollars using the Bank of Canada's average exchange rate for the month of March 2017.

⁶² Imagining the Digital Future – How Digital Themes are Transforming Companies Across Industries; Ernst & Young; 2015-02.

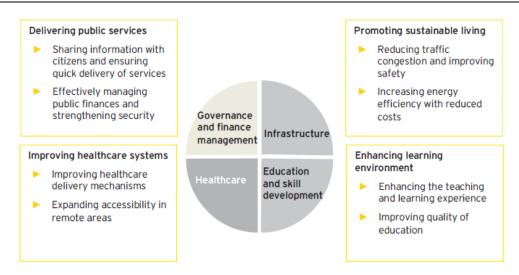


Figure 13 – Government sector – areas of digital transformation.

With advent of social media, citizens are now communicating and interacting differently than ever before with each other, the companies they do business with, and the service providers they rely on for healthcare, education, and other services. Public service delivery needs to accommodate these changes and embrace new channels and approaches. And this is why delivery is shifting away from specialized agencies and discrete services towards more streamlined, citizen-centric processes, as demonstrated in Figure 13.⁶³

5 Current State

5.1 Context

The current state establishes the present situation ('what is') – an inventory, as it relates to broadband – current service providers; assets that could potentially be leveraged to support enhancing broadband infrastructure; and current and planned civil infrastructure and works that can significantly reduce the cost of laying fibre conduit. Essentially, the starting point and premise of the *Northern Alberta Broadband Preparedness Project* is to build on what's already or soon to be in place.

Specifically, the current state data collection and analysis focuses on the following:

- Determining the population size and number of dwellings (and growth/decline rates) of each
 community and business counts by REDA and municipality. Estimating the percentages of aerial and
 buried utility (power) infrastructure by community. Identifying relevant economic, industrial, political,
 and social developments. Communities include all types of municipalities (urban, rural, and specialized)
 as well as First Nations and Métis Settlements.
- Identifying the current state of community plans and strategies i.e., is broadband included in current municipal, First Nations, and Métis Settlements plans; what factors impact each community's capability to pursue broadband/fibre initiatives; what role could broadband play in addressing individual community's challenges; and where would each community like to be with respect to broadband in the near- and long-term? Where possible, local issues, barriers, and constraints relevant to potentially deploying fibre infrastructure are documented, and the level of broadband policy and planning support established by the entities are identified.
- Developing a clear picture of the broadband service providers and the service options that are available to communities on a community-by-community basis. Service providers can be classified as Wireless Internet Service Providers (WISPs)/fixed wireless, mobility/cellular, wireline ISPs and serve residential, business, and wholesale customers. Services can be provided using radio frequency, optical fibre, copper twisted pair, and coaxial cable.
- Creating an inventory of local and regional assets community- or privately-owned. Communications towers, fibre networks, and utilities transmission/distribution lines can potentially be leveraged to support enhanced broadband and extend broadband infrastructure deeper into a community.
- Identifying planned public and private sector major projects within northern Alberta as well as planned community/local capital projects and civil works, which can provide an opportunity to incorporate fibre conduit during construction to save network deployment costs.

The methodology used to develop the current state is described in Appendix 13.2.

5.2 Regional Profile

As shown in Table 6, the current state regional assessment for the focuses on two towns, three counties or MDs, nine First Nations, and three Métis Settlements. Please visit LSLEA's website for more information http://www.lslea.ca/. The map shown in Figure 14 shows the reach of the LSLEA. It should be noted that Big Lakes County, the Town of Slave Lake, and MD of Lesser Slave River as well as some First Nations are not LSLEA members. They are part of the broader Northern Alberta Development Council (NADC) region or a member of a neighbouring Regional Economic Development Alliance (REDA).

TELUS Corporation (TELUS) has made a generational investment in fibre in the Town of Slave Lake; however, businesses in the town indicate that Internet capacity and coverage fall short.

Table 6 – LSLEA Communities

Towns	Counties/MDs	First Nations	Métis Settlements
High Prairie	Big Lakes ▲	Bigstone Cree*	East Prairie
Slave Lake*	Lesser Slave River*	Lesser Slave River* Driftpile* Gift Lake	Gift Lake
	Opportunity	Kapawe'no*	Peavine
		Loon River*	
		Peerless Trout*	
		Sawridge*	
		Sucker Creek	
		Swan River*	
		Whitefish Lake (Atikameg)	

^{*}Community resides within the northern Alberta study area and the NADC region but is not presently a member of a REDA.

*Member of Peace Region Economic Development Alliance (PREDA).

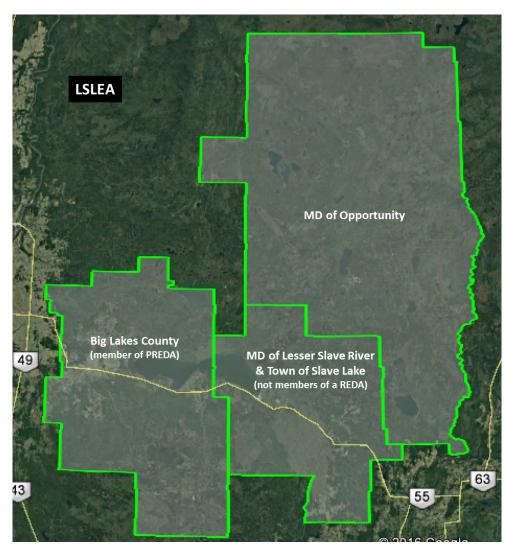


Figure 14 – LSLEA region.

The 2011 wildfires swept through the Town of Slave Lake, the Sawridge First Nation, and the MD of Lesser Slave River. In the town, 333 single family homes and 169 apartment units were destroyed as were 3 churches, 10 businesses, and a local radio station (approximately one third of the town and mostly concentrated in the southeast corner and centre of the town). The government centre, including the provincial offices, the town hall, and the library, was lost as well. In the MD, 56 homes and a fire hall were destroyed. The Alberta government offered considerable assistance. Much of the rebuild is now complete. 63 64

The Slave Lake Regional Tri-Council, which formed following the 2011 wildfires, still have separate jurisdictions and collaborate on matters of regional importance.

The LSLEA region is home to approximately 29,000 residents. ⁶⁵ Table 7 provides a breakdown by municipality (rural and urban), First Nation, and Métis Settlement as well as five-year population growth trends and compounded annual growth rates (CAGRs) – population data are from Statistics Canada. The Town of Slave Lake and Big Lakes County are the most populated municipalities in the LSLEA region, with populations of 6,651 and 5,672, respectively. The populations of Kapawe'no and Swan River First Nations have grown significantly (each approximately 32%) during the five-year period between 2011 and 2016. Statistics Canada's 2016 Census of Population data indicate that the Sawridge First Nation population have declined significantly over the five-year period.

First Nations (FN)/Métis Settlements Rural Urban 5-Year CAGR (%) (2011-2016) 5-Year 5-Year CAGR (2011-2 CAGR (2011-2 Popu-Popu-Popu-Trend City/Town/ Trend Reserve / Trend Municipality lation lation R (%) I-2016) R (%) -2016) Village lation Settlement (2016) (2016) (%) & (%) & (%) & (2016) Direction Direction Direction Big Lakes, 5,672 -0.8 -4.1 High Prairie 2,564 -0.3 -1.4 Driftpile 828 0.7 3.5 County 5.8 32.5 Kapawe'no 159 Sucker Creek 689 0.4 1.8 \blacktriangle Swan River 413 5.8 32.4 lackWhitefish Lake 850 2.1 11.1 \mathbf{A} East Prairie (Métis) 304 -3.6 -16.6 Gift Lake (Métis) 658 -0.1 -0.6 Peavine (Métis) 607 -2.5 -12.0 Sub-total 2,564 Sub Total - FN 2,939 Sub Total - Métis 1,589 -4.3 Lesser Slave 2,803 -0.9 Slave Lake 6,651 -0.4 -1.9 -15.1 -55.9 Sawridge 30 River, MD Opportunity, 3,181 3.5 **Bigstone Cree** 2,515 -0.6 -2.3 MD Loon River 555 1.7 8.6 **Peerless Trout** 334 3.7 19.7 \mathbf{A} Sub Total - FN 3,404 Total 11,656 9,215 Total - FN 6,373 Total - Métis 1,569

Table 7 – Population & Population Growth Trends

Total Population = 28,813

-

CAGR - Compound Annual Growth Rate

⁶³ Town of Slave Lake; http://www.slavelake.ca/150/History

⁶⁴ Young, Leslie; *Slave Lake Fire Damage Map: Satellite Map of Destroyed Homes*; Global News; 2011-05-20; http://globalnews.ca/news/117728/.

⁶⁵ Calculations based on Statistics Canada's 2016 Census of Population.

Source: Statistics Canada Census 2011 and 2016.

There are 1,230 businesses (with employees) in the LSLEA region. The top 10 industries in which they operate is shown in Table 8 and Figure 15 (industry classification system: North American Industry Classification System (NAICS)). The industry mix is diverse with approximately 17% of businesses with employees engaged in the construction industry. The second largest industry on a total number of businesses basis is retail trade. These two sectors makeup approximately 29% of businesses with employees in the region. The 'Other Industries' segment (14.6%) shown in the Figure 15 chart includes industries that individually contribute between 4.2% and 0.6% to the category.⁶⁶

The region is spread over a vast geographic area comprised of boreal forest, lakes, and plains in the South.⁶⁷ Tolko Industries plans to reopen its Oriented Standard Board (OSB) facility in High Prairie. Production at the mill is expected to begin in the first guarter of 2018.⁶⁸

Table 8 – Number of Businesses (with employees) by Industry

Industry	Businesses	Percent (%)
Construction	207	16.8
Retail trade	149	12.1
Other services (except public administration)	125	10.2
Mining, quarrying, and oil and gas extraction	125	9.9
Transportation and warehousing	122	9.3
Professional, scientific and technical services	94	7.6
Healthcare and social assistance	65	5.3
Accommodation and food services	64	5.2
Agriculture, forestry, fishing, and hunting	58	4.7
Real estate and rental and leasing	53	4.3

Source: Calculations based on dataset provided by Alberta Economic Development & Trade, Economic Information & Analytics, Feb. 13, 2017.

⁶⁷ LSLEA; 2017-02-15.

Administrative and support, waste management and remediation; wholesale trade; public administration; manufacturing; finance and insurance; educational services; arts, entertainment and recreation; management of companies and enterprises; information and cultural industries; and utilities.

⁶⁸ Baroldi, Lisa; *Tolko to Restart High Prairie Oriented Strand Board Mill;* Big Lakes County; 2017-06-20.

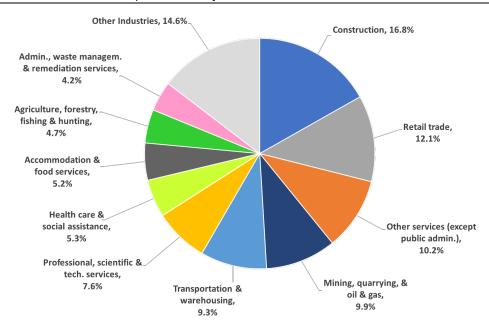


Figure 15 – Industry mix (based on business counts).

5.3 Municipal, First Nations, and Métis Settlements Broadband Interests

Communities within LSLEA are at different stages in recognizing the importance of broadband services and connectivity to economic diversification, municipal sustainability, regional competitiveness, public service delivery, and quality of life. ⁶⁹ Table 9 identifies the awareness and current state of municipal involvement and interest in broadband. Big Lakes County, High Prairie, the MD of Lesser Slave River, and Slave Lake are advanced in recognizing the importance of broadband and looking for solutions to move forward.

In May 2017, Big Lakes County took the initiative to obtain Alberta Community Partnership (ACP) funding for a detailed study for the County, inclusive of the municipalities, First Nations, and Métis settlements within its boundaries – specifically High Prairie, Swan Hills, the hamlets of Enilda, Faust, Grouard, Joussard, and Kinuso, the Kapewe'no First Nation, and the Métis settlement of Gift Lake. The study – *Inter-municipal Broadband Discovery Project* – will leverage the results of this work and then develop more detailed financials to evaluate the options of most interest to the County.

The Northern Alberta Broadband Society is an independent voluntary organization and a legal entity, created to build broadband infrastructure (i.e., fibre/hybrid) and provide broadband services to residents in the immediate Slave Lake region and along a trajectory to the Peace River area.

-

⁶⁹ The five elements of broadband's importance were identified by the Calgary Regional Partnership, Economic Prosperity Steering Committee, *Request for Decision*; 2016-09-08

Table 9 – LSLEA Involvement & Interest in Broadband 70

Community	Enthusiastic	Interested 'Maybe'	Need Help Too Small	Too Expensive	Status Quo	Don't Know ⁷¹	No Response ⁷²
		Maybe	100 Siliali	Expensive		Kilow	Response
Towns							
High Prairie	X						
Slave Lake –	X						
business areas							
Slave Lake	TELUS Fibre p Project	TELUS Fibre predominately in residential areas; partner in the <i>Inter-Municipal Broadband Discovery</i> Project					
Counties/MDs	·						
Big Lakes	Х						
Lesser Slave River	X						
Opportunity							X
First Nations							
Bigstone Cree		Х					
Driftpile							Х
Kapawe'no							Х
Loon River		Х					Х
Peerless Trout							Х
Sawridge	X						
Sucker Creek		X					
Swan River							Х
Whitefish Lake							Х
(Atikameg)							
Métis Settlements							
East Prairie		Х					
Gift Lake	Х	_		Х			
Peavine					Х		

5.4 Current Service Providers, Services, and Infrastructure

5.4.1 Fixed Wireless-based

Current ISPs using fixed wireless technology in the LSLEA region include the following. Appendix 13.3 provides the details of their service offerings (Internet only – no bundling unless otherwise stated) and geographic coverage. The coverage maps of the individual service providers are those that were available on their websites at the time of the writing of this report.

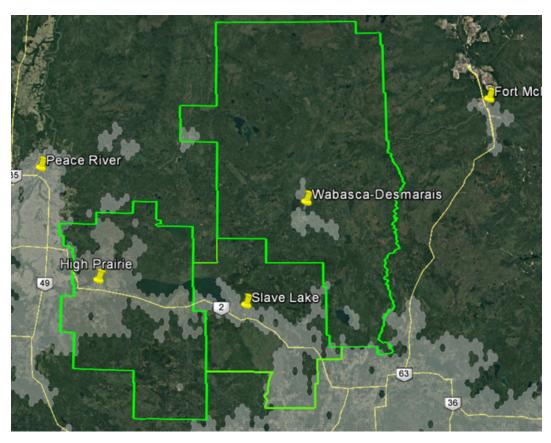
⁷⁰ Communities were asked to rate their involvement and interest in broadband. Broadband was defined as follows: In telecommunications, broadband is a wide bandwidth data transmission with an ability to simultaneously transport multiple signals and traffic types - the medium can be twisted-pair copper wiring, optical fibre, coaxial cable, or radio. Broadband service is characterized as offering symmetric bandwidth between 50 Mb/s and 1 gigabit (Gb/s)/1,000 Mb/s and higher (really unlimited bit rates) (symmetric meaning the upload bit rate is as fast as the download bit rate).

⁷¹ Don't Know – the respondent was unable to rate their community's interest and involvement in broadband.

⁷² No Response – the community did not respond to the inquiries regarding their community's interest and involvement in broadband.

- Arrow Technology Group,
- Boreal Wireless,
- Corridor Communications (CCI),
- I Want Wireless,
- Infinity Internet Solutions Alberta,
- Lakeshore Internet Services,
- Slave Lake Communications,
- Sniper Communications, and
- XplorNet (fixed wireless and satellite-based).

According to the CRTC website⁷³, minimal 5 Mb/s down (toward the end-client) by 1 Mb/s up (from the end-client to the network) service is available in the LSLEA region. A combined view of the fixed wireless coverage is shown in Figure 16 (light gray areaa).



Source: http://www.crtc.gc.ca/eng/internet/internetcanada.htm

Figure 16 – Fixed wireless coverage.

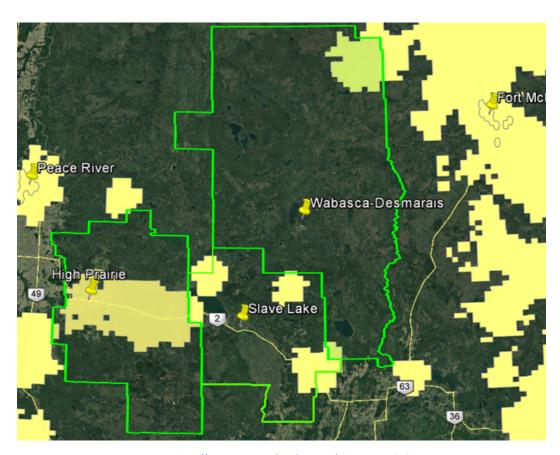
Since 2005, Lakeshore Internet Services (Lakeshore) has provided fixed wireless-based Internet services to First Nations and the communities in the Lesser Slave Lake area. Lakeshore's owner, the Lesser Slave Lake Indian Regional Council, is governed by its eight member/shareholder First Nations. They would like to deploy fibre to their membership – potentially starting as a pilot project. For those living on

⁷³ http://crtc.gc.ca/eng/internet/internetcanada.htm .

reserves, the social implications of the services and applications broadband would enable would be very significant. For example, the enhanced training and education alone would change peoples lives.'⁷⁴

5.4.2 Mobility

Shown as yellow areas in Figure 17, mobility data services are available from TELUS/Bell and Rogers. Appendix 13.4 provides the coverage maps for each of the providers of mobility services. As discussed earlier Bell, TELUS, and Rogers are now using cellular towers and SmartHubs to provide at-home Internet services.



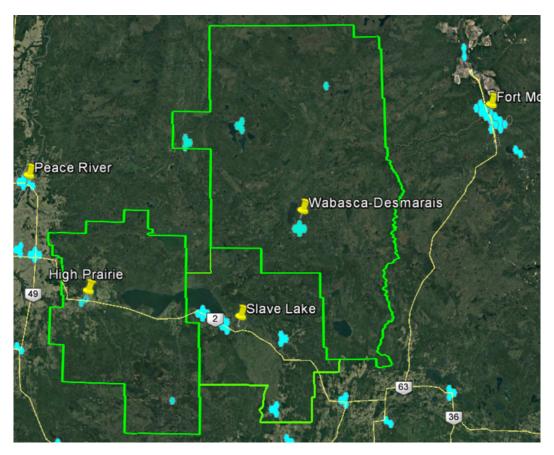
Source: http://www.crtc.gc.ca/eng/internet/internetcanada.htm

Figure 17 – Mobility data coverage.

5.4.3 Wireline-based – DSL

Digital Subscriber Line (DSL) refers to a group of last mile technologies that are used by wireline-based service providers such as TELUS in Alberta to provide broadband services over twisted-pair copper wiring. The local copper wire loop is a remnant from the days when (and how) the telephone company connected residential and business premises to the telephone company's network for the purposes of providing local and long distance telephone services (and dial-up Internet services). Since DSL's performance degrades with distance, the technology is only deployed in urban areas where access distances are less than about two miles. In Figure 18, areas served via DSL technologies are shown in blue.

⁷⁴ Aulenback, Jaye, Network Manager, Lakeshore Internet Services. 'Telephone conversation'. 15 December 2016.



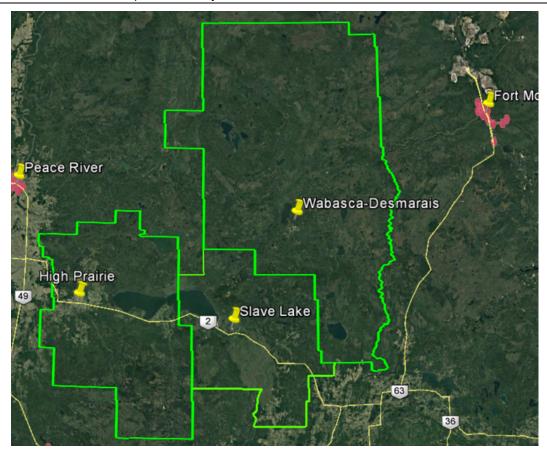
Source: http://www.crtc.gc.ca/eng/internet/internetcanada.htm

Figure 18 - DSL coverage.

5.4.4 Wireline-based – Coaxial Cable

Eastlink, originally a television broadcast company, uses coaxial cable and modern cable modem technology to provide broadband services. Wireline coaxial-based Internet services are available from Eastlink in Slave Lake (although it does not appear as a red area in Figure 19). The cable companies currently use the Data Over Cable Service Interface Specification (DOCSIS) 3.0 standard to achieve broadband speeds of 100 Mb/s or more over coaxial cable. According to the Cybera, State of Alberta Infrastructure Report, "The next-generation DOCSIS 3.1 standard is expected to revolutionize hybrid fibre-coaxial cable connections by providing up to 10 Gb/s download and 1 Gb/s upload network throughput and significant improvements in latency." ⁷⁵

⁷⁵ State of Alberta Digital Infrastructure. 35.



Source: http://www.crtc.gc.ca/eng/internet/internetcanada.htm

Figure 19 – Coaxial cable coverage.

Maximum advertised wireline offerings are shown in Appendix 13.3. Since these are 'up to' bit rates, during high usage periods, actual bit rates will be less – Eastlink more so than TELUS due to the way the aggregation is implemented. In both cases, the offerings are highly asymmetric – upload and download bit rates differ significantly.

5.4.5 Internet Service Provider Wi-Fi

TELUS and Bell WiFi services are available in the LSLEA region - two TELUS locations in High Prairie as well as four TELUS and two Bell locations in Slave Lake.

5.4.6 Axia Fibre

Axia NetMedia provides retail services to corporate clients and, through AxiaConnect, provides fibre-based retail Internet services in a number of smaller communities. In exchange for access to a community's rights-of-way, Axia will consider investing in fibre-to-the-premise (FTTP) infrastructure in communities that can demonstrate that at least 30% of its residences and businesses are interested in purchasing Internet services from Axia once the 'closed-access' network is built. To date, Axia has not announced any plans for FTTP deployments in any LSLEA community.

5.5 Backhaul Availability

5.5.1 Alberta SuperNet

The extent of the SuperNet within the LSLEA region is shown in Figure 20. The green lines represent the Bell-operated Base Area Network (BAN) portion while the blue lines represent the Axia-operated Extended Area Network (EAN) segments. A more general discussion about the SuperNet is presented in Appendix 13.5.

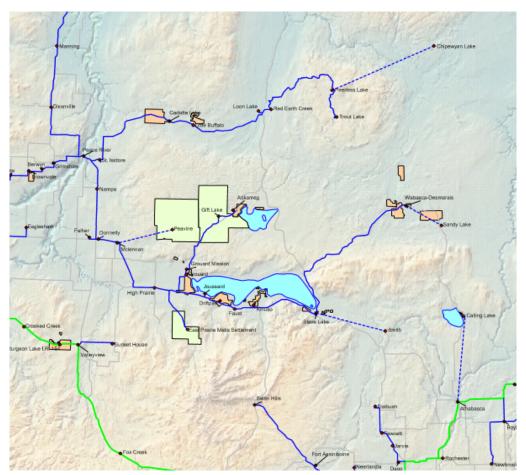


Figure 20 – SuperNet infrastructure.

Given the uncertainty associated with the next iteration of the SuperNet contract by June 30, 2018, municipalities, First Nations, and Métis Settlements requiring access to fibre transport for backhaul to Edmonton may want to consider Bell or TELUS.

5.5.2 TELUS Wholesale

Except under a non-disclosure agreement, TELUS does not provide maps of fibre assets.

5.6 Existing Infrastructure

5.6.1 Towers and Other Tall Structures

When planning a broadband build-out it is important to build on what is already in place. The key inquiry for the current state analysis is what assets does the community have that can be provided at little or no incremental cost that improve the economics of the broadband deployment and operations? Assets include existing towers, fibre and community networks, which the community might be using for communications or asset management. Existing and possible access to tall structures or buildings are also important to inventory for potential placement of wireless equipment.

The only towers potentially available to leverage for a community broadband project are likely the ones owned by Kapawe'no First Nation. The First Nation received funding in the amount of \$62,250 from Alberta Agriculture and Forestry's 2012-2013 *Final Mile Rural Community Program.* Two towers are privately owned by a band member of the Bigstone Cree First Nation. There is a CBC tower at Grouard in Big Lakes County.

5.6.2 Utility Infrastructure

The existing overhead and underground transmission and distribution lines of electric utility companies (ATCO, Fortis) and natural gas co-operatives (co-ops) present deployment options for community broadband builds - access to and installing fibre cables to travel along utility poles, in ducts and conduit, and along rights-of-way can significantly improve the economics of broadband service expansion projects and network deployments. Inquiries about the availability of communications spaces on utility providers' poles and where multi-party trench agreements exist will be made during the preliminary infrastructure design phase of a broadband network. Appendix 13.6 shows ATCO Electric's and Fortis Alberta's respective service areas in northern Alberta.

5.6.2.1 Gas Co-operativess – Zone 1

In the 1960s, non-profit gas co-ops were formed to supply natural gas to rural Alberta - franchise areas were designated. The following three Zone 1 gas co-ops currently operate in the LSLEA region. Figure 21 provides a map showing the group's geographic coverage in the Lesser Slave Lake area.

- Town of High Prairie
- Prairie River Gas Co-op Ltd. (High Prairie)
- Swan River Gas Co-op Ltd. (Kinuso)



Source: Federation of Alberta Gas Co-ops, http://www.fedgas.com/Map. Accessed Feb. 1, 2017.

Figure 21 – Gas co-operatives.

There are several rural water co-operatives operating in the LSLEA area, as shown in Table 10. ⁷⁶ Big Lakes County owns eight water co-ops – see Appendix 13.7 for their approximate locations.

Table 10 – Water Co-operatives

Water Co-op	Vicinity/Service Area	Owner/Operator
8 co-ops: Big Meadow, Heart River, High Prairie East, North End, Northwest, Riverbend, Southside, West End	High Prairie	Big Lakes County
Kinuso	Southshore of Lesser Slave Lake	Members
Poplar Lane	Lesser Slave River	MD

-

 $^{^{76}}$ Regula, Doris; Market Opportunity Analysis; Regula & Associates Consulting Ltd.; 2015-05-15.

5.6.3 First Nations Fibre Infrastructure

First Nations Technical Services Advisory Group (TSAG) is a non-profit organization established by the Chiefs of Alberta to provide technical support and training to First Nations in the Treaty 6, 7, and 8 regions. In 2008, TSAG partnered with Health Canada to develop the network components (fibre connections) at First Nations health centres to support First Nations' telemedicine. With Health Canada funding and TSAG project management, community fibre networks connections were made to the Alberta SuperNet points-of-presence on each or close to each First Nations in 2011. Upon completion, each First Nations became the owner of its local fibre network. As shown in Figure 22, First Nations' schools, health centres, band administration offices, and water treatment plants are now connected.

TSAG operates a state-of-the-art Network Operations Centre (NOC). The NOC's real time network monitoring ensures availability, network security/SPAM filtering, telehealth bridge management, and support, and applications (high-speed connectivity and remote water monitoring system for water treatment plants, OneHealth.ca, and FirstNationsTH.ca). Onehealth.ca is a national health portal that provides information and services to health care professionals working in First Nations communities. FirstNationsTH.ca — Telehealth provides education and travel-free patient and health care assessments via video-conferencing.

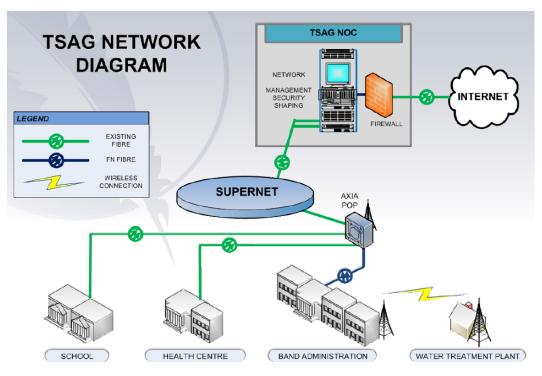
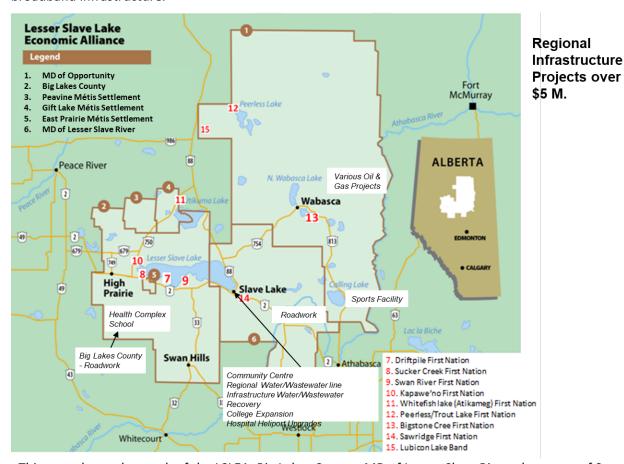


Figure 22 – TSAG network diagram.

5.7 Planned Infrastructure

5.7.1 Major Projects

The LSLEA region has several private and public sector capital projects planned (Figure 23).⁷⁷ Where possible these projects maybe leveraged to reduce the costs associated with the deployment of broadband infrastructure.



This map shows the reach of the LSLEA. Big Lakes County, MD of Lesser Slave River, the towns of Swan Hills and Slave Lake, and some First Nations are not LSLEA members.

Figure 23 - Major projects.

5.7.2 Electricity Transmission Development Plans

Alberta PowerLine, a partnership between ATCO and Quanta Services, is about to begin construction north of the Athabasca River on the Fort McMurray West 500 kV transmission line. Designed to address increased electricity demand in the Fort McMurray area, the line will run from Wabamun to the Fort McMurray area. The line will pass through the LSLEA region, see map in Appendix 13.8. The route was approved on February 10, 2017, and the facilities will be completed and operational by June 2019.

⁷⁷ Alberta Major Projects, Economic Development and Trade; 2016-12; http://majorprojects.alberta.ca/.

⁷⁸ Alberta PowerLine; 2017-03-24; www.albertapowerline.com.

5.7.3 Municipal Capital and Civil Works Projects

Leveraging civil infrastructure projects can reduce broadband deployment costs by 75%. Given civil infrastructure costs typically account for 70% of buried deployment costs, this is significant. Capital projects that involve trenching or erecting towers or poles such as during the development of new subdivisions, road construction, or the construction of rehabilitation or water or sewer lines are typical projects that can improve the economics of community broadband projects.

The Federal *Small Communities Fund* (part of the New Building Canada Fund) for infrastructure projects, now includes a *'Connectivity and Broadband'* category. 2016 approved non-broadband projects within the LSLEA region include (figures shown are the Total Eligible Project Cost - Federal, Provincial, and Municipal):

- Slave Lake Wastewater treatment modernization \$13.5 million, and
- Big Lakes County House Mountain connector road and bridge construction \$9 million.

Big Lakes County's Joussard water treatment plant upgrades grant application was approved for \$3.6 million from the *Alberta Municipal Water/Wastewater Partnership (AMWWP).*⁷⁹ The MD of Opportunity received the following funding from the same program:

- Regional SCADA system \$2.0 million,
- Regional wastewater SCADA system \$262,000,
- Calling Lake lagoon upgrades \$2.5 million, and
- Sandy Lake water treatment plant upgrades, \$5.8 million.

Table 11 shows the capital and civil works projects that either the municipalities self-reported or were identified by another source.

High Prairie 52nd Avenue water and sewer line, curb, gutter, sidewalks replacement (2017)

Slave Lake Wastewater treatment modernization

Counties/MDs

Big Lakes Kinuso reservoir and pumping station; bridge replacement; High Prairie airport upgrades⁸⁰

Joussard reservoir extension; Enilda and Grouard water reservoir expansions

Opportunity Did not respond to project inquiry regarding civil and capital projects and no information was available on the town's website

Lesser Slave River Road paving, force main, and lift station replacement⁸¹

Table 11 – LSLEA Municipal Capital & Civil Works Projects

⁷⁹ Froese, Richard; *County Set to Engineer Four Water Projects*; South Peace News; 2017-08-21.

⁸⁰ Big Lakes County Council Meeting Minutes; Big Lakes County; 2017-04-26, 05-10, and 05-24.

⁸¹ MD of Lesser Slave River; 2017 Capital Budget.

6 Desired State

6.1 Context

The desired state establishes each communities' broadband vision, specifically within the next decade with each community breaking down their progress (within 3-, 5-, and 10-years) to realizing their vision.

Specifically, the desired state data collection and analysis focuses on the following:

- The most significant issues and challenges facing each community over the next five years and whether broadband can play a role in addressing these issues and challenges.
- Whether broadband is on each community Council's agenda.
- The factors that directly impact each community's capability to pursue a broadband/fibre initiative.
- Communities' short- and long-term broadband visions.
- Identifying communities, cluster of communities, or regions wishing to move forward with their broadband plans in the near-term (within three years).

The desired state informs the gap analysis and provides direction to the strategic options phase of the project, Phase 3. There are several options to close the gap between a community's current state and desired state. Although not exhaustive, the following is a list of options:

- Incorporating fibre network requirements during local and regional planning.
- Seek additional investment from the incumbent services providers in the urban centres.
- Support WISPs in rural areas.
- Subsidize private providers.
- Establish a community or regional broadband network (various models of ownership, governance, operation, and service provision, including laying fibre as basic infrastructure but leases the network to a private party to provide the electronics, marketing, and retail services).

The views expressed by those that participated in the community sessions and contributed during the research phase may not be inclusive of the entire community; however, this report is based on the knowledge gained and the information received as well as the author's ability to synthesize and summarise the same at the time of writing. More detail about how the desired state was developed can be found in Appendix 13.9.

6.2 Key Observations and Conclusions During Research and Analysis

This project has promoted conversations, questions, and general thinking about community broadband networks and their roles in urban and rural communities' futures. Broadband is recognized as a topic for today's conversations and discussions. Communities are asking questions such as the following:

- Do residents and businesses in my community want or need enhanced broadband?
- What will the network cost? Who will pay for it and who will own it?
- Will the network build be done in collaboration with the incumbents/ISPs?
- What happens to current ISPs?
- Will a current memorandum of understanding (MOU) with an incumbent provider or similar agreement with a prospective provider restrict a community's options in the future?
- How will the changes coming to the Alberta SuperNet operations contract affect us?
- Why isn't the provincial government providing incentives for communities to work together?
- How do you predict where technology is going to take us in the future?

6.2.1 Segmentation

During this project, it became increasingly evident that northern Alberta communities' interest in community-based broadband network concepts and models can be segmented based on population size. Larger urban centres (with populations greater than 5,000) comprise the first segment, largely 'selected' already by the larger incumbent wireline-based ISPs. These communities generally do not see the benefits of a community-fibre initiative for themselves and prefer to leave the evolution of enhanced broadband services to the local incumbents.

Urban centres, with populations between approximately 1,000 and 5,000 people, represent the second segment. This segment is typically looking for solutions and expresses interest in working on regional solutions. The thought of doing their own community network build is too challenging and they have the perception that it would be too expensive. Furthermore, they do not believe they have the funding power, skills, or capacity needed for a community fibre initiative. AxiaConnect offers a compelling solution - seen as presenting a solution that requires the least cost and community involvement (learning, skills, capacity) in the short-term — often the longer-term implications (e.g., monopoly control of critical civic infrastructure) have not necessarily been envisioned at the time of the community's decision.

The third segment, and the segment with the most to gain from a community-led broadband effort, are towns and villages with populations less then approximately 1,000 people, counties, MDs, First Nations, and Métis Settlements. Today, they receive the poorest quality Internet services (if they receive service at all) and pay the most for these services. Their options are limited. Larger incumbent service providers do not have the financial incentive to serve this segment because its potential subscriber base is too small and too spreadout geographically (i.e., low population density). The concerns of this segment are attaining coverage for all residents and businesses; improved bandwidth/capacity; and securing access to affordable and reliable service.

6.2.2 Issues and Challenges

Typical issues and challenges identified by municipalities include the following:

- From an economic development perspective the ability to attract and retain residents, businesses, and industry.
- From rural communities' perspective the lack of access to reliable high-speed Internet restricts business opportunities and, in turn, negatively impacts the community's overall quality of life.
- Internet bandwidth and speeds and lack of connectivity to high-speed infrastructure (fibre) as well as limited availability and interest of broadband service providers.
- Retention of young people and entrepreneurs.
- Other critical infrastructure such as water, wastewater, and roads are aging and in need of repair, upgrading, or replacement.
- Maintaining current taxation levels.
- Addressing the requirements of the modernized MGA.
- Financial.
- Learners having sufficient bandwidth to do homework at home and the ability to access distant learning.
- Social (high unemployment rate and the ability to access employment opportunities online, youth leaving, and addiction).
- Loss of industry leads to the loss of the community's assessment/tax base, which is needed to fund
 critical infrastructure projects. As infrastructure declines, residents move away and the subsequent
 population decline translates into reduced core municipal grant funding (e.g., Municipal Sustainability
 Initiative (MSI)). If this vicious circle, as depicted in Figure 24, gains momentum it can spell the decline
 of a community.

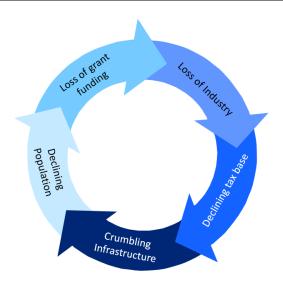


Figure 24 – Lack of high-speed broadband connectivity causes many issues.

In addition to several of the above challenges, some people living on First Nations reserves and Métis Settlements have the following challenges:

- Access to critical infrastructure and essential services such as roads, safe drinking water, and wastewater and waste disposal.
- Access to economic and business opportunities.
- Housing and living conditions.
- Financial stability.
- Bridging the socio-economic gap lower labour market participation and employment rates.
- Lack of First Nations' capacity (i.e., people and skill sets).
- Access to educational opportunities and digital literacy (youth). "It's a well understood cycle. A good education leads to greater financial stability, which leads to increased opportunities for the next generation."
- Maintenance and subject expertise and knowledge.

There is a need and the demand for improved and enhanced broadband services in northern Alberta communities; however, the key factor holding the majority of communities back from pursuing community-based broadband infrastructure is cost.

6.3 Broadband Visions – the Next 10 Years

Over the next 10 years, participation in the knowledge economy will become mandatory. To participate, fibre will be required either to directly connect to homes and business or to interconnect high bandwidth wireless access systems. During this period, current telecommunications infrastructure will largely be replaced with fibre, whether constructed on a private, public/private partnership, or on a public fibre utility basis and whether it is done with or without LSLEA's involvement. LSLEA municipalities and the region therefore have the option to be involved, shape their future, and ride the wave – or be drowned by it. Either way, the existing copper and coaxial cable infrastructure is about to be replaced and, depending on how that takes place, broader public benefits may be widely achieved or more limited as a

_

⁸² Kronyk, Rhonda; *Indigenous on Campus;* New Trails; Spring 2017.

result. While progress is exponential, infrastructure deployment is not. To stay ahead of the curve (Figure 25), the decision time is now.



Figure 25 – Okay, Future ... I'm Ready.

The range of interest in broadband varies considerably throughout the region, but even the most enthusiastic of the municipalities are still in the early stages of deciding which options to pursue and how. While a formal 'Desired State' has not yet been agreed to in any of the municipalities, what follows is based on the assumption that, over the next five years, the majority may choose to facilitate the deployment of infrastructure to support a fully scalable broadband network ubiquitously available throughout their municipality and, if possible, the region as a whole. This would typically include a combination of an underlying fibre infrastructure with upgraded wireless services where fibre is not yet practical. Market-wise, the infrastructure would be available on an open-access basis to all service providers interested in serving municipal and regional businesses and residents. Whereas the municipalities do not wish to interfere with private enterprise in the services marketplace, they will entertain options relative to facilitating the underlying lit open-access fibre utility infrastructure.

Within the LSLEA, Big Lakes County and its partner communities are advanced in recognizing the importance of broadband and looking for solutions to move forward.

Big Lakes County, the towns of High Prairie and Slave Lake, the MD of Lesser Slave River, and the Gift Lake Métis Settlement — Big Lakes County recently received funding from the Alberta Community Partnership (APC) Program for its Inter-Municipal Broadband Discovery Project to assess the best ways to enhance broadband in the region. Big Lakes County will lead the project. At the time of the writing of this report, the project team is in the early stages of organizing and defining their broadband project.

Northern Alberta Broadband Society — The Northern Alberta Broadband Society, an independent voluntary organization, plans to improve broadband connectivity between the immediate Slave Lake region and the Peace River region.

Southshore Area First Nations and Lakeshore Internet Services – Lakeshore Internet Services (Lakeshore) provides fixed wireless-based Internet services to the First Nations and the communities in the Lesser Slave Lake area. Lakeshore's owner, the Lesser Slave Lake Indian Regional Council, is governed by its eight member/shareholder First Nations. The eight members include Driftpile, Duncan's, Horse Lake, Kapawe'no, Sawridge, Sturgeon Lake, Swan River, and Sucker Creek First Nations. Lakeshore strongly believes broadband will provide the infrastructure needed to develop and deliver advanced applications and services that will bring greater economic and social benefits to their communities and bridge the gaps that exist in employment, learning (online education), and healthcare. They would like to deploy fibre to their membership – they envision a pilot project as a way forward.

Figure 26 shows the communities within LSLEA that have near-term broadband plans. The details of each community's issues and challenges and 3-, 5-, and 10-year visions for broadband can be found in the Appendix 13.9.

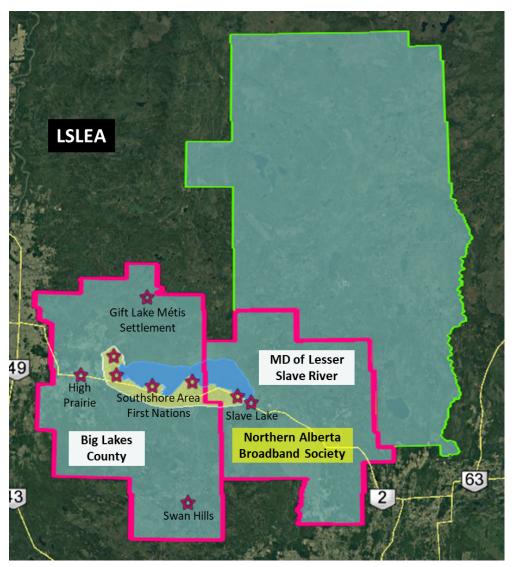


Figure 26 – Communities with near-term broadband plans.

7 Areas of Opportunity

7.1 Overview

The LSLEA region and its constituents have many options available to facilitate enhanced, more inclusive, and more affordable broadband infrastructure within its environs. Indeed, the options range from simply accelerating any currently planned broadband initiatives, to negotiating with the incumbents and potentially subsidizing private operators, to do-it-yourself (DIY) initiatives as exemplified by O-Net in Olds and Q-Net in Coquitlam.

In considering the options outlined below, note that in the broadband infrastructure game, a land-grab of sorts is currently underway and time is of the essence. The longer it takes communities to debate their options and assemble the required resources, the more time the traditional telecom and cable service providers have to replace aging infrastructure in their most profitable markets – the cities and towns – with fibre, which then removes valuable cashflow from more inclusive community-wide plays. To move forward quickly, LSLEA will likely need to take an active role with those communities most interested in moving ahead. As momentum develops and the issues are resolved, other communities could come onboard.

To be most effective, collaboration will also need to include both distribution and access networks within municipalities as well as the backhaul networks that link the communities together – an issue that will blur the more traditional LSLEA modus operandi in which their role is solely focused on coordination between communities and not on what each community elects to do itself.

7.2 Status Quo

For reasons ranging from a lack of resources, more important priorities, a belief that municipalities should not be in the infrastructure game, to satisfaction with current service levels, communities may elect to leave broadband to the existing players and not get involved. While this approach may work well for those in the more populated areas, experience to date suggests that those in the more rural areas could be waiting a long time.

Given the CRTC's recent framework decision, money to support infrastructure upgrades in the most rural areas will become available over the next fifteen years.⁸³ Indeed, the objective is to enable ubiquitous 50 by 10 Mb/s services by 2031. Proposed funding levels in support of this program are insufficient and affordability criteria have yet to be established.

7.3 Incremental

Should the LSLEA region or its constituents not have the support to 'jump in with both feet', but position for a possible broadband play later, interim straightforward and inexpensive approaches include:

- Broadband Facilities Master Plan:
- Carry out high-level boundary connections assessment to potential future back-haul locations;
- Carry out high-level feeder network assessment for development, re-development, and capital project inclusion of conduit/fibre/tower locations and/or ROW protection and agreements; and
- Use as informed decision support when working with service providers, development community, and/or regional partners.
- Municipal Planning:
- Work with LSLEA and your neighbours to leverage staff capacity and resources;

⁸³ http://www.crtc.gc.ca/eng/internet/internet.htm.

- Develop a Broadband Services Strategic plan specific to your community;
- Embed fibre network requirements in internal IT planning processes; and
- Accelerate currently planned IT infrastructure deployment.
- Leverage Planned Civil Works:
- Develop a policy for including installation of fibre conduit as part of applicable and appropriate town and county linear infrastructure projects, such as road (re)con-struction and water / wastewater projects.
- Position for the future
- Require that the inclusion of fibre conduit be a mandatory requirement in all applications for new residential and businesses development permits; and
- Adopt an inside wiring standard with Cat-5 wiring as the minimum standard.

As the civil construction accounts for some 70% of the cost of buried infrastructure deployment, leveraging civil works can reduce the deployment costs significantly. The only catch is that an overall plan is required upfront, thus the baseline need for a Broadband Facilities Master Plan, particularly if the work is to take place over a number of years – fibre ducting must be appropriately sized, have breakout points in suitable locations, and mesh with other components deployed.

7.4 Negotiate with Current Providers

7.4.1 Work with the Carriers and Seek their Investment

Over the past few years, both TELUS and Axia have been interested in and indeed installing fibre-to-the-premise (FTTP) networks in communities throughout Alberta. As shown in the adjacent summary slide of TELUS deployments, since 2014 and at a cost of \$430M, TELUS' fibre has been deployed to 107,000 Alberta premises. In addition to those in the table, TELUS has laid fibre in Cold Lake, Grande Prairie, Slave Lake, and Fort McMurray. TELUS plans to spend another \$1.2 billion by year-end 2019.

Premises		
3.1k		
1.3k		
33.3k		
2.8k		
1.7k		
2.9k		
17.5k		
3.4k		
5.0k		
3.2k		

Community	Premises
Peace River	3.3k
Ponoka	0.9k
St. Paul	2.7k
Stettler	2.6k
Taber	3.6k
Vegreville	3.1k
Wainwright	3.3k
Westlock	2.0k
Wetaskiwin	5.3k
Misc Communities	13k

TELUS fibre in the selected communities is deployed at no cost to the municipality. Home and property owners are under no obligation to obtain services when granting permission for TELUS to place the fibre drop directly to their premises. Over fibre, TELUS offers Internet services at rates up to 150 by 150 Mb/s. Axia offers symmetric 1 Gb/s business and 100 Mb/s residential services⁸⁵ together with an option for other service providers to lease their fibre access lines. On the other hand, the CRTC will require TELUS to provide wholesale access to their fibre on some yet to be determined basis, whereas Axia will not be so encumbered.

At this point, TELUS does not provide their retail service offerings over community fibre networks, even in smaller centres in which TELUS has not upgraded their plant to fibre, and in which community

-

⁸⁴ Mawji, Zainul. *Expanding Broadband Networks*. 12 September 2016.

⁸⁵ On Sept. 6, 2017, Axia began upgrading all 50 and 100 Mb/s subscribers to a symmetric 1 Gb/s service at no charge.

networks could provide TELUS with significantly more capacity than is available on TELUS' aging copper plant and do so with no requirement for a capital outlay. Given the momentum for community approaches that is developing within the province, though, TELUS' appears to be revisiting their approach and has recently expressed a renewed interest in working with communities to find an arrangement that works for both.

On the other hand, in return for access to a municipality's rights-of-way, Axia is offering to deploy fibre infrastructure throughout individual communities and offer Internet services at up to 1 Gb/s for residential and business clients should 30% of the addressable premises in the municipality show interest in subscribing to Axia's services. The offer is contingent on due diligence by Axia and the towns of Barnwell, Hanna, Fort Macleod, Nanton, Nobleford, Stirling, Raymond, and Vulcan now have town-wide FTTP service. Axia has also announced FTTP services for Fairview, Magrath, and Pincher Creek. Though Axia has approached a number of towns and villages within the study region, as of yet, none are moving forward.

While merits of an essentially hassle-free and free, fibre infrastructure are self-evident, the Axia offer is neither without cost nor risk. All revenues from the network would accrue to Axia's shareholders and once deployed, Axia would have monopoly control over critical civic infrastructure. No infrastructure would be deployed into the surrounding MD and the network would not be open in the traditional sense of the term.

7.4.2 Establish a Private-Public Partnership (PPP)

While there is a lot of merit to PPP arrangements, care must be taken to ensure ongoing alignment of private and public interests. The two largest broadband deployments to date are in Ontario – the Eastern Ontario Regional Network (EORN) and the SouthWest Integrated Fibre Technology (SWIFT) initiative – and are both PPP arrangements. While in both cases, significant public money was/is involved, after seven years, the EORN network assets vest to the private partners while the SWIFT funding recipients gain the option to divest some or all of their network assets at that time. Once control of the infrastructure moves to private industry, the communities may lose many of the gains made.

A second more subtle concern is that of minimizing conflict of interest and ensuring a level playing field when the focus of the PPP arrangement is to deploy and operate infrastructure on an open-access basis and when the private partners are vertically integrated players wishing to utilize the network to deliver their own service portfolios. To maintain transparency and ensure a level playing field, operators of open-access networks must be structurally separate from those providing retails services over the network.

7.4.3 Subsidize a Private Partner

The traditional market driven, private sector led business with the infrastructure they desire due to a lack of financial incentives. By directly subsidizing a private operator, municipalities could provide that operator with adequate incentive. Given that this approach in essence anoints a select supplier, it does provide the supplier with a market advantage in an area where market forces do not prevail and municipalities need to carefully consider the terms under which these arrangements are made. On the plus-side, the arrangement keeps the infrastructure deployment and operations in the hands of private sector players and minimizes Council involvement and resources. On the other hand, the selected supplier will end up with a defacto monopoly in the municipality.

When the arrangements involve fixed wireless players, additional issues arise from the fact that the infrastructure does not scale well. While an upfront subsidy may result in infrastructure adequate for current requirements, additional capital infusions will likely be required to meet ever increasing capacity demands.

In lieu of a direct subsidy, some counties reduce the cost of services deployment in rural areas by providing tower infrastructure for the ISPs to use. The Special Areas Board in south east Alberta adopted this approach and then contracted a single provider, Netago, to provide services. With input into where the towers were located, the arrangement has been a successful one. Parkland County, on the other hand, wished to promote competition amongst ISPs in the County and operate the tower infrastructure on an operating cost recovery basis. To attract mobility and the Alberta First Responders Radio Communications System (AFRRCS) equipment onto the towers to help cashflow, robust (expensive) towers were constructed at sites which were a compromise amongst the requirements of the Mobility, ISP, and AFRRCS providers. Few liked the locations, competition amongst the ISPs did not materialize, and the County is now struggling to find a way to make things work.

7.5 Develop a Community or Regional Fibre Network

Given the lack of interest from the incumbent telecom and cable operators to serve the LSLEA region, the municipalities, including the Counties and MDs in the LSLEA region, may wish to consider establishing their own community and/or regional fibre network. Indeed, with an appropriate and sustainable business model, individual municipalities and/or sub-regions could establish, either on their own or in partnership, a fibre-based community and/or regional broadband network and operate it as a fourth utility. Inclusive, county-wide initiatives are currently being established in Big Lakes County, the County of Vermilion River, and the County of Grande Prairie. Potential business models are shown in Figure 27.

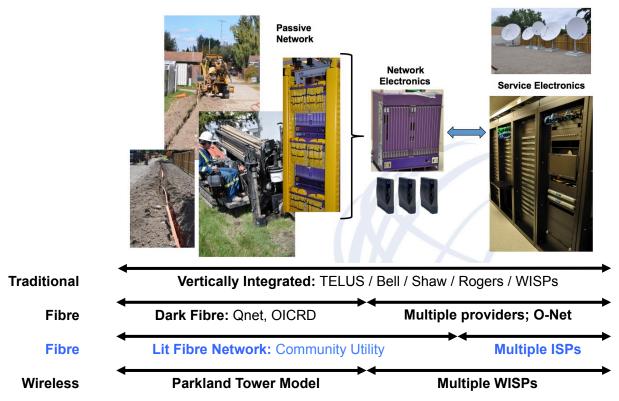


Figure 27 – Types of business models.

As shown by deployments throughout Europe and the Far East, utility infrastructure could enable a municipality to provide competitive service providers equal access to unmatched symmetric bandwidth capabilities and thereby enable the delivery of a variety of novel community-based intelligent community services (as well as entertainment services such as HDTV) to its residents and businesses.

Should a municipality wish to consider this option, a number of the more common business model, financing, and governance options available to help make it happen appear in Table 12. Common models are outlined in more detail in Appendix 13.10. Should either a community or group of communities elect to move forward, these options are typically evaluated as part of the business case / business planning process.

While regional and municipal options do involve more responsibilities and risks than simply transferring control to private enterprise, they come with significant advantages. As well, to manage the level of their involvement, close to turn-key options do exist and can be easily incorporated into regional, sub-regional, and community deployment programs – once the community has decided upon the business and governance structure, operational arrangements, and financing.

Table 12 - Common Business Model, Financing, and Governance Options

Business Model		Funding			Governance		
•	Conduit only	•	Debt financed via ACFA	•	Commission		
•	Wholesale fibre: dark or lit		MSI Funding / Grants	•	Municipality		
•	Retail: open or closed and with or without service	•	Co-operative Utility/Power	•	Municipal Services Corporation		
	partners	•	Private-public partnership (PPP)	•	Co-operative		
		•	Private Equity	•	Not-for-profit		
		•	Combinations of the above	•	Private		

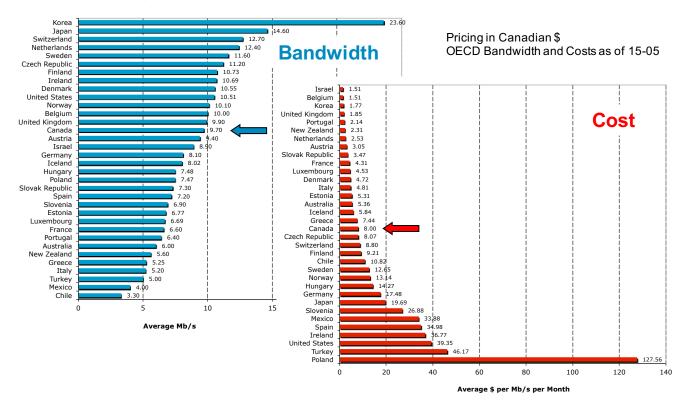
8 Community and Regional Fibre Networks

8.1 Learning from Abroad

As foreign governments recognize the merits of open utility-based fibre infrastructure, Canada is falling increasingly behind. To date, neither the federal nor provincial governments have yet placed the emphasis on technology policy to address broadband to the extent evident internationally. Though the initiative has since changed course, in 2009, Australia announced plans to spend AUD\$31 billion on a National Broadband Network. In 2013, France pledged €20 billion for superfast broadband. In the US, of 48 reporting states, 25 have established a broadband office.

The impact of this lack of policy is evident in the OECD statistics charted in Figure 28 on the next page – the latest statistics available. As of early 2016, Canada ranked 14^{th} in terms of average available download bandwidth, 18^{th} in terms of cost, and 23^{rd} in terms of fibre penetration. Whereas in Korea, the average download bit rate of 23.6 Mb/s is available for \$1.77/mo. (13.3 Mb/s/\$), in Canada, one can only expect 9.7 Mb/s for \$8.00/mo. (1.21 Mb/s/\$). Fibre penetration in Korea is 69.39% compared to 5.32% in Canada.

Though not shown, but perhaps more telling is a comparison between Internet service availability here and in, say, Västerås, Sweden. Whereas at most locations in Canada you may have the option of two wireline providers (TELUS and Shaw in Western Canada), in Västerås, there are over 30. At least part of the issue is the Federal government's belief in facilities-based competition — versus the services-based regime in Sweden. By restricting service provisioning to those which can afford to deploy a network, the number of providers is necessarily small. When services can be provided over an open network provided on a utility basis, many can.



⁸⁶ http://www.oecd.org/sti/broadband/oecdbroadbandportal.htm#map

-

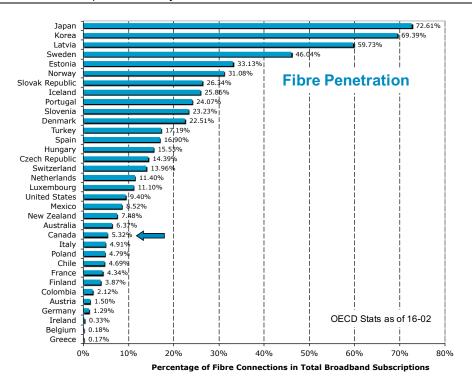


Figure 28 – International Internet service levels and pricing comparison.

An overview of the key models with which municipal and regional networks are becoming available internationally appears in Appendix 13.10.

Thanks to the initial Google Fibre Competition close to a decade ago, the value of broadband networks to both economic development and quality of life within communities, became self-evident to the more than a thousand initial applicants and, since then, community networks in the US have flourished. In addition to the over 200 networks shown in Figure 29, for example, 77 communities have publicly-owned cable networks and over 185 serve at least some portions of their community with fibre and this is in-spite of the fact that many US states actively inhibit (due to incumbent lobbying efforts) such approaches. Competition for talent amongst these 'gig' communities is intense – see for example, the ads in Figure 30.

The business model options each community favours results from considerations ranging from size to risk, to priorities, complexity, and vision. What would seem to make the most sense to communities in northern Alberta would be a lit open-access utility-based model which can then leverage local ISP capabilities and resources and promote market-based competition on the services side. Personnel from Big Lakes County recently visited three public utility districts in the northwest US – specifically those in Grant, Chelan, and Douglas counties. All three operate open-access utility fibre networks for the benefit of all ISPs in their respective counties. All three are willing to share their learnings and expertise with municipalities in northern Alberta.

_

⁸⁷ https://muninetworks.org/communitymap

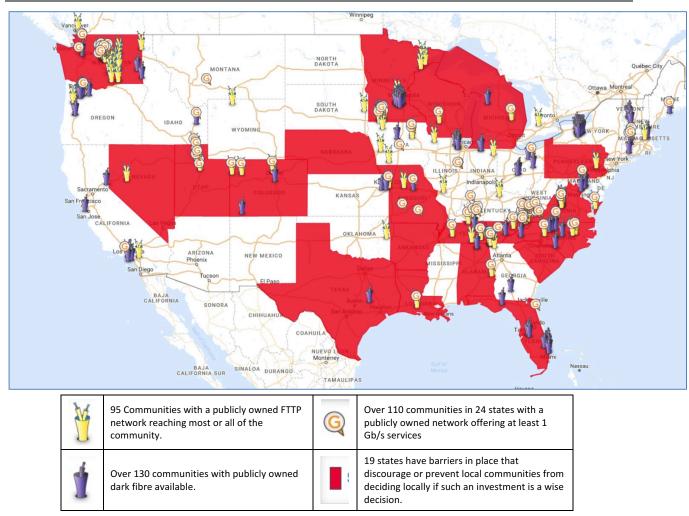


Figure 29 – Municipal fibre networks in the United States (updated to May, 2017).





Chattanooga, TN

Smithville, TN

Figure 30 – Talent competition among United States 'Gig' communities.

8.2 Municipal Networks in Canada

8.2.1 Overview

As shown in Figure 31, Alberta ranks 11^{th} out of 13 provinces and territories based on download speed – and Alberta has the SuperNet. Even Alberta's two largest cities do not fair well – Calgary and Edmonton are respectively ranked 11^{th} and 21^{st} out of 25.

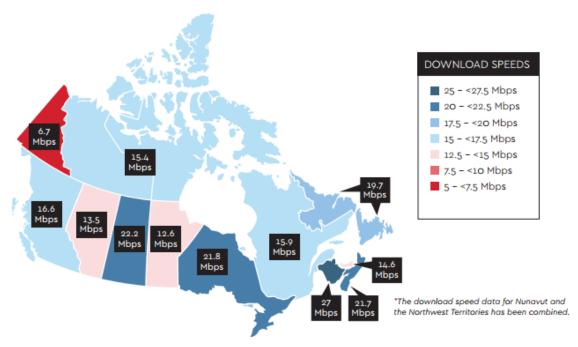


Figure 31 – Comparative Internet speeds across Canada. 88

Whereas there are over 110 communities in 24 US states with publicly owned networks offering 1 Gb/s services, in Canada, there is only one – that in Olds, Alberta. Given the many initiatives currently underway, this may change. Some key initiatives in Alberta are outlined below.

8.2.2 Alberta SouthWest

The Alberta SouthWest Regional Alliance initiated the first regional broadband strategy encompassing the member municipal districts of Pincher Creek, Cardston, Willow Creek, Crowsnest Pass, Ranchland, and Waterton together with the towns of Claresholm, Fort Macleod, Granum, Nanton, Pincher Creek, and Stavely, and the villages of Cowley, Glenwood, and Hill Spring. The initial work focused on community engagement, education, and strategy. Once completed, the focus shifted to individual community support. Once completed, the final phase was to refine the regional strategy and facilitate implementation. While well-intended, an unintended consequence of their focus on helping individual members move forward, was that some of their larger members then did so – on their own – to some extent stranding both the smaller members and inhibiting a more regional approach. Axia's concurrent offer of 'free and hassle-free fibre' to communities in the Region that could show 30% of their addressable premises interested in Axia services simply compounded the problem. With the defacto foreclosure of a more regional approach, the regional level work did not proceed to implementation.

-

⁸⁸ CIRA; Canada's Internet Performance: National Provincial and Municipal Analysis; 2016-04.

Of the communities moving ahead on their own, the current success story is Waterton. Leveraging a Shared Services Canada project to upgrade water facilities throughout the Waterton townsite, the town moved to deploy fibre to every premise in Waterton and now provides a rich set of both fibre and WiFi based Internet services throughout the town and campground. Now that the TELUS backhaul links have been upgraded to 1 Gb/s, O-Net will begin providing a full triple-play (Internet, telephone, and television) portfolio to residential clients when the tourist season begins to wind down this fall.

Perhaps partially in light of their experience, there is a growing recognition of the importance of multi-community scale. Indeed, the sharing of resources and expertise from dense to less dense areas enables a broader deployment of fibre in the areas to be served. In early 2016, the Alberta Government introduced a grants program aimed at facilitating regional scale planning-level broadband studies. Under the program, matching grants of up to \$20,000 are made available to interested REDAs. Under the Community and Regional Economic Support (CARES) program, an additional allotment of up to \$100,000 per REDA/yr for two years became available in 2017.

8.2.3 City of Calgary

In September, 2015, the City of Calgary adopted a dark fibre strategy based on the argument that facilitating Internet-based services is only one of six networks requiring connectivity⁸⁹ in the City and that providing the required connectivity for all networks is the City's responsibility, particularly as space in their rights of way is limited and the City does not wish to have their streets continually dug up – see Figure 32.

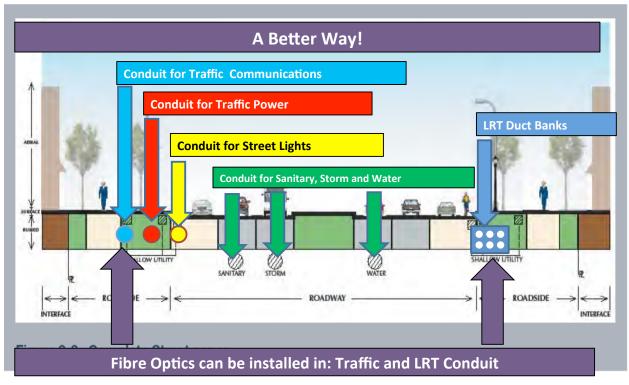


Figure 32 – City of Calgary –rights of way issues.

_

⁸⁹ Disaster recovery, critical infrastructure, law enforcement, asset management, citizen services, & public safety.

From the City's perspective, connectivity to some 230 remote offices, 450 traffic controllers, dozens of lift stations, and a multitude of transit and bus stations, traffic and security cameras, and so on is required. ⁹⁰ Upon review, the City of Calgary found their four biggest challenges to be: ⁹¹

- Managing the rights of way (RoW) challenging now and will only get worse as duplicate infrastructure accelerates.
- Cost effective Connectivity for the City Internet of Things (IoT) and Smart City Trends are drivers.
- Protecting City's ability to self-provision services relies on infrastructure and access to ROW's.
- Community inequities are inevitable What's the plan?

Their solution was to adopt a city-wide dark fibre strategy based on rich connectivity. Approved last September, the strategy aims to enable the connectivity required to create a healthy digital ecosystem and minimize disruption due to the civic construction required to provide it. The City will deploy dark fibre infrastructure and any others needing access to it will be able to.

The network will be run on an equitable, open-access basis and will connect all communities in Calgary. The City will not be entering the retail telecommunication services arena, nor providing fibre to the home. Competitive providers will be able to extend the City fibre to the business for those purposes and the City will buy the last mile fibre back over time, so that all fibre will remain the property of the City and the City can therefore retain control of what it sees as critical civic infrastructure. A presentation outlining the City of Calgary's approach can be viewed at:

https://youtu.be/dQMzkz6oaqg

Though the approach makes sense for larger centres and there are now three such efforts underway in Canada – Coquitlam, New Westminster, and most recently Campbell River. It is less applicable to smaller centres as those markets are not likely large enough to support more than one provider lighting up the network – in which case the 'first provider in' gains a de facto monopoly.

8.2.4 Kainaiwa

As exemplified by the initiative undertaken by the Kainai Nation in southern Alberta, communities undertaking a do-it-yourself approach directly benefit from both the alignment between their broadband objectives and the interests of their communities as well as from the financial benefits that no longer flow to the shareholders of the incumbent service organizations. With respect to the Kainaiwa Fibre Network, the Blood Tribe claims to have repaid deployment expenses in five years and reduced their telecom expenditures from \$50k to \$7k per month — an annual savings of \$516k that can be reinvested into the community.

8.2.5 Olds, Alberta

In the early 2000's, the Town of Olds, The Olds Chamber of Commerce, The Olds Agricultural Society, and Olds College partnered to establish a non-profit community development organization, the Olds Institute for Community and Regional Development (OICRD). The brilliance of the OICRD is that by combining the expertise from the public and private sectors, its activities became inclusive, could be more broadly supported and, without the encumbrances of local election cycles, were better able to take on longer-term projects. Over time, a dozen committees were formed under the auspices of the OICRD, each

⁹⁰ A video presentation on their strategy is available at: https://youtu.be/dQMzkz6oaqg

⁹¹ Basto, David; *Building the Business Case for a Connected City*; City of Calgary; 16-03-10.

focused on a different aspect of community development – from community engagement, to business retention, to, well, technology.

Shortly after its inception, the Technology Committee, chaired by Joe Gustafson, settled on the notion of enabling superior broadband throughout the region via the deployment of fibre optic cabling. The idea was that if the OICRD got the fibre in the ground, they could then connect it to the newly created Alberta SuperNet and things would take-off from there. Reality struck quickly:

- Regional fibre estimates for Mountain View County came in shy of \$100M. The focus then changed to Olds itself, with the regional option to be re-evaluated later.
- The SuperNet only provided backhaul connectivity (e.g., SuperNet could connect an Old's network to Calgary) but was not established to either light community fibre networks or to provide Internet services over them.

From the SuperNet, the Technology Committee then approached Shaw and TELUS. Shaw declined upfront, but TELUS indicated that should the network be deployed to their specifications, TELUS would consider lighting it and providing services. That did not materialize and they explored potential partnerships. In the end, the Technology Committee undertook to both deploy and light a state-of-the-art fibre network in Olds. When Bell Canada, Navigata Communications, MTS Allstream, and Rogers Communications then also declined to provide services, the OICRD established a wholly owned for-profit subsidiary to develop, provide, and operate a full set of triple-play (Internet, telephone, and television) services over the open, passive, OICRD network under the O-Net brand. In July, 2012, Olds became the first community in Canada with community-wide gigabit per second Internet. ⁹² O-Net became cashflow positive in the fall of 2015 and hasn't looked back since. Their Internet services table appears in Table 13.

RUSH ZOOM GIG \$120/MO1 \$90/MO1 \$100_{/MO+} 50 Mbps Downloadt 100Mbps Downloadt 1000Mbps Download† 50 Mbps Upload† 100Mbps Upload† 1000Mbps Upload† 500GB Monthly Usage **1TB Monthly Usage 2TB Monthly Usage** Wi-Fi Wi-Fi Wi-Fi 2 Email Addresses 2 Email Addresses 2 Email Addresses Local Support Local Support Local Support

Table 13 - Internet Services In Olds, Alberta

The Olds' Connected Community Network (OCCN) illustrates by example how a small town community with a population of approximately 8,700 people can take ownership of ensuring its businesses and residents have access to global standard IT infrastructure and services as the foundation for their economic, social, cultural and environmental sustainability. It also demonstrates a potential path

_

⁹² Chung, Emily; Small Alberta Town Gets Massive 1,000 Mb/s Broadband Boost; CBC News; 2013-07-19.

that Canada might take to regain its past position in the global telecom space. Modeled on the European services-based competition model, the Olds fibre network is separate from the services company.

Established as a largely social enterprise, O-Net is now available to provide similar services to any municipality that is able to deploy lit fibre optic network within their community. Further, those behind the Olds' fibre initiative are willing to share their learnings with any community that is interested – as outlined in the following video from the OICRD:

http://youtu.be/Uc_plnE3W5U

In it, Olds specifically offers to share their experience and expertise with any community interested in enabling state-of-the art fibre-based services within their communities.

It has been said that community fibre endeavours are likely 80% social and 20% technical and the Olds' experience supports this from several perspectives. First, the community-wide inclusive nature of the OICRD enabled coordinated long-term planning and broad-based support for projects like the OCCN. It enabled complementary support for key related initiatives such as community engagement. Being leading edge, mistakes were expected and no blame was attached. Issues from rights-of-way to financing were encountered and the cross-disciplinary nature of the OICRD enabled efficient resolution.

8.2.6 Parkland County

To enhance broadband services to the rural areas of Parkland County while preserving market forces amongst the wireless internet service providers (WISPs) in the area, Parkland deployed a number of fibre connected primary towers as well as a set of smaller secondary towers with wireless backhaul to the primary towers. WISPs, mobility providers, and first responders can rent space on these towers for their antennas. The idea was to bring the capital cost of serving remote areas down and help enable competitive broadband services to areas which might otherwise go unserved. The tower infrastructure was to be operated on a cost recovery basis.

To attract mobility and the Alberta First Responders Radio Communications System (AFRRCS) equipment onto the towers to help cashflow, robust (expensive) towers were constructed at sites which were a compromise amongst the requirements of the mobility, ISP, and AFRRCS providers. Few liked the locations, competition amongst the ISPs did not materialize, and the County is now struggling to find a way to make things work.

8.3 General Financial Considerations

8.3.1 Off-balance Sheet Considerations

Whereas traditional business case numbers only consider direct revenues generated by the provisioning of triple-play services in the community, when it comes to Council considerations, a municipality may wish to capture broader community (off-balance sheet) benefits such as positive impacts on the community's quality of life, youth retention, business attraction, and competitiveness (Figure 33). At the Council level, the debate as to whether this new infrastructure will focus largely on private benefits (broadband fibre as a market commodity) or public benefits (broadband fibre as a utility to achieve purposeful public benefits) will be decided. The results will help dictate who should own and control the fibre assets, should a community elect to go that way, and how well the assets will achieve broader public benefits.

In more rural settings, by quantifying and including broader public benefits, fibre can be justifiably deployed far deeper into rural areas than generally realized based on a simple 'internet-only' case. As can be seen in Figure 33, the inclusion of tangible, public benefits into the broadband business case for a set

of First Nations communities in the Wood Buffalo area turned a marginal business case for fixed-wireless into a strong case for fibre.

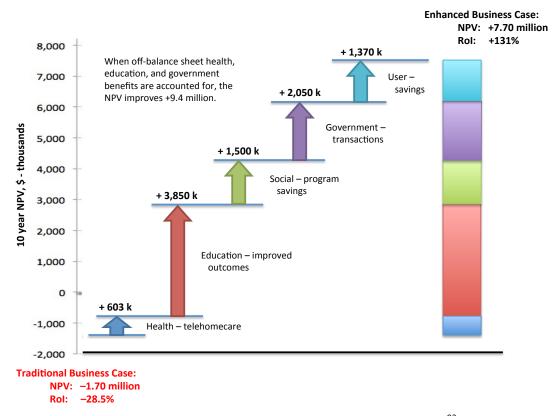


Figure 33 – Benefits assessment for RMWB First Nations. 93

8.3.2 Wireless versus Wired

Though rural wireless solutions may initially be less expensive to deploy, they are both capitally and operationally more expensive over terms exceeding ten years. As home and business Internet usage tends to increase at rates exceeding 20%/yr, and has done so for over a decade, to meet this increasing demand, capacity must increase over five-fold per decade. Indeed, Neilson's Law suggests that this increase may be as high as 50%/yr for high-end users⁹⁴, – which implies that 1 Gb/s connections will need to be generally available by 2020. As scaling fixed wireless systems to keep pace with these demands becomes increasingly expensive, fibre/wireless cost comparisons should be done on a minimum ten-year total cost-of-ownership basis – in which case, fibre is generally found to be the least expensive technology to deploy.

In a sample design for a 200 square-mile rural area in Chamberlain, S.D., Vantage Point Consulting found that whereas the least expensive wireless deployment came in at \$370 per Mb/s per client, fibre came in at \$9. In this comparison, the wireless network was designed to support 4 Mb/s per client whereas the fibre network could support 1 Gb/s.⁹⁵

-

⁹³ Dobson, C.; *The True Economics of Broadband*; OSLI; 2013-09-29.

⁹⁴ https://www.nngroup.com/articles/law-of-bandwidth/

⁹⁵ Thompson, L., et al; *Comparing Wired and Wireless Broadband;* Vantage Point Consulting; 2015-05-06.

There has recently been significant press regarding the development and potential rollout of 5G wireless technologies as early as 2020. With peak speeds of 10 Gb/s, the potential seems tremendous. The details, however, are not so encouraging:⁹⁶

- While the 10 Gb/s rate is a theoretical maximum peak rate under ideal lab conditions, the specification of most interest to users is the actual throughput capacity of the network. Throughput capacity tends to run at about 15% of the peak rate and declines as the user moves away from the cell-tower.
- At 15%, the useable throughput of a 10 Gb/s system is 1.5 Gb/s and as this is shared amongst all users with the cell's range, the usable throughput to individual users is simply 1.5 Gb/s less the average throughput of each user times the number of concurrent users in the cell.
- To minimize capacity issues, 5G deployment scenarios assume cells with a 150m radius or about 14 cells per square kilometre.
- As each cell must be fibre connected, in rural areas, fibre-to-the-farm will likely be a less expensive and certainly a more scalable solution than 5G.
- When operational costs and capital replacement costs are considered, the same conclusion holds for all but the larger, densest urban areas.

In community settings, wireless can be an inexpensive way to improve Internet services quickly. As the first step in a community fibre deployment program, WiFi access points can be rolled out with the initial feeder network. As fibre access in the community becomes more ubiquitous, the WiFi system migrates to an overlay that can be used when one is 'out and about' in the community.

8.3.3 Aerial versus Buried Deployment

If a deployment area receives its power aerially – i.e., via power pole infrastructure – and the poles can take the additional weight and there is sufficient clearance, fibre can be provided aerially at about a third of the cost of a buried deployment. Though buried infrastructure is more secure on a long-term basis, if the lower cost of an aerial deployment can be realized, the reduced capital requirements may increase the possibly of attracting private equity. Aerial deployments can also be done quickly and during winter months. On the other hand, if the pole infrastructure must be upgraded, then the buried deployment may prove less expensive.

The issue many municipalities run into when considering an aerial deployment relates to the fact that pole attachment standards have changed since many of their poles were installed. As long as the poles remain 'untouched', poles deployed prior to the standards changes are grandfathered and can be left as is. Unfortunately, though, as soon as a community wishes to place fibre on the poles, the poles will have to be upgraded to current standards prior to fibre being attached. Though credits are available to help offset the upgrade and/or pole replacement costs, the costs add up and may obviate the advantages of going to an aerial build.

8.3.4 Grant Funding

Grant funding or cash infusions to a broadband deployment project reduces the project's capitalization requirements and can thereby increase the affordability to smaller and more rural municipalities. As well, the subsequent reduction in principal and interest repayments improves the bottom-line margin and reduces operational risk. Municipalities still need sufficient scale, though, to achieve positive operational margin needed for sustainability.

⁹⁶ Thompson, L. & Vande Stradt, W.; *5G is Not the Answer for Rural Broadband;* Broadband Communities; 2017-03/04.

The revised CRTC universal services fund mentioned in Sec. 3.2.1 will grow to \$750M within five years. The terms by which these funds will be made available are under development and will likely be vetted in 2018. The first disbursements are expected in early 2019.

While the federal CTI program mentioned in Sec. 3.2.2 has ended, staff have indicated that a follow-up program is likely within an 18-month timeframe. As these programs have historically favoured shovel-ready projects, interested municipalities would do well to use the interim period to develop suitable projects.

8.3.5 Don't Delay

Electing to establish a municipal or regional fibre program is often perceived as a complex undertaking and postponing related decisions is an enticing option. While there may be very legitimate reasons to do so – say, the local water-plant needs to be refurbished and current funds are limited – some are less so. Examples include:

- Current offerings are sufficient to meet current requirements yes, but demand and usage is growing exponentially while infrastructure deployment is linear. In order to meet future demand, deployments will need to start soon.
- Wireless technology is improving and will provide an inexpensive alternative as discussed in Subsection 8.3.2 above, from a usability and cost perspective, wireless technologies will not meet rural requirements anytime soon.
- Fibre may be usurped by the next 'big' thing though not economical for FTTP implementations, optoelectronic equipment designed for long-haul implementations currently supports 160 wavelengths (channels or data-streams) on each fibre. As each wavelength can support a 100 Gb/s data-stream, the usable aggregate capacity on one fibre is 16,000 Gb/s – or 16 Tb/s. As the theoretical capacity of fibre is much higher and as the primary cost of deploying fibre is civil construction, current fibre capabilities will likely be sufficient for at least the next 30 years – and the deployment costs are not likely to decrease significantly.

Other considerations include:

- If a community delays a deployment, they lose the benefits of broadband until either they do or a private provider does it for them.
- Over time, the best 'anchor tenants', or key potential clients for the network (which would boost initial cashflow and reduce deployment risk may be lost due to either the client paying for a custom-build from an incumbent, or the key clients being successfully courted by the incumbents. The risk extends to the premises, businesses, and areas with the highest profit margin potential. Once these clients are unavailable to a public provider, the decreased revenue may limit deployments in less profitable areas (e.g., using revenues from the higher margin areas to support the more rural lower margin areas; and using revenues from a business district to help fund a residential deployment).

Given that a land-grab of sorts is underway and that outside the larger centres only one fibre network is likely to be deployed, communities interested in inclusive fibre as a fourth utility need to move prior to their business case becoming untenable.

8.3.6 Public versus Private Financing

In general, private enterprise, particularly small to medium-sized enterprises, cannot compete with municipalities when financing long-term infrastructure. To see this, consider a \$1M fibre deployment project. With 25-year financing from the Alberta Capital Finance Authority (ACFA) at the mid-August, 2017 interest rate of 3.076%, municipality payments come in at \$4,802/mo. – \$9.60/subscriber/mo. with 500 subscribers. Private enterprise looking to finance this over 5 years at 2.023% would face payments of \$17,608/mo. – \$35.22/subscriber/mo. with 500 subscribers. Larger private providers able to attract

patient capital may look to 10 to 15-year payback periods to make their numbers work. Indeed, TELUS refers to fibre as a 'generational' investment.

Exacerbating this issue, is that, whether large or small, private industry will be evaluating investments on a net-present-value (NPV) basis. This implies that they are looking for a return on their investment that exceeds the gain available via a risk-free bond investment. From a municipality perspective, as long as the program is intrinsically sustainable, many will be more motivated by off-balance sheet benefits and economic development potential than by the project's NPV.

8.4 Business Models

8.4.1 Structure

Referring to Figure 34, counties and municipalities have the option to design, finance, and deploy lit home-run fibre networks to facilitate enhanced broadband services to their business and residential communities. Once the Community-Net (C-Net) infrastructure is in place, the community has several options to obtain services such as Internet, telephone, and possibly television. They can connect directly to a local service provider if one is available (say, CCI or MCSNet) or they can arrange backhaul to an Internet Exchange (IX) facility and there either connect directly to the global internet or cross-connect to an ISP that has a presence at the exchange.

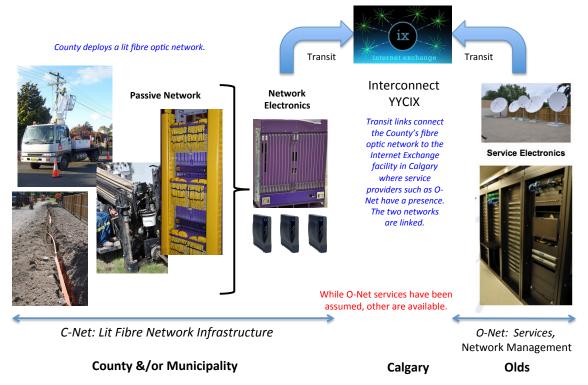


Figure 34 – Components of a telecommunications network.

In the figure, C-Net has arranged for a backhaul connection to the YYCIX Internet Exchange in Calgary and cross-connected to O-Net. With this arrangement, C-Net could contract O-Net to (1) manage their lit network and (2) at either the wholesale or retail level, be the service provider of choice, for at least the initial, say, five-year period.

Though the intent may be to establish C-Net on an open-access – level playing field – basis to all Internet, telephone, and television service providers interested in using the network to connect and

deliver broadband services throughout the community, the underlying services ecosystem needed to facilitate this in Alberta is not sufficiently developed. While several ISPs could provide Internet, and possibly voice, services, over the network, at present, O-Net is the only 'local' provider that can provide the full suite of triple play services necessary to compete in an area currently serviced by TELUS and either Eastlink or Shaw. In the business cases financials to follow, O-Net services are assumed. Should the communities opt to pursue these options further, other options, as well as the trade-offs amongst them, would be evaluated.

To assist municipalities, O-Net can provide services on either a wholesale or retail basis, in which case a community could respectively approach a municipal fibre operation as a retail service or as a wholesale network operator. The differences are significant as in the retail arrangement, the community would need to establish local service operations, say CommNet, and assume the market risk associated with selling the services (Internet, telephone, and possibly television) and achieving sustainable revenue levels. In the wholesale case, as the service provider, it would be up to O-Net to establish local retail operations and assume the market risk associated with achieving revenue levels sufficient to cover both the costs of using C-Net as well as its operations in the community. With the retail option, O-Net receives regular monthly revenue based on the pricing levels of O-Net's wholesale services suites. In both cases, the network entity, C-Net, receives a regular income stream based on the cost of wholesale access to its network from the retail service provider – whether that be from a local ISP, CommNet, or O-Net.

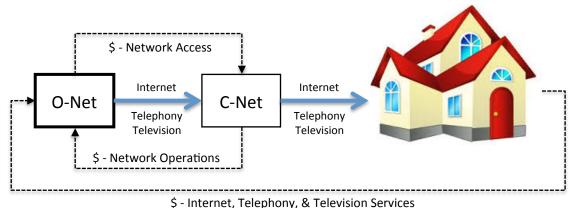
Should the community choose the retail option, structurally, CommNet (service) and C-Net (network) operations could be one entity. Keeping them separate, however, leaves the door open to running C-Net as a local network utility on an open-access basis – in which case, CommNet may eventually be only one of multiple service providers on the network. Integrating them enables greater operational efficiency, but may inhibit open network operations down the road. In Olds, ISP operations are provided by O-Net and the network assets and operations are run by the Technology Committee of the OICRD. 97

8.4.2 The Wholesale (Utility) Network Option – C-Net

A schematic showing service delivery and money-flows with the wholesale network option appears in Figure 35. Here, O-Net becomes the (initial) retail services operator and pays to use to C-Net to connect with and deliver their services to residential, commercial, and industrial clients in the community. For convenience, C-Net will outsource network operations to O-Net. Network operations includes arranging for client connections (client yard surveys, drops, and opto-electronics) to the network as well as network monitoring, operations, locating, and repair services. Contractor charges for drop installations and cable-cut repairs as well as costs for the optical network terminals (ONTs) required in client premises to connect to the fibre optic cable, including installation, will be billed back to C-Net. Monthly costs for the software required to maintain and operate the ONTs will be C-Net's responsibility as well.

-

⁹⁷ The Olds analogy is not exact as in Olds, O-Net actually owns the network electronics and the Technology Committee owns and controls a dark fibre network.



3 - Internet, relephony, & relevision services

Figure 35 – A wholesale/utility network model.

As the ISP, all marketing, sales, home installations beyond the ONT, client support/help desk, services, and service delivery responsibilities reside with O-Net.

A variation on this is the dark fibre option in which the community deploys a dark fibre network and then leaves the network electronics to the ISP(s). While operationally simpler from both network and service provider perspectives, in smaller communities, once one service provider comes in, others may not.

8.4.3 The Retail Services Option – CommNet

To enable local retail options, O-Net offers an 'ISP-in-a-Box' service wherein O-Net provides wholesale access to its triple play services portfolio together with all back-office billing, customer service, sales and marketing, and operations support tools a municipality needs to set up a local broadband services operation. The services could either be marketed under the O-Net brand or re-branded to, say, CommNet.

To utilize this offering, the community would need to establish a local services entity, i.e., open a sales office and either hire staff or contract for sales and marketing, accounting, installation, repair, and support operations. Structurally, options for the entity range from a non-profit to a small municipal services corporation.

A schematic showing service delivery and money-flows with the retail services option appears in Figure 36.

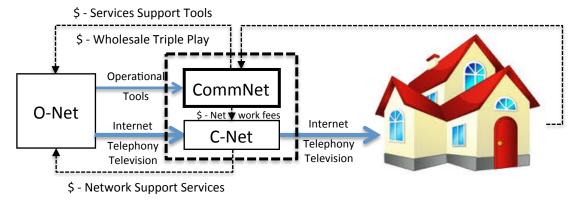


Figure 36 – A retail /ISP business model.

As the ISP, CommNet is responsible for sales and bills clients for services. Out of the ensuing revenue stream, CommNet would need to compensate:

- O-Net for the wholesale delivery of Internet, telephone, and television signals to C-Net, which delivers
 the signals (services) to the end customers,
- O-Net for access to the operational tools needed to run its network and services operations, and
- C-Net for use of its network.

For the numbers to work financially:

- The 'Network fees' CommNet pays to C-Net for use of the network must cover both its operational expenses and any principal and interest payments associated with acquiring the capital used to finance the network deployment.
- At a minimum, CommNet's revenue must be sufficient to cover C-Net payments, the wholesale ISP-ina Box payments to O-Net, and the costs of its own internal operations.

In summary, with this structure, the plan to enhance broadband connectivity and services throughout the community, would involve:

- deploying an operational (passive network plus network electronics) fibre network that passes every home and business in the community
- deploying the network and opto-electronics required to light the network
- connecting the network to the Internet Exchange facility in Calgary (YYCIX in the figure)
- interconnecting with O-Net at YYCIX to provide city-wide Internet, telephone, and television service as well as back-office support, network monitoring, customer services, and billing
- establishing local operations, installation, maintenance, and marketing support to a competent provider and assuming the market risk associated with selling services

8.4.4 Financial Considerations

Business cases for fibre deployments tend to be interesting for two reasons. First, significant upfront capital is required to finance deployments and, second, the capital required increases with both the initial take-up rates (due to the costs to connect clients) and the intensity of the competition in the community (which decreases revenue). To offset these effects, initial deployments typically target more densely populated business districts to initiate revenue streams, then move on to the residential areas, and then to the outlying areas. Service uptake is typically higher for businesses, and margins on voice and Internet services are higher than those for television services. In essence, the strategy is to use cashflow from the more profitable areas to help finance deployments in the less profitable areas.

Strategies to reduce capital requirements include:

- Finance the project over as long a term as possible (e.g. a 30+ year fibre asset with a 30-year debt repayment term) to lower the monthly bill to customers;
- Use aerial deployment where pole infrastructure is satisfactory to reduce overall costs;
- Leverage planned civil works wherever possible (e.g., laying conduit whenever trenches and roadways
 are opened-up for repair or made available due to work on water, power, gas or telecom utilities in
 new development areas). In buried builds, civil works (i.e., trenching) account for approximately 70%
 of the deployment costs;
- Require conduit deployment and cat-5 wiring in all new developments;
- Leverage the additional cashflow available from the business, commercial, and greenfield areas (in some ways, the low-hanging fruit) to offset the less dense/lower revenue areas of the community or region;
- Allocate a portion of expected municipal operational savings to the project;
- Use a tax levy for, say, the drop portion of the build;
- In lower density areas, provide fibre-to-the-tower to enable higher bit rate, higher capacity wireless services to the surrounding area; and

• Go with WiFi first – build a community/customer base first.

Incredibly, some smaller communities cannot even raise the quarter million dollars an aerial deployment might cost them. As this is a trivial amount to larger communities with, say, a \$15M build, larger communities might consider including the smaller communities in their plans. The additional scale their inclusion brings to the table, combined with the added municipal participation, can help leverage their operational costs, enhance grant applications, and enhance the sub-region's connectivity and capacity generally.

9 Utility Networks in LSLEA

9.1 Context

High level financials for the Town of High Prairie and an inclusive regional network analysis for Big Lakes County will be outlined below. These two analyses are a subset of the larger set that has been completed for communities across northern Alberta. For guidance to the counties and municipalities throughout the LSLEA region, the available analyses are outlined in Table 14.

Within the LSLEA, Big Lakes County and its partner communities are the most advanced in recognizing the importance of broadband and looking for solutions to move forward. Indeed, Big Lakes County took the initiative to obtain Alberta Community Partnership (ACP) funding for a detailed study for the County, inclusive of the municipalities, First Nations, and Métis settlements within its boundaries. The study – *Inter-municipal Broadband Discovery Project* – will leverage the results of this work and then develop more detailed financials to evaluate the options of most interest to the County.

At the time of writing, neither the MD of Lesser Slave River nor the MD of Opportunity were ready for such a study. As such, the analyses below will focus on the results for Big Lakes County. As will be seen, the business case for an inclusive, open-access utility network focused on providing both FTTP networks in each of these communities as well as an inter-community connecting network within Big Lakes County, goes cashflow positive after seven years. Going forward, the model could be expanded to encompass options for both the MD of Lesser Slave River and the MD of Opportunity.

It is hoped that the Big Lakes work will be leveraged by the south-shore area First Nations and Lakeshore Internet Services as both realize the importance of broadband to deliver advanced applications and services that will bring greater economic and social benefits to their communities and bridge the gaps that exist in employment, learning (online education), and healthcare. They would like to deploy fibre to their membership – they envision a pilot project as a way forward. The models developed for Big Lakes County should help make that possible. Partnering with Big Lakes would improve the financials for both.

9.2 Town of High Prairie – A 1,000+ Premise Community

9.2.1 Business Structure

Assume that the Town of High Prairie deploys an open-access, lit fibre-optic network that will make world-class, fully scalable broadband infrastructure available to every home and business in the town. Based on a desire to leverage local ISP capabilities, the wholesale network option is deployed on an open-access basis and made available to all ISPs. Hence, the business model assumed for the community network – HP-Net – appears in Figure 37 below.

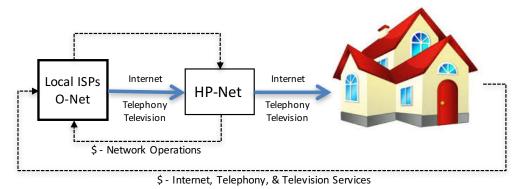


Figure 37 – Utility network model.

Table 14- Analyses Completed for Communities and Regions in Northern Alberta

Report*	Category	County/Community (Premise Counts)	Comments
	Urban Centres	Bruderheim – 601	High level analysis. To increase operational scale and combined financials with Lamont are also provided.
Alberta HUB		Lac La Biche	Detailed analysis including capital estimates for the hamlets of Lac La Biche, Plamondon, Beaver Lake, and Rich Lake.
Augerta 110B	MDs, Counties	Vermilion River	Detailed analysis based on the study for the Vermilion River Regional Alliance. In addition to a county network, capital estimates are provided for the town of Vermilion, Dewberry, Kitscoty, Marwayne, Paradise Vallet, and Mannville.
GROWTH Alberta	Urban Centres	Whitecourt – 4,250 Barrhead – 2,000 Swan Hills – 725	Provides an interesting comparative view of the impact of operational scale as community size decreases.
	MDs, Counties	Woodlands	Provides capital estimates to connect several urban centres and ISP towers.
LSLEA	Urban Centres	High Prairie – 1,000	Detailed capital estimate and financials from the Big Lakes Study for the town of High Prairie.
	MDs, Counties	Big Lakes	See PREDA.
	Urban Centres	Athabasca – 1341	Detailed capital and financial analysis for the Town of Athabasca.
		Athabasca	Including capital estimates for the Town of Athabasca and Boyle as well as for Athabasca County.
NADC	MDs, Counties	Regional Municipality of Wood Buffalo	In fall, 2013, the now defunct Oil Sands Leadership initiative had Taylor Warwick complete a planning level conceptual review the options available to improve broadband services within Anzac, Conklin, Fort Chipewyan, Fort MacKay, Gregoire Lake Estates, and Janvier. The options included infrastructure to support mesh WiFi, hybrid fibre/WiFi, and full fibre/WiFi. The detailed study 98 is available on the NADC website.
	Urban Centres	High Prairie – 1,000	See LSLEA.
PREDA	Rig Lakes		Detailed analysis based on the study for Big Lakes County. As the study is inclusive of the urban centres of High Prairie, Swan Hills, Enilda, Foust, Gift Lake, Grouard, Joussard, Kinuso, and area around Kinuso, capital estimates for each of these centre is provided.
	Smoky River		Detailed study Including capital estimates for Fahler, McLennan, and Donnelly.
REDI	Urban Centres	Mackenzie County	High level analysis Including High Level, Rainbow Lake, La Crete, Fort Vermilion, and Zama City.

The estimates provided are based on a common 'default' set of assumptions. Specifically, the assume a fully buried, air blown, home-run fibre network funded through a 25 year ACFA loan and operated on an open access basis as a utility. Depending on the choices made by individual communities and local conditions such as the availability of power poles, these numbers may change significantly.

*All analyses appear in the NADC report. 99

_

⁹⁸ Dobson, C.; *Infrastructure Options for Rural Villages in the RMWB*; Oil Sands Leadership Initiative; 2013-09-14.

⁹⁹ Dobson, C.; *Northern Alberta Broadband Preparedness Project – NADC*; Taylor Warwick; 2017-09-15.

To keep things simple, assume that High Prairie outsources management of its network to O-Net, simply because O-Net has in-house fibre/opto-electronics expertise. Network operations include arranging for client connections (client yard surveys, drops, and opto-electronics) to the network as well as network monitoring, operations, locating, and repair services. Contractor charges for drop installations and cable-cut repairs as well as costs for the optical network terminals (ONTs) required in client premises to connect to the fibre optic cable, including installation, will be billed back to HP-Net. Monthly costs for the software required to maintain the network and premise gateways (ONTs) will be HP-Net's responsibility as well.

With this arrangement, providers such as CCI, I Want Wireless, Lakeshore, and the others can each contract access to HP-Net and utilize the network to deliver services over fibre to residents and businesses. This allows the ISPs to leverage their current service portfolio and support processes and increase their client base without a commensurate expenditure of capital. For this access, though, each ISP would compensate HP-Net based on, say, the number of subscribers it served. Each connecting ISP would be responsible for all marketing, sales, home installations beyond the ONT, client support/help desk, and service delivery.

9.2.2 Deployment Capital

A pre-conceptual buried fibre design was completed for the Town of High Prairie. For this, the town was divided into four parts as shown in Figure 38. In the map, feeder lines are in magenta and the distribution cabling is in cyan. The distribution lines pass every premise in High Prairie. Once service is ordered, a drop fibre from the distribution line must be run to the premise.

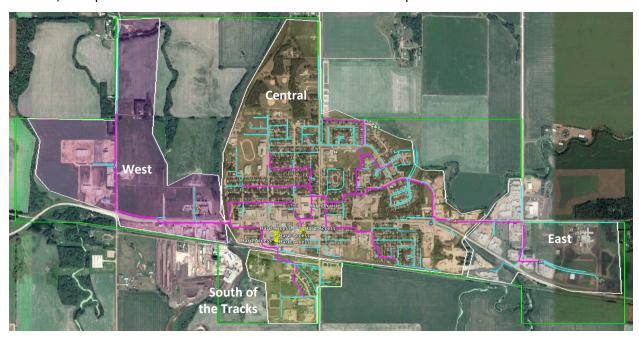


Figure 38 – A Pre-conceptual fibre plan for High Prairie.

The estimated deployment costs appear in the Table 17. Assuming reasonable ground conditions, a buried fibre deployment that passes every premise in the Town of High Prairie would cost about \$2.46M. For the Central area, this amounts to approximately \$1,683/premise. In the industrial East district, the comparable cost increases to \$10,300/premise because the distances are greater and the density lower.

Once the feeder and distribution networks are in place, additional capital costs will be incurred to deploy conduit and fibre from each premise ordering service to the distribution conduit running past the

premise. The wiring within each premise may also have to be upgraded to enable service distribution to the premise computers, phones, and televisions – but that falls to the ISP.

9.2.3 Deployment Schedule

This business case assumes that the network would be deployed throughout High Prairie over the spring, summer, and fall of 2018.

9.2.4 Opto-electronics and Backhaul

In addition to the deployments costs outlined above, capital is required for the opto-electronics and routing equipment required to 'light' the fibre and establish a functional network, the electronics required in client premises, tools and test equipment, and so on. As the network is deployed incrementally over a number of years, to provide a breakdown of the overall capital expenditures a cumulative multi-year view is needed. Using the cumulative capital expenditures over the first five years of operation, a breakdown of the expenditures appears in the pie chart in Figure 39. Capital cost estimates over the first five years of operation for the proposed scenario come to \$4.26M. In the chart, the \$2.68M outside plant (OSP) deployment estimate (core and drops) includes the feeder and distribution plant required to pass every premise and provide drop connections to those premises that take service.

With long range optics, these electronics can support services to residents and businesses up to 35 km from the central office – which would enable the utility to extend services to residents and businesses in the surrounding county. To extend the range further a smaller version of the chassis (an E7-2) can be placed up to 70 km away – which would then support services up to 105 km from the central office, and everything in-between (and so on).

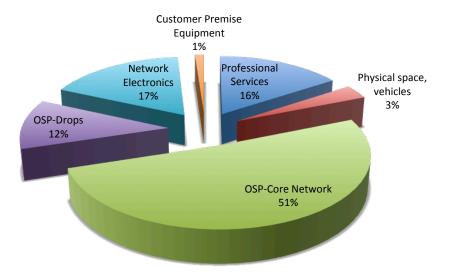


Figure 39 – Cumulative capital expenditures from 2018 to 2022.

The backbone connection from YYCIX to the High Prairie network also needs to be sized appropriately. Should only Internet and phone services be offered, a single 1 G/s connection would initially suffice. To support television services, two 1 Gb/s connections would be needed. As the client base grows the required backbone capacity will increase.

9.2.5 Drop Capital

The drop cost parameters assumed in the financials are based on:

	Drops											
	Brownfield	Inside unit fibre	Greenfield									
Residential	1,100	550	250									
Commercial	1,200	600	300									

Inside copper wiring is simply reused.

Greenfield refers to drops in new suburban areas which leverage joint trench deployment. The 'Inside unit fibre' is for deploying fibre within multi-dwelling units where reusing existing copper-based inside wiring is not possible.

9.2.6 Markets and Revenue

As retail service suites (Internet, telephone, and television) come from the ISPs using the network, C-Net revenues are based on the payments collected from the ISPs using the network. While there are various ways these payments can be structured, the financials presented below assume that each ISP pays a flat monthly fee to C-Net for each client they connect to. The fees assumed are:

	Residential	Commerical
Wholesale Network: \$/mo	80.00	80.00

Revenue is thus determined by the penetration rates realized by the ISPs providing services. Assumed penetration rates are shown below.

Assumed Penetration Rates												
	Year 1 Year 2 Year 3 Year 4 on											
	1 2 3 4											
Residential penetration	20%	35%	45%	50%								
Business penetration	30%	50%	65%	70%								

Based on what O-Net has experience in Olds, these penetration rates are conservative, particularly as they would be the cumulative penetration amongst all providers using the network.

9.2.7 Operations

The operational costs for wholesale network operation are straightforward as most are handled via outsourced contracts. Once the network build is completed in 2018 and the target penetration rates are realized, operational costs stabilize and a view of those calculated for 2022 are shown in Figure 40. In the chart, Admin, ops, and o-e refer to administration, operations, and opto-electronics, respectively. The numbers assume that the Town of High Prairie provides both equipment and storage space at no charge.

9.2.8 Financial Projections

To finance the deployment and establish operations as outlined above, the Town would secure two loans from the Alberta Capital Finance Authority (ACFA). As loan terms cannot exceed the useful life of the assets they cover, a shorter term, eight-year loan to cover the opto-electronics and a 25-year loan to cover the passive network and start-up costs. Whereas the opto-electronics will likely need to be upgraded every eight years or so, the passive network assets should last over 30. Interest rates are as per the published ACFA rates as of August 15, 2017 (25 years at 3.076% and 10 years at 2.430% – interest is not quoted for an 8-year term). Operating expenditures cover interest payments. Loan amounts must be sufficient to cover the deficits.

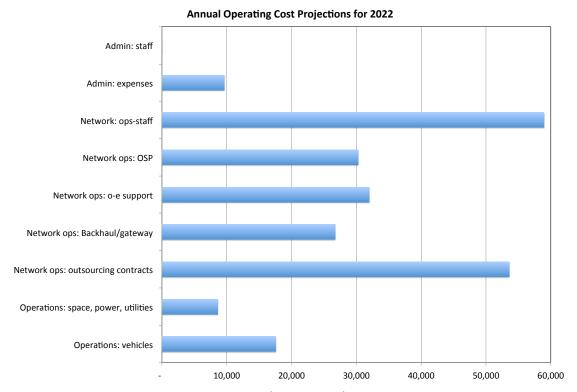
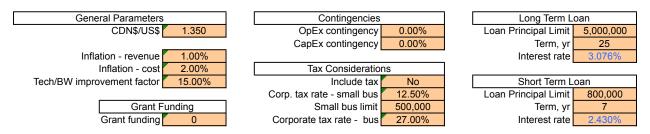


Figure 40 – Projected operational costs in 2022.

Model financial parameters assumed in the projections are detailed in the Table 15. Loan amounts are maximums only, the actual amounts required are drawn down in tranches once a year. Revenue and cost inflation are set to 1% and 2% respectively. The technology/bandwidth – Tech/BW – improvement factor accounts for the decreasing cost of electronics with time. In the model, network electronics are replaced every eight years. Contingencies and tax rates are set to zero.

Table 15 – Assumed Financial Parameters



Cashflow results for this scenario are summarized in Table 16. Though the operation goes cashflow positive in year 4¹⁰⁰, with debt servicing considered, the overall financials do not go cashflow positive until year 12. As the required capital must therefore be sufficient to cover an 11-year deficit, some \$4.98M in capital will be required to fund the operation. By year 15, approximately 19,371 is being returned to the Town annually.

_

 $^{^{100}}$ With three years to positive cashflow, the project goes cashflow positive in year 4.

Results Years to positive cashflow Operating 3 With debt servicing (p&i) 11 Financing Start-up capital required 4,984,587 Net Cashflow - before debt servicing Profit - annual at 10 yr 104.498 Profit - annual at 15 yr 190,381 Net Cashflow - after debt servicing 0 Profit - annual at 10 yr 19,371 Profit - annual at 15 yr

Table 16 – Utility Model Results Summary for High Prairie

In graphical form, the non-discounted cashflow chart for the proposed utility appears in Figure 41. The capital (red) required to finance the project is shown to pretty much all be required upfront and the financing must be sufficient to maintain a net cashflow of at least zero. Operational sustainability is determined by the gap or difference between the revenue (blue) and operational expenditure (green) lines whereas overall sustainability, which includes principal repayment, is the difference between the revenue (blue) and the operational + principal repayment (dotted blue) lines. The bigger the gap, the better. The net overall cashflow line is the dotted orange line.

The operating margin is positive in year 4 and, with debt service payments, the operation goes cashflow positive in year 12. While technically these numbers work, operationally, the risk is too high due to the negligible margins and resulting deficits. Given the small client base available in High Prairie and the importance of scale to operational sustainability, these initial results are typical for communities with populations less than around 5,000 people.

Options to improve margins sufficiently that a community might elect to pursue a deployment are many and varied. With only 900 premises, for example, Valleyview now has a model in which their numbers work. Options to be considered include:

- Assist your ISPs with marketing to increase penetration rates above 50/70%; support efforts to create a 'culture of use' among High Prairie residents and businesses.
- Increase operational scale by servicing other communities. The impact of combining forces with both the County and neighbouring hamlets, First Nations, and Métis Settlements is discussed in the next section (9.3 An Inclusive Regional Network).
- If the power poles in High Prairie are in good order, an aerial deployment would reduce deployment costs by 40%, thus decreasing the required debt load and repayment schedule.
- Reduce the debt service payments by perhaps (1) obtaining grant funding, (2) attracting local capital, or (3) covering some of the build (say the drops) via the tax roll.
- The wholesale network access rate is set to \$80/mo/subscriber. While this could be increased to \$85 or \$90/mo, the higher rates decrease service provider margins. Other charging arrangements are also possible. C-Net, for instance might charge a much lower rate, but on all serviceable premises, regardless of how many take service.
- Assumed O-Net terms for network management services are budgetary. It may be possible to negotiate lower rates or different terms.
- Reduce operational costs by leveraging local resources and staff or outsourcing to a competent service provider.

The actions above provide proactive ways that the Town could manage financial risks and create a path toward financial sustainability of C-Net operations.

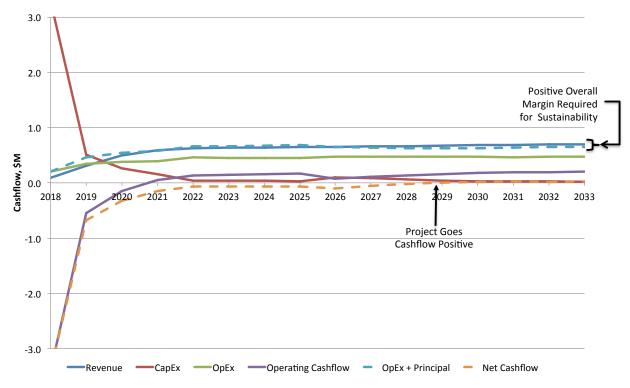


Figure 41 – Non-discounted cashflow projections for High Prairie.

9.3 Big Lakes County – An Inclusive Regional Network

9.3.1 Context

Within the LSLEA, Big Lakes County and its partner communities are the most advanced in recognizing the importance of broadband and looking for solutions to move forward. Indeed, Big Lakes County took the initiative to obtain Alberta Community Partnership (ACP) funding for a detailed study for the County, inclusive of the municipalities, First Nations, and Métis settlements within its boundaries – specifically High Prairie, Swan Hills, the hamlets of Enilda, Faust, Grouard, Joussard, and Kinuso, the Kapewe'no First Nation, and the Métis settlement of Gift Lake. The study – *Inter-municipal Broadband Discovery Project* – will leverage the results of this work and then develop more detailed financials to evaluate the options of most interest to the County. As the more detailed financials have already been developed, they will be used in the analyses presented below – thereby increasing both the accuracy and credibility of the financial results presented. As the results represent a sustainable option at the scale of a very rural County, the model presented will likely be replicable to other counties and MDs throughout Northern Alberta.

A map of the County appears in Figure 42. Towns and hamlets are marked with orange and yellow pins. First Nations areas are shaded yellow and Métis Settlements are shaded purple. SuperNet access sites are shown with yellow text and circles. SuperNet access sites enable connections back to Internet exchanges in Edmonton and Calgary without the need for additional fibre deployment. Each community network must at least indirectly connect back to an Internet Exchange.

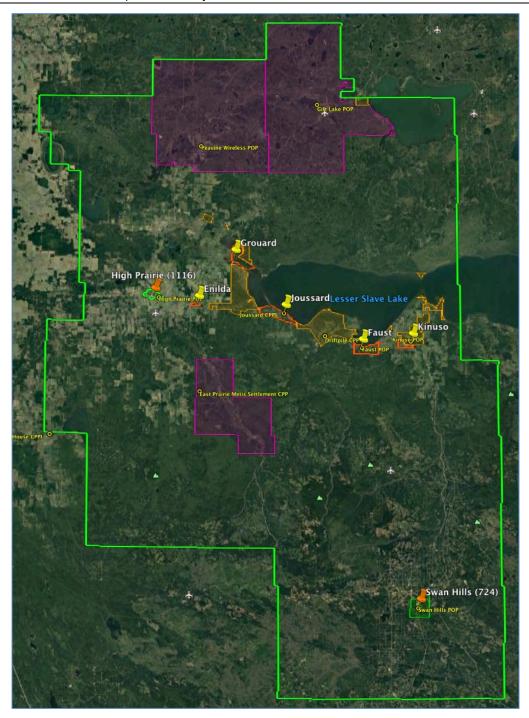


Figure 42 – Big Lakes County.

9.3.2 Business Structure

Assume that Big Lakes County, inclusive of all the municipalities, First Nations, and Métis settlements within its boundaries (hereinafter referred to collectively as 'Big Lakes') deploys an openaccess, lit fibre-optic network that will make world-class, fully scalable broadband infrastructure available to every home and business in the towns of High Prairie, Swan Hills, the hamlets of Enilda, Faust, Grouard, Joussard, and Kinuso, the Kapewe'no First Nation, and the Métis settlement of Gift Lake. Based on Big Lakes desire to leverage local ISP capabilities, the wholesale network option in which these communities

collectively deploy an open-access network and make it available to the ISPs is most appropriate. Hence, the baseline implementation considered appears in Figure 43 below.

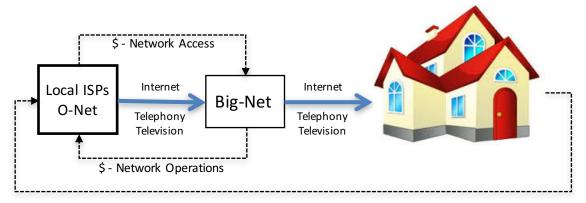


Figure 43 – Utility network model.

To keep things simple, assume that Big Lakes County will outsource management of its network to O-Net, simply because O-Net's the only one with in-house fibre/opto-electronics expertise. Network operations include arranging for client connections (client yard surveys, drops, and opto-electronics) to the network as well as network monitoring, operations, locating, and repair services. Contractor charges for drop installations and cable-cut repairs as well as costs for the optical network terminals (ONTs) required in client premises to connect to the fibre optic cable, including installation, will be billed back to Big-Net. Monthly costs for the software required to maintain the network and premise gateways (ONTs) will be Big-Net's responsibility as well.

With this arrangement, local providers such as CCI, I Want Wireless, Lakeshore, and the others can each contract access to Big-Net and utilize the network to deliver services over fibre to residents and businesses. This allows the ISPs to leverage their current service portfolio and support processes and increase their client base without a commensurate expenditure of capital. For this access, though, each ISP would compensate Big-Net based on, say, the number of subscribers it served. Each connecting ISP would be responsible for all marketing, sales, home installations beyond the ONT, client support/help desk, and service delivery.

9.3.3 Deployment Capital

Big Lakes has on and off plans to lay a new waterline from High Prairie to Joussard. Should the build proceed, it could be leveraged to deploy a fibre backbone that could connect to all communities along the way at a small marginal cost. The connection would save operational expenses associated with utilizing several SuperNet access points and also enable fibre connections to farms and ISP towers along the way. The route (yellow), along with the ISP towers (green triangles) is shown in Figure 44. Without the benefit of the waterline build, deployment cost for the fibre/conduit along the routes would run about \$732k.



Figure 44 – Utility fibre network.

The capital costs to deploy both the connection network and access networks in each community are shown in Table 17. In this context, access refers to laying fibre that passes every premise in a municipality. Later, when a premise orders service, a fibre drop connection from the premise to the fibre running past the premise will be needed. Overall cost, should the entire network be deployed, comes to about \$12.9M. In the financial projections which follow, the year of deployment for each community is shown in the tan coloured row. Overall, the network will be deployed over the four-year period from 2018 to 2021.

	County	Towns 8	k Villages	Hamlets / First Nations / Métis Settlements								
Network Component	Backbone	High Prairie	Swan Hills	Enilda	Faust	Gift Lake	Grouard	Joussard	Kinuso	County Near		
						5.11 20.110				Kinuso		
Year of Deployment		2018	2019	2019	2020	2020	2020	2021	2021	2021		
Feeder	642,135	724,418	484,316	89,516	429,820	1,005,850	339,744	800,219	263,867	376,511		
Distribution	-	1,358,445	1,336,975	208,530	453,575	740,340	413,015	578,365	322,930	514,240		
Subtotal - civil construction	642,135	2,082,863	1,821,291	298,046	883,395	1,746,190	752,759	1,378,584	586,797	890,751		
Mobilization/De-mobilization	12,843	41,657	36,426	5,961	17,668	34,924	15,055	27,572	11,736	17,815		
Engineering, Permitting, and Planning	77,056	293,409	247,614	35,766	106,007	209,543	90,331	165,430	70,416	106,890		
Activation: Fibre Micro-cabling	-	46,000	36,000	4,000	20,000	38,000	20,000	38,000	12,000	16,000		
Grand-total, deployment	732,034	2,463,929	2,141,331	343,772	1,027,070	2,028,657	878,145	1,609,586	680,949	1,031,456		
		•	-							12.936.929		

Table 17 - Deployment Cost Summary

To become functional, drop connections to those premises subscribing to ISP services as well as network electronics will be needed. As the network is deployed incrementally over a number of years, to provide a breakdown of the overall capital expenditures a cumulative multi-year view is needed. Using the cumulative capital expenditures over the first five years of operation, a breakdown of the expenditures appears in the pie chart in Figure 45. Excluding the backbone connection¹⁰¹, the pie chart represents expenditures of \$17.1M and assumes that the ISPs using the network obtain a collective market penetration of 50% of the residential and 70% of the business communities.

9.3.4 Markets & Revenue

As retail service suites (Internet, telephone, and television) come from the ISPs using the network, Big-Net revenues are based on the payments collected from the ISPs using the network. While there are

¹⁰¹ The financial projections assume the use of SuperNet connections in each 'urban' centre.

various ways these payments can be structured, the financials presented below assume that each ISP pays a flat monthly fee to Big-Net for each client they connect to. The fees assumed are:



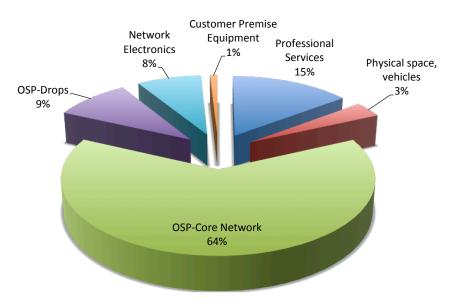


Figure 45 – Cumulative capital expenditures from 2018 to 2022.

9.3.5 Operations

Operational costs include payments to O-Net for network management and monitoring services and for local technical staff required to maintain the network. A breakdown of the expenses, as estimated for the 2022 operating year, appears in Figure 46 for the scenario proposed. All service-related costs are zero as responsibility for those remains with the ISPs.

9.3.6 Financial Projections

As can be seen in the summary results shown in Table 18, the wholesale network operation for the County goes cashflow positive in year 6^{102} . With debt servicing considered, the overall financials do not go cashflow positive until year 7. Based on the deployment and operational models assumed, overall capitalization for the project would come to approximately \$17.8M. Without access to grant funding or a cash infusion from either the County or the municipalities to finance the project, Big Lakes would need to arrange for both a short and a long-term loan from the Alberta Capital Finance Authority (ACFA) – an eight-year debenture to cover opto-electronics and a twenty-five year debenture to cover the longer term (fibre) assets and start-up costs. By year 10, approximately 277k is being returned to the County annually. By year 15, this has grown to \$518k. Overall, the operation would be both profitable and sustainable.

_

¹⁰² With three years to positive cashflow, the project goes cashflow positive in year 4.

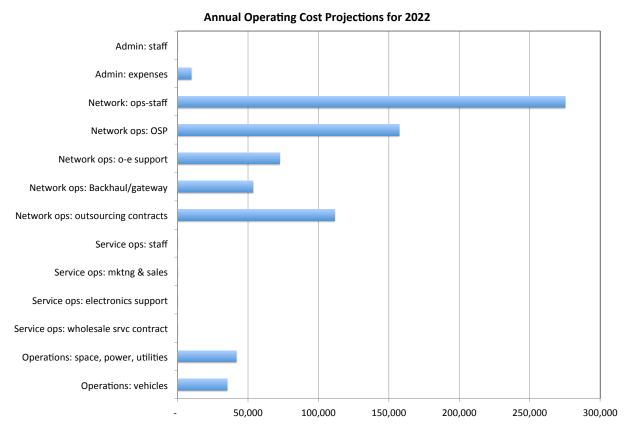


Figure 46 – Annual operational cost projections for the utility fibre network.

Table 18 – Utility Model Results Summary for Big Lakes

	Results
Years to positive cashflow	
Operating	5
With debt servicing (p&i)	6
Financing	
Start-up capital required	17,826,835
Net Cashflow - before debt servicing	
Profit - annual at 10 yr	906,529
Profit - annual at 15 yr	1,153,273
Net Cashflow - after debt servicing	
Profit - annual at 10 yr	277,359
Profit - annual at 15 yr	517,897

In graphical form, the non-discounted cashflow chart for the proposed deployment appears in Figure 47. As before, the capital (red) required to finance the project is shown to pretty much all be required upfront to cover the deployment costs and initial operating deficits – financing must be sufficient to maintain a net cashflow of at least zero. Operational sustainability is determined by the gap or difference between the revenue (blue) and operational expenditure (green) lines whereas overall sustainability, which includes principal repayment, is the difference between the revenue (blue) and the operational + principal repayment (dotted blue) lines. The bigger the gap, the better. The net overall cashflow line is the dotted orange line.

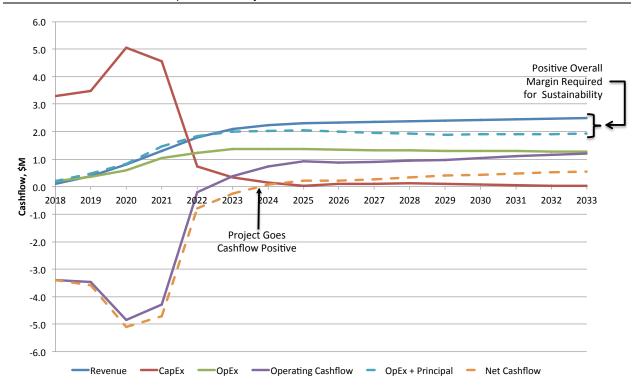


Figure 47 – Non-discounted cashflow projections for Big Lakes County regional network.

Interestingly, though more expensive, the regional network represents a more sustainable business model than does that for High Prairie alone. The reason has to do with both scale — with more clients involved, operations of a regional network are more efficient that of a smaller operation such as proposed for High Prairie, and the fact that improved services in the truly rural areas come from enhanced ISP equipment on fibre connected towers as opposed to a fibre network designed to connect individual farms.

9.4 Extrapolating the Results

9.4.1 Municipal Networks

Being over twice the size of High Prairie, a utility fibre operation in Town of Slave Lake has the potential to be considerably more sustainable than that for High Prairie. More importantly, though, as TELUS has already deployed fibre to the residential areas, a municipal fibre operation in Slave Lake could focus solely on the business community – enabling a relatively small deployment footprint to serve high value business clients.

As all other communities within the LSLEA region are smaller than even High Prairie, establishing a sustainable, stand-alone access network in any of them will be a challenge. Partners or a regional network as proposed above, however, provides them with a valuable option.

9.4.2 Regional Networks

Given the importance of scale, should Big Lakes County proceed to establish a regional network operation, the operation could easily be expanded to encompass both the MD of Lesser Slave River and the MD of Opportunity – to mutual benefit of all communities involved.

10 Next Steps

While regional and municipal options do involve more responsibilities and risks than simply transferring control to private enterprise, they come with significant advantages. As well, to manage the level of their involvement, close to turn-key options do exist and can be easily incorporated into regional, sub-regional, and community deployment programs – once the community has decided upon the business and governance structure, operational arrangements, and financing.

Given the positive results for a regional network utility option presented above, the next step for Big Lakes County is simply to complete their *Inter-municipal Broadband Discovery Project*. Upon completion, they will have much more detailed understanding of the costs and will have properly evaluated the governance, ownership, deployment, operations, and financing options available to them. Beyond that, they would move to develop a more formal Business Plan.

Whether or not the MD of Lesser Slave River, the MD of Opportunity, and the towns, villages, First Nations, and Métis Settlements they encompass, elect to move forward with broadband now or not, in order to position for future broadband planning and expansion, the following interim straightforward and inexpensive approaches to enabling significant future cost-savings should be considered:

Municipal Planning:

- Work with LSLEA to leverage planning/policy and financial resources;
- Develop a Broadband Services Strategic plan specific to your community;
- Embed fibre network requirements in internal IT planning processes; and
- Accelerate currently planned IT infrastructure deployment.

Leverage Planned Civil Works:

• Develop a policy for including installation of fibre conduit as part of applicable and appropriate town and county infrastructure projects, such as road (re)construction and water / wastewater projects.

Position for the future:

- Require that the inclusion of fibre conduit be a mandatory requirement in all applications for new residential and businesses development permits; and
- Adopt an inside wiring standard with Cat-5 wiring as the minimum standard.

11 Conclusions

Whereas wealth creation in the industrial era required significant physical resources, access to raw materials, manpower, and efficient transportation, wealth creation in knowledge-based economies is largely independent of place, local resources, and physical assets. In contrast, wealth now arises from human ingenuity, intellectual property, and novel business models. With growth and development timeframes in the new economy largely unconstrained by the building of physical infrastructure and the movement of goods and services, knowledge-based businesses often grow exponentially. As a foundational cornerstone of these emerging systems of wealth creation, access to information and communications technology has become critical to sustainable economic development in virtually every community and society on the planet.

Through this work the members of LSLEA are now in a position to weigh their options and select those that best align with each's vision for the future of their area. Enhancing broadband has the potential to set the stage to dramatically and positively impact the fabric of life throughout the region by helping to enable exceptional network services; learn-in-place, work-in-place, and age-in-place opportunities for

all generations; innovation and diversification in every economic sector; and positioning the region's brand as dynamic, progressive and relevant to the future.

To accommodate both present and future economic development needs, facilitate full citizen inclusion, and help eliminate any digital divides within the LSLEA region, regionally- or municipally-driven, utility-based, fibre-to-the-premise deployments capable of enabling symmetric access up to and beyond 1 Gb/s to all are recommended. The hybrid fibre wireless infrastructure suggested will cost-effectively scale to meet all future bandwidth requirements, minimize cost to all potential clients, and enable the region to maintain control of critical civic infrastructure. Each of the three business cases developed suggests that each alternative evaluated has the potential to be run on a sustainable basis and, once cashflow positive, will remain so for the foreseeable future.

12 Acronyms

AAMDC Alberta Association of Municipal Districts & Counties ABF air blown fibre ACE Alberta Central East ACFA Alberta Capital Finance Corporation admin administration **AESO** Alberta Electric System Operator Alberta HUB Northeast Alberta Information HUB Ltd. AlbertaSW Alberta SouthWest Regional Alliance **AMWWP** Alberta Municipal Water/Wastewater Partnership APC Alberta Community Partnership Arrow Technology Group Arrow **AUMA** Alberta Urban Municipalities Association **AWS Amazon Web Services** Axia AxiaConnect BAN base area network Bell Bell Canada Big-Net Big Lakes network entity **BRAED** Battle River Alliance for Economic Development CADS Canadian dollars CAEP Central Alberta Economic Partnership CAGR compounded annual growth rate CARES Community and Regional Economic Support (program) CCI Corridor Communications Inc. CIRA **Canadian Internet Registration Authority** CRP Calgary Regional Partnership CRTC Canadian Radio-television and Telecommunications Commission CTI Connect to Innovate **CWWF** Clean Water and Wastewater Fund DIY do it yourself **DOCSIS** Data Over Coaxial Cable Interface Specification DSL digital subscriber line DWDM Dense Wavelength Division Multiplexing EAN extended area network ED emergency department **EDT** (Alberta) Economic Development and Trade EDU education **EMR** electronic medical record **EQAO** education quality and accountability office Federation of Canadian Municipalities FCM

FDH fibre distribution hub

FN First Nation

FTTP fibre to the premise

GB giga (10⁹) bits

Gb/s giga (10⁹) – bits per second

Gb/s giga (10⁹) – bits per second

GDP gross domestic product

GLHLM GoA, Learning, Health, Library, and Municipality

GoA Government of Alberta

GPON gigabit passive optical network

GPS global positioning system

GROWTH Alberta Grizzly Regional Economic Alliance Society

HDD horizontal directional drilling

HP-Net High Prairie network entity

ICMP Inter-Municipal Collaborative Development Program

ICT information and communications technology

ID 24 Improvement District No. 24

Infoway Canada Health Infoway

IoT internet of things

IRR internal rate of return

ISED Innovation, Science, and Economic Development (formerly Industry Canada)

ISP internet service provider

IT information technology

ITU International Telecommunication Union

k kilo (10³) – thousand

K-12 kindergarten through 12th grade

kV kilo-volt

LSLEA Lesser Slave Lake Economic Alliance

LTE long-term evolution
M mega, million (10⁶)

M2M machine-to-machine

MARA Mackenzie Applied Research Association

Mb/s mega (10^6) - bits per second

MD municipal district

MGA Municipal Government Act
MGI McKinsey Global Institute

MH Medicine Hat
MHz megahertz
mktng marketing

MSI Municipal Sustainability Initiative

na not available

NADC Northern Alberta Development Council

NAICS North American Industry Classification System

NAIT Northern Alberta Institute of Technology

NAP network access point

NOC Network Operations Centre

NorthwesTel NorthwesTel Inc.

NPV net present value

NTCA National Telephone Co-operatives Association

o-e opto-electronics

OICRD Olds Institute for Community & Regional Development

ONT optical network unit

ops operations

OSB oriented strand board

OSP outside plant

PA precision agriculture

PEP Palliser Economic Partnership

p&i principal and interestPMP point-to-multipoint

POP point-of-presence

PREDA Peace River Economic Development Alliance

PRiS Peace River Internet Service Society

PTP point-to-point

R2B2 Rural and Remote Broadband

REA Rural Electrification Association

REDA Regional Economic Development Alliance

REDI Regional Economic Development Initiative for Northwest Alberta

RFP request for proposal RM regional municipality

RMWB Regional Municipality of Wood Buffalo

Rogers Rogers Communications
Rol return on investment

RoW right of way

RPM remote patient monitoring
Shaw Shaw Communications

SLA service level agreement

SMACi social, mobile, analytics, cloud, IoT SouthGrow South Grow Regional Initiative

srvc service

StatsCan Statistics Canada

SU Singularity University

SV summer village

SWOT strengths, weaknesses, opportunities, and threats

TECH/BW technology/bandwidth

TELUS Corporation

TSAG First Nations Technical Services Advisory Group

US United States (of America)

UTN Utility Communications Network vLE virtual learning environment

W4L Water for Life

WILD West Inter-Lake District Regional Water Services Commission

WISP wireless internet service provider

XplorNet XplorNet Communications

yr year

13 Appendices

13.1 Use of Technology in Farming Operations

Country/ Province/ County/ MD / RM	Automated Animal Feeding	Automated Environmental Controls for Animal Housing	Automated Steering (auto- steer)	Computers/ Laptops for Farm Management	GIS Mapping (e.g., soil mapping)	GPS Tech -nology	Greenhouse Automation	Other Tech -nologies	Robotic Milking	Smartphones/ Tablets for Farm Management
Canada	9,405	8,695	39,708	108,655	15,801	58,166	1,579	1,185	1,063	83,071
Alberta	669	680	10,462	23,725	2,589	13,684	143	164	62	19,093
Athabasca	9	8	101	334	25	143	-	1	2	247
Barrhead	17	23	183	359	40	242	3	1	1	276
Big Lakes	1	-	52	135	16	63	-	1	-	113
Birch Hills	2	1	101	120	19	111	-	-	-	106
Bonnyville	4	1	83	290	17	133	2	2	-	221
Clear Hills	1	-	86	171	13	124	-	-	-	139
Fairview	3	4	79	114	24	96	1	-	-	104
Grande Prairie	3	6	255	612	40	308	1	4	-	488
Greenview	8	3	74	268	15	116	-	1	-	208
Lac La Biche	-	-	31	105	8	56	-	-	-	86
Lac Ste. Anne	5	1	61	393	14	117	5	5	-	292
Lamont	4	4	181	380	36	231	1	3	-	286
Lesser Slave Rive	-	-	9	54	2	20	-	-	-	46
Mackenzie	1	1	196	185	14	236	1	2	-	179
Minburn	3	4	246	349	57	277	1	2	-	304
Northern Lights	-	1	84	199	18	119	1	-	-	154
Northern Sunrise	2	3	60	88	15	67	-	1	-	74
Opportunity	-	-	-	-	-	-	-	-	-	-
Peace	-	1	40	81	4	59	-	-	-	59
Saddle Hills	-	-	87	207	13	111	-	-	-	159
Smoky Lake	1	3	94	206	22	130	1	1	-	179
Smoky River	3	3	201	216	38	218	-	7	-	190
Spirit River	-	1	45	60	9	56	-	-	-	56
St. Paul	5	3	120	336	19	176	1	1	-	260
Thorhild	5	5	68	204	13	97	1	2	-	159
Two Hills	7	9	149	250	35	188	-	4	-	218
Vermilion River	11	8	315	624	77	416	-	2	-	549
Westlock	14	15	239	437	62	306	1	6	3	353
Wood Buffalo	-	-	-	1	-	-	1	-	-	1
Woodlands	1	2	17	110	4	29	-	-	-	80
Study Area Total	110	110	3,257	6,888	669	4,245	21	46	6	5,586

Source: Statistic Canada, Census of Agriculture, farms reporting having technologies used on the operation in the year prior to the census (Table 004-0243).

13.2 Methodology

13.2.1 Current State

Developing the current state comprised data collection, mapping, and analysis on a community-by-community basis. Figure 48 shows the information and data being sought from each of the communities. The information and data was attained using primary and secondary research methods.

Various community statistics are needed for broadband business case inputs. Statistics Canada (StatsCan) population and dwelling data from the Census 2011 and 2016 (updated data when 2016 Census was issued in February 2017) was used to calculate five-year growth rates and compounded annual growth rates (CAGRs). The underlying data for the business counts was also from StatsCan. Since buried fibre deployments are significantly more expensive than aerial builds, it was necessary to assess how the community's utilities (e.g., power) are currently delivered. For this task, community Land Use maps were used to identify residential, commercial, and industrial areas. As well Google Maps and Google Earth was used – looking at street detail for the presence of poles and condition of road surfaces (gravel vs. paved).

Various methods were used to count dwellings. Site visits were made to five communities in the Alberta HUB region (Bruderheim, Lamont, Chipman, Hilliard, Mundare), where residential and commercial areas were observed, houses and multi-unit dwellings counted, and tall structures noted.

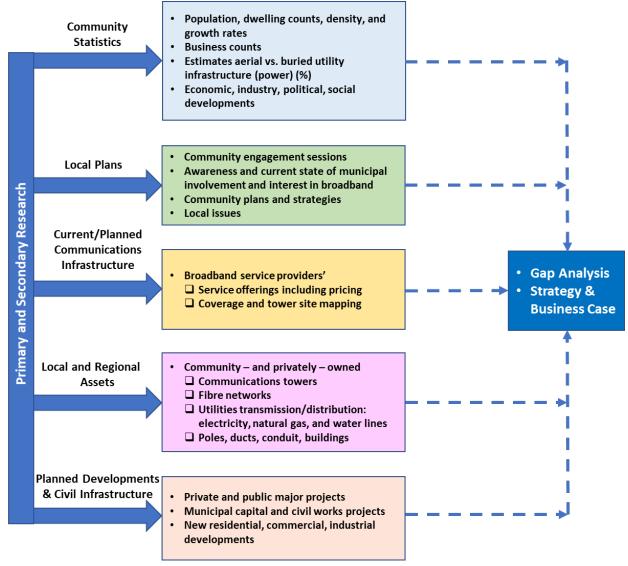


Figure 48 – Developing the current state.

To discover 'local plans,' the project team interacted directly with the communities through community engagement sessions; information and data requests; and telephone conversations (with communities, utility companies, ISPs and other community stakeholders). Extensive follow-up telephone calls were made by the report's author, the NADC, and the REDAs. The NADC created a video and Information bulletins to support the project. Alberta HUB and GROWTH Alberta conducted surveys with businesses located in their respective areas. The information attained was supplemented by document, website, and social media searches. Local and regional assets, both community- and privately-owned were inventoried and detailed insight about planned developments and civil infrastructure projects was attained.

Community contacts included Chief Administrative Officers and their staff as well as First Nation and Métis Settlement administrators and managers. Other groups or entities contacted during the study included ISPs, First Nations Technical Services Advisory Group (TSAG); electric and water utilities (e.g.,

Aquatera Utilities, NEW Water, Smoky River Regional Water Management Commission, ATCO Electric and Fortis Alberta).

Local ISPs were identified on a community-by-community basis and through conversations and website searches, their current and planned communications infrastructure, service offerings, and coverage were documented and tower sites mapped.

13.2.2 Desired State

Developing the desired state comprised data collection and analysis on a community-by-community basis. The information and data was attained using primary and secondary research methods.

To discover the 'future broadband visions and aspirations' from the perspectives of the communities, the project team interacted directly with the communities through community engagement sessions, information and data requests, and telephone conversations. The information and data was evaluated and analysed to identify those communities, community partnerships, or regions that were most likely to develop and begin executing a broadband strategy in the near-term.

Community contacts included Chief Administrative Officers and their staff (information technology, planning and development, and economic development officers); elected officials; and First Nation and Métis Settlement administrators and managers.

The research for this phase of the project was conducted between January 2017 and May 2017. The reader is advised that the information and data found in this report is a 'snapshot' in time. In other words, a variety of changes may have occurred since its collection (e.g., communities may have changed or evolved their broadband aspirations and visions, changes may have occurred in key staff who contributed to this report).

For the purposes of this phase of the project, broadband is defined a wide bandwidth data transmission with an ability to simultaneously transport multiple signals and traffic types. The medium can be twisted-pair copper wiring, optical fibre, coaxial cable, or radio. Broadband service is characterized as offering symmetric bandwidth between 50 Mb/s and 1 gigabit (Gb/s)/1,000 Mb/s and higher (really unlimited bit rates) (symmetric meaning the upload bit rate is as fast as the download bit rate).

13.3 Broadband Service Availability

To minimize provider costs, wireless services in rural areas are typically provided using point-to-multipoint (PMP) equipment. In this configuration, a 'host' tower transmits and receives signals to a specified geographic area. Each client has dedicated reception equipment that homes on the host tower. All users in the area share the host signal.

Higher-end business services may use dedicated point-to-point (PTP) systems that are typically engineered to deliver higher quality, higher bandwidth services. Pricing is installation specific and depends on the service parameters and equipment selected.

13.3.1 Town of High Prairie

		Wireline Providers										
	TE	LUS (copp	er)	KBS-T	cable)							
	Cost	Bandwid	th - Mb/s	Cost	Bandwidt	dth - Mb/s						
	\$/mo	Down	Up	\$/mo	Down	Up						
High Prairie												
Residential												
Option 1	63.00	up to 6	up to 1	55.00	up to 6	na						
Option 2	68.00	up to 15	up to 1									
Option 3												
Option 4												
Option 5												
Business												
Option 1	60.00	up to 15	up to 1	55.00	up to 6	na						
Option 2												
Option 3												
Option 4												
Option 5												

		Fixed Point-to-Muiltipoint Wireless													
	CC	l (unlicens	ed)	Infini	ty AB (lice	nsed)	I Want			Slave	Lake (lice	nsed)	XplorNet (licensed)		
	Cost	Bandwid	lth - Mb/s	Cost Bandwidth - Mb/s		Cost	Cost Bandwidth - Mb/s		Cost	Bandwid	th - Mb/s	Cost Bandwidth -		th - Mb/s	
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
High Prairie															
Residential													4G Satellite	;	
Option 1	49.99	up to 2	up to 0.75	60.00	up to 5	up to 1	49.95	up to 5	up to 1	46.55	up to 4	up to 2	69.99	up to 5	up to 1
Option 2	74.99	up to 5	up to 1	99.00	up to 10	up to 1	59.95	up to 5	up to 1	84.55	up to 6	up to 2	79.99	up to 5	up to 1
Option 3	94.99	up to 10	up to 1				89.95	up to 10	up to 2	122.55	up to 10	up to 2	89.99	up to 5	up to 1
Option 4							129.95	up to 15	up to 3	151.05	up to 15	up to 2			
Option 5							159.95	up to 15	up to 3						
Business													4G Satellite	;	
Option 1	200.00	up to 6	up to 2	109.00	up to 10	up to 2	99.95	up to 10	up to 2	200.00	up to 7	up to 3	69.99	up to 5	up to 1
Option 2	249.99	up to 7	up to 3				149.95	up to 15	up to 3	300.00	up to 10	up to 7	79.99	up to 5	up to 1
Option 3							249.95	up to 20	up to 4	500.00	up to 15	up to 10	89.99	up to 5	up to 1
Option 4							800.00	up to 50	up to 10	700.00	up to 20	up to 15			
Option 5															

13.3.2 Town of Slave Lake

	Wireline Providers									
	TELUS	copper 8	k fibre)	Eastlink (coaxial cable)						
	Cost	Bandwid	th - Mb/s	Cost	Bandwid	th - Mb/s				
	\$/mo	Down	Up	\$/mo	Down	Up				
Slave Lake										
Residential										
Option 1	63.00	up to 6	up to 1	55.95	up to 5	up to 1				
Option 2	68.00	up to 15	up to 1	78.95	up to 30	up to 3				
Option 3	73.00	up to 25	up to 5	88.95	up to 50	up to 5				
Option 4	80.00	up to 50	up to 10	98.95	up to 100	up to 10				
Option 5	85.00	up to 150	up to 150	149.95	up to 150	up to 10				
Option 6				259.95	up to 400	up to 10				
Option 7										
Business										
Option 1	60.00	up to 15	up to 1	na	up to 50	up to 5				
Option 2	85.00	up to 25	up to 5	na	up to 100	up to 10				
Option 3	100.00	up to 50	up to 10	na	up to 200	up to 10				
Option 4	125.00	up to 100	up to 20							
Option 5	150.00	up to 150	up to 150							

		Fixed Point-to-Multipoint Wireless													
	CC	l (unlicens	sed)		Bell		Slave	Lake (lice	nsed)		Sniper		Xplo	rNet (licen	sed)
	Cost	Bandwid	lth - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwidt	h - Mb/s	Cost Bandwid		:h - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Slave Lake															
Residential													4G Wireles	ss	
Option 1	49.99	up to 2	up to 0.75	65.00	up to 5	up to 1	46.55	up to 4	up to 2	50.00	up to 1.5	na	59.99	up to 5	up to 1
Option 2	74.99	up to 5	up to 1				84.55	up to 6	up to 2	80.00	up to 2	na	69.99	up to 10	up to 1
Option 3	94.99	up to 10	up to 1				122.55	up to 10	up to 2	120.00	up to 3	na	79.99	up to 10	up to 1
Option 4							151.05	up to 15	up to 2				109.99	up to 10	up to 1
Business		•		•••••									4G Wireles	SS	
Option 1	200.00	up to 6	up to 2				200.00	up to 7	up to 3	80.00	up to 2	na	69.99	up to 10	up to 1
Option 2	249.99	up to 7	up to 3				300.00	up to 10	up to 7	120.00	up to 3	na	79.99	up to 10	up to 1
Option 3							500.00	up to 15	up to 10				109.99	up to 10	up to 1
Option 4							700.00	up to 20	up to 15						

13.3.3 Big Lakes County

	CC	l (unlicens	sed)	Infini	ty AB (licer	nsed)	Slave	Lake (lice	nsed)	XplorNet (licensed)		
	Cost	Bandwid	dth - Mb/s	Cost Bandwidth - Mb/s			Cost	Bandwid	th - Mb/s	Cost	Bandwic	lth - Mb/s
	\$/mo	Down	Up	\$/mo	\$/mo Down Up		\$/mo	Down	Up	\$/mo	Down	Up
Enilda, Joussard												
Residential										4G Satellite)	
Option 1	49.99	up to 2	up to 0.75	60.00	up to 5	up to 1	46.55	up to 4	up to 2	69.99	up to 5	up to 1
Option 2	74.99	up to 5	up to 1	99.00	up to 10	up to 1	84.55	up to 6	up to 2	79.99	up to 5	up to 1
Option 3	94.99	up to 10	up to 1				122.55	up to 10	up to 2	89.99	up to 5	up to 1
Option 4							151.05	up to 15	up to 2			
Business										4G Satellite)	
Option 1	200.00	up to 6	up to 2	109.00	up to 10	up to 2	200.00	up to 7	up to 3	69.99	up to 5	up to 1
Option 2	249.99	up to 7	up to 3				300.00	up to 10	up to 7	79.99	up to 5	up to 1
Option 3							500.00	up to 15	up to 10	89.99	up to 5	up to 1
Option 4							700.00	up to 20	up to 15			
Option 5												

	Fixed Point-to-Multipoint Wireless											
	CCI (unlicensed)			Lakeshore (unlicensed)			Slave Lake (licensed)			XplorNet (licensed)		
	Cost Bandwid		dth - Mb/s	Cost	Bandwidth - Mb/s		Cost	Bandwidth - Mb/s		Cost E	Bandwidth - Mb/s	
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo [Down	Up
Faust												
Residential										4G Wireless		
Option 1	49.99	up to 2	up to 0.75	55.00	up to 2.5	up to 0.77	46.55	up to 4	up to 2	59.99 u _l	p to 5	up to 1
Option 2	74.99	up to 5	up to 1	75.00	up to 5	up to 1	84.55	up to 6	up to 2	69.99 up	to 10	up to 1
Option 3	94.99	up to 10	up to 1				122.55	up to 10	up to 2	79.99 up	to 10	up to 1
Option 4							151.05	up to 15	up to 2	109.99 up	to 10	up to 1
Business										4G Wireless		
Option 1	200.00	up to 6	up to 2	115.00	up to 10	up to 1.5	200.00	up to 7	up to 3	69.99 up	to 10	up to 1
Option 2	249.99	up to 7	up to 3				300.00	up to 10	up to 7	79.99 up	to 10	up to 1
Option 3							500.00	up to 15	up to 10	109.99 up	to 10	up to 1
Option 4							700.00	up to 20	up to 15			
Option 5												

						F	ixed Point-	to-Multipo	int Wireless	3					
	Boreal Wir	reless (unlic	censed)	CC	l (unlicens	sed)	Lakes	nore (unlic	ensed)	Slave	Lake (lice	nsed)	Xplo	rNet (licen	sed)
	Cost	ndwidth - M	lb/s	Cost	Bandwid	dth - Mb/s	Cost	Bandwid	lth - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwid	th - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Kinuso															
Residential													4G Wireles	SS	
Option 1	46.75	up to 1	up to 1	49.99	up to 2	up to 0.75	55.00	up to 2.5	up to 0.77	46.55	up to 4	up to 2	59.99	up to 5	up to 1
Option 2				74.99	up to 5	up to 1	75.00	up to 5	up to 1	84.55	up to 6	up to 2	69.99	up to 10	up to 1
Option 3				94.99	up to 10	up to 1				122.55	up to 10	up to 2	79.99	up to 10	up to 1
Option 4										151.05	up to 15	up to 2	109.99	up to 10	up to 1
Business													4G Wireles	SS	
Option 1	116.75	up to 1	up to 1	200.00	up to 6	up to 2	115.00	up to 10	up to 1.5	200.00	up to 7	up to 3	69.99	up to 10	up to 1
Option 2				249.99	up to 7	up to 3				300.00	up to 10	up to 7	79.99	up to 10	up to 1
Option 3										500.00	up to 15	up to 10	109.99	up to 10	up to 1
Option 4										700.00	up to 20	up to 15			
Option 5															

					Fixed	Point-to-Mu	Itipoint W	ireless				
	Arro	w (unlicen	sed)	CC	l (unlicens	sed)	Infini	ity AB (lice	nsed)	Lakes	hore (unlic	ensed)
	Cost	Bandwid	th - Mb/s	Cost	Bandwid	dth - Mb/s	Cost	Bandwic	lth - Mb/s	Cost	Bandwid	lth - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Grouard				CCI								
Residential												
Option 1	65.00	up to 5	up to 1.5	49.99	up to 2	up to 0.75	55.00	up to 2.5	up to 0.77	55.00	up to 2.5	up to 0.77
Option 2				74.99	up to 5	up to 1	75.00	up to 5	up to 1	75.00	up to 5	up to 1
Option 3				94.99	up to 10	up to 1						
Option 4												
Business												
Option 1	250.00	up to 1.5	up to 1	200.00	up to 6	up to 2	115.00	up to 10	up to 1.5	115.00	up to 10	up to 1.5
Option 2	500.00	up to 3	up to 1.5	249.99	up to 7	up to 3						
Option 3												
Option 4												
Option 5												

		Fixed	Point-to-M	ultipoint Wir	eless	
	Slave	Lake (lice	nsed)	Xplor	Net (licen	sed)
	Cost	Bandwid	th - Mb/s	Cost	Bandwid	lth - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up
Grouard						
Residential				4G Satellite)	
Option 1	46.55	up to 4	up to 2	69.99	up to 5	up to 1
Option 2	84.55	up to 6	up to 2	79.99	up to 5	up to 1
Option 3	122.55	up to 10	up to 2	89.99	up to 5	up to 1
Option 4	151.05	up to 15	up to 2			
Business				4G Satellite)	
Option 1	200.00	up to 7	up to 3	69.99	up to 5	up to 1
Option 2	300.00	up to 10	up to 7	79.99	up to 5	up to 1
Option 3	500.00	up to 15	up to 10	89.99	up to 5	up to 1
Option 4	700.00	up to 20	up to 15			
Option 5						

13.3.4 MD of Lesser Slave River

					Fixed	Point-to-Mu	Iltipoint W	ireless				
	СС	l (unlicens	sed)	Lakes	hore (unlic	ensed)	Slave	Lake (lice	nsed)	Xplor	Net (licen	ised)
	Cost	Bandwid	dth - Mb/s	Cost	Bandwid	lth - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwid	lth - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Canyon Creek												
Residential										4G Satellite	!	
Option 1	49.99	up to 2	up to 0.75	55.00	up to 2.5	up to 0.77	46.55	up to 4	up to 2	69.99 ¹	up to 5	up to 1
Option 2	74.99	up to 5	up to 1	75.00	up to 5	up to 1	84.55	up to 6	up to 2	79.99	up to 5	up to 1
Option 3	94.99	up to 10	up to 1				122.55	up to 10	up to 2	89.99	up to 5	up to 1
Option 4							151.05	up to 15	up to 2			
Business										4G Satellite		
Option 1	200.00	up to 6	up to 2	115.00	up to 10	up to 1.5	200.00	up to 7	up to 3	69.99 [*]	up to 5	up to 1
Option 2	249.99	up to 7	up to 3				300.00	up to 10	up to 7	79.99	up to 5	up to 1
Option 3							500.00	up to 15	up to 10	89.99	up to 5	up to 1
Option 4							700.00	up to 20	up to 15			
Option 5												

			F	ixed Point	to-Multipo	int Wireles	S		
	CC	l (unlicens	sed)	Slave	Lake (lice	nsed)	XplorNe	t (licens	sed)
	Cost	Bandwid	dth - Mb/s	Cost	Bandwid	th - Mb/s	Cost B	andwidt	h - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo D	Oown	Up
Chisholm, Marten Bea	ch, Smith								
Residential							4G Satellite		
Option 1	49.99	up to 2	up to 0.75	46.55	up to 4	up to 2	69.99 up	o to 5	up to 1
Option 2	74.99	up to 5	up to 1	84.55	up to 6	up to 2	79.99 up	o to 5	up to 1
Option 3	94.99	up to 10	up to 1	122.55	up to 10	up to 2	89.99 up	o to 5	up to 1
Option 4				151.05	up to 15	up to 2			
Business							4G Satellite		
Option 1	200.00	up to 6	up to 2	200.00	up to 7	up to 3	69.99 up	o to 5	up to 1
Option 2	249.99	up to 7	up to 3	300.00	up to 10	up to 7	79.99 up	o to 5	up to 1
Option 3				500.00	up to 15	up to 10	89.99 up	o to 5	up to 1
Option 4				700.00	up to 20	up to 15			
Option 5									
Flatbush									
Residential							4G LTE Fixed	Wireles	s
Option 1	49.99	up to 2	up to 0.75	46.55	up to 4	up to 2	59.99 up	o to 5	up to 1
Option 2	74.99	up to 5	up to 1	84.55	up to 6	up to 2	69.99 up	to 10	up to 1
Option 3	94.99	up to 10	up to 1	122.55	up to 10	up to 2	79.99 up	to 25	up to 1
Option 4				151.05	up to 15	up to 2	109.99 up	to 25	up to 1
Business							4G LTE Fixed	Wireles	S
Option 1	200.00	up to 6	up to 2	200.00	up to 7	up to 3	69.99 up	to 10	up to 1
Option 2	249.99	up to 7	up to 3	300.00	up to 10	up to 7	79.99 up	to 25	up to 1
Option 3				500.00	up to 15	up to 10	109.99 up	to 25	up to 1
Option 4				700.00	up to 20	up to 15			
Option 5									
Wagner, Widewater									
Residential							4G Wireless		
Option 1	49.99	up to 2	up to 0.75	46.55	up to 4	up to 2	59.99 up	o to 5	up to 1
Option 2	74.99	up to 5	up to 1	84.55	up to 6	up to 2	69.99 up	to 10	up to 1
Option 3	94.99	up to 10	up to 1	122.55	up to 10	up to 2		to 10	up to 1
Option 4				151.05	up to 15	up to 2	109.99 up	to 10	up to 1
Business							4G Wireless		
Option 1	200.00	up to 6	up to 2	200.00	up to 7	up to 3		to 10	up to 1
Option 2	249.99	up to 7	up to 3	300.00	up to 10	up to 7	79.99 up	to 10	up to 1
Option 3				500.00	up to 15	up to 10	109.99 up	to 10	up to 1
Option 4				700.00	up to 20	up to 15			
Option 5									

13.3.5 MD of Opportunity

					Fixed	Point-to-Mu	ıltipoint Wi	ireless				
	Arro	w (unlicen	sed)	CC	l (unlicens	sed)	Slave	Lake (lice	nsed)	Xplor	Net (licen	sed)
	Cost	Bandwid	lth - Mb/s	Cost	Bandwid	dth - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwid	lth - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Calling Lake												
Residential										4G Satellite	:	
Option 1	65.00	up to 5	up to 1.5	49.99	up to 2	up to 0.75	46.55	up to 4	up to 2	69.99	up to 5	up to 1
Option 2				74.99	up to 5	up to 1	84.55	up to 6	up to 2	79.99	up to 5	up to 1
Option 3				94.99	up to 10	up to 1	122.55	up to 10	up to 2	89.99	up to 5	up to 1
Option 4							151.05	up to 15	up to 2			
Business										4G Satellite	,	
Option 1	250.00	up to 1.5	up to 1	200.00	up to 6	up to 2	200.00	up to 7	up to 3	69.99	up to 5	up to 1
Option 2	500.00	up to 3	up to 1.5	249.99	up to 7	up to 3	300.00	up to 10	up to 7	79.99	up to 5	up to 1
Option 3							500.00	up to 15	up to 10	89.99	up to 5	up to 1
Option 4							700.00	up to 20	up to 15			
Option 5												
Red Earth Creek												
Residential										4G Satellite)	
Option 1							46.55	up to 4	up to 2	69.99	up to 5	up to 1
Option 2							84.55	up to 6	up to 2	79.99	up to 5	up to 1
Option 3							122.55	up to 10	up to 2			
Option 4							151.05	up to 15	up to 2			
Business										4G Satellite		
Option 1							200.00	up to 7	up to 3	69.99	up to 5	up to 1
Option 2							300.00	up to 10	up to 7	79.99	up to 5	up to 1
Option 3							500.00	up to 15	up to 10			
Option 4							700.00	up to 20	up to 15			
Option 5												

			F	ixed Point	to-Multipo	int Wirele	SS		
	СС	l (unlicens	ed)	Slave	Lake (lice	nsed)	Xplor	Net (lice	nsed)
	Cost	Bandwid	th - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwic	lth - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Sandy Lake									
Residential				46.55	up to 4	up to 2	4G Satellite	Э	
Option 1	46.55	up to 4	up to 2	84.55	up to 6	up to 2	69.99	up to 5	up to 1
Option 2	84.55	up to 6	up to 2	122.55	up to 10	up to 2	79.99	up to 5	up to 1
Option 3	122.55	up to 10	up to 2	151.05	up to 15	up to 2	89.99	up to 5	up to 1
Option 4	151.05	up to 15	up to 2						
Business							4G Satellite	9	
Option 1	200.00	up to 7	up to 3	200.00	up to 7	up to 3	69.99	up to 5	up to 1
Option 2	300.00	up to 10	up to 7	300.00	up to 10	up to 7	79.99	up to 5	up to 1
Option 3	500.00	up to 15	up to 10	500.00	up to 15	up to 10	89.99	up to 5	up to 1
Option 4	700.00	up to 20	up to 15	700.00	up to 20	up to 15			

CCL Networks offers Commercial services in the MD of Opportunity

	Wire	line Provi	ders					Fixed	Point-to-Mu	ıltipoint W	ireless				
	TE	LUS (copp	er)	Arro	w (unlicen	ised)	CCI	l (unlicen	sed)	Slave	Lake (lice	nsed)	Xplo	rNet (lice	nsed)
	Cost	Bandwid	th - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwid	dth - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwid	th - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Wabasca															
Residential													Expedienc	e	
Option 1	63.00	up to 6	up to 1	65.00	up to 5	up to 1.5	49.99	up to 2	up to 0.75	46.55	up to 4	up to 2	51.99	up to 1.5	up to 0.25
Option 2	68.00	up to 15	up to 1				74.99	up to 5	up to 1	84.55	up to 6	up to 2	71.99	up to 3	up to 0.5
Option 3	73.00	up to 25	up to 5				94.99	up to 10	up to 1	122.55	up to 10	up to 2	91.99	up to 5	up to 0.5
Option 4	80.00	up to 50	up to 10							151.05	up to 15	up to 2			
Option 5															
Business	***************************************			***************************************	***************************************								Expedienc	e	***************************************
Option 1	60.00	up to 15	up to 1	250.00	up to 1.5	up to 1	200.00	up to 6	up to 2	200.00	up to 7	up to 3	104.99	up to 3	up to 0.8
Option 2				500.00	up to 3	up to 1.5	249.99	up to 7	up to 3	300.00	up to 10	up to 7	149.99	up to 5	up to 1
Option 3										500.00	up to 15	up to 10			
Option 4										700.00	up to 20	up to 15			

13.3.6 First Nations

						F	ixed Point	-to-Multipo	int Wireles	s					
	Arro	w (unlicen	sed)	CC	l (unlicens	sed)	Slave	Lake (lice	nsed)		Sniper		Xplo	rNet (licer	nsed)
	Cost	Bandwic	lth - Mb/s	Cost	Bandwid	dth - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwidt	h - Mb/s	Cost	Bandwid	dth - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Bigstone Cree															
Residential													Expedienc	е	
Option 1	65.00	up to 5	up to 1.5	49.99	up to 2	up to 0.75	46.55	up to 4	up to 2	50.00	up to 1.5	na	51.99	up to 1.5	up to 0.25
Option 2				74.99	up to 5	up to 1	84.55	up to 6	up to 2	80.00	up to 2	na	71.99	up to 3	up to 0.5
Option 3				94.99	up to 10	up to 1	122.55	up to 10	up to 2	120.00	up to 3	na	91.99	up to 5	up to 0.5
Option 4							151.05	up to 15	up to 2						
Option 5															
Business															
Option 1	250.00	up to 1.5	up to 1	200.00	up to 6	up to 2				80.00	up to 2	na	Expedienc	е	
Option 2	500.00	up to 3	up to 1.5	249.99	up to 7	up to 3				120.00	up to 3	na	104.99	up to 3	up to 0.8
Option 3													149.99	up to 5	up to 1
Option 4															
Option 5															

						F	ixed Point	-to-Multipo	int Wireles	s					
	CC	l (unlicens	ed)	Lakes	hore (unlic	ensed)	Slave	Lake (lice	nsed)		Sniper		Xplor	Net (licen	sed)
	Cost	Bandwic	dth - Mb/s	Cost	Bandwic	lth - Mb/s	Cost	Bandwid	lth - Mb/s	Cost	Bandwidt	h - Mb/s	Cost	Bandwid	lth - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Driftpile Cree															
Residential													4G Satellite	9	
Option 1	49.99	up to 2	up to 0.75	55.00	up to 2.5	up to 0.77	46.55	up to 4	up to 2	50.00	up to 1.5	na	69.99	up to 5	up to 1
Option 2	74.99	up to 5	up to 1	75.00	up to 5	up to 1	84.55	up to 6	up to 2	80.00	up to 2	na	79.99	up to 5	up to 1
Option 3	94.99	up to 10	up to 1				122.55	up to 10	up to 2	120.00	up to 3	na	89.99	up to 5	up to 1
Option 4							151.05	up to 15	up to 2						
Option 5															
Business															
Option 1	200.00	up to 6	up to 2	115.00	up to 10	up to 1.5				80.00	up to 2	na	4G Satellite)	
Option 2	249.99	up to 7	up to 3							120.00	up to 3	na	69.99	up to 5	up to 1
Option 3													79.99	up to 5	up to 1
Option 4													89.99	up to 5	up to 1
Option 5															

						F	ixed Point-	to-Multipo	int Wireles	s					
	Arro	w (unlicen	sed)	CC	l (unlicens	sed)	Infini	ty AB (licer	nsed)	Lakes	nore (unlic	ensed)	Slave	Lake (lice	nsed)
	Cost	Bandwid	lth - Mb/s	Cost	Bandwid	lth - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwid	lth - Mb/s	Cost	Bandwid	th - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Kapawe'no															
Residential															
Option 1	65.00	up to 5	up to 1.5	49.99	up to 2	up to 0.75	60.00	up to 5	up to 1	55.00	up to 2.5	up to 0.77	46.55	up to 4	up to 2
Option 2				74.99	up to 5	up to 1	99.00	up to 10	up to 1	75.00	up to 5	up to 1	84.55	up to 6	up to 2
Option 3				94.99	up to 10	up to 1							122.55	up to 10	up to 2
Option 4													151.05	up to 15	up to 2
Option 5															
Business				***************************************						***************************************		***************************************		***************************************	
Option 1	250.00	up to 1.5	up to 1	200.00	up to 6	up to 2	109.00	up to 10	up to 2	115.00	up to 10	up to 1.5			
Option 2	500.00	up to 3	up to 1.5	249.99	up to 7	up to 3									
Option 3															
Option 4															
Option 5															

		Fixed F	oint-to-M	lultipoint Wir	eless	
		Sniper		Xplor	Net (licen	sed)
	Cost	Bandwidt	h - Mb/s	Cost	Bandwid	lth - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up
Kapawe'no (cont'd)						
Residential				4G Satellite)	
Option 1	50.00	up to 1.5	na	69.99	up to 5	up to 1
Option 2	80.00	up to 2	na	79.99	up to 5	up to 1
Option 3	120.00	up to 3	na	89.99	up to 5	up to 1
Option 4						
Option 5						
Business				4G Satellite	•	
Option 1	80.00	up to 2	na	69.99	up to 5	up to 1
Option 2	120.00	up to 3	na	79.99	up to 5	up to 1
Option 3				89.99	up to 5	up to 1
Option 4						
Option 5						

		Fixed Point-to-Multipoint Wireless											
	Arro	w (unlicen	sed)	Slave	Lake (lice	nsed)		Sniper		Xplor	Net (licen	sed)	
	Cost	Bandwid	th - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwidth	n - Mb/s	Cost Bandwid		th - Mb/s	
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	
Loon River													
Residential										4G Satellite)		
Option 1	65.00	up to 5	up to 1.5	46.55	up to 4	up to 2	50.00	up to 1.5	na	69.99	up to 5	up to 1	
Option 2				84.55	up to 6	up to 2	80.00	up to 2	na	79.99	up to 5	up to 1	
Option 3				122.55	up to 10	up to 2	120.00	up to 3	na				
Option 4				151.05	up to 15	up to 2							
Option 5													
Business										4G Satellite)		
Option 1	250.00	up to 1.5	up to 1				80.00	up to 2	na	69.99	up to 5	up to 1	
Option 2	500.00	up to 3	up to 1.5				120.00	up to 3	na	79.99	up to 5	up to 1	
Option 3													
Option 4													
Option 5													

		Fixed Point-to-Multipoint Wireless											
	Arro	w (unlicen	sed)	Slave	Lake (lice	nsed)		Sniper		Xplor	Net (licen	sed)	
	Cost	Bandwic	lth - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwidth	ı - Mb/s	Cost	Bandwid	Bandwidth - Mb/s	
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	
Peerless Trout													
Residential										4G Satellite			
Option 1	65.00	up to 5	up to 1.5	46.55	up to 4	up to 2	50.00	up to 1.5	na	69.99	up to 5	up to 1	
Option 2				84.55	up to 6	up to 2	80.00	up to 2	na	79.99	up to 5	up to 1	
Option 3				122.55	up to 10	up to 2	120.00	up to 3	na	89.99	up to 5	up to 1	
Option 4				151.05	up to 15	up to 2							
Option 5													
Business										4G Satellite			
Option 1	250.00	up to 1.5	up to 1				80.00	up to 2	na	69.99 [*]	up to 5	up to 1	
Option 2	500.00	up to 3	up to 1.5				120.00	up to 3	na	79.99	up to 5	up to 1	
Option 3										89.99	up to 5	up to 1	
Option 4													
Option 5													

		Fixed Point-to-Multipoint Wireless											
	СС	l (unlicens	sed)	Slave	Lake (lice	nsed)		Sniper		Xploi	Net (licen	sed)	
	Cost	Bandwid	dth - Mb/s	Cost Bandwidth - Mb/s			Cost	Bandwidth	n - Mb/s	Cost	Bandwid	th - Mb/s	
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	
Sawridge													
Residential										4G Wireles	ss		
Option 1	49.99	up to 2	up to 0.75	46.55	up to 4	up to 2	50.00	up to 1.5	na	59.99	up to 5	up to 1	
Option 2	74.99	up to 5	up to 1	84.55	up to 6	up to 2	80.00	up to 2	na	69.99 [*]	up to 10	up to 1	
Option 3	94.99	up to 10	up to 1	122.55	up to 10	up to 2	120.00	up to 3	na	79.99	up to 10	up to 1	
Option 4				151.05	up to 15	up to 2				109.99	up to 10	up to 1	
Option 5					-						-	-	
Business										4G Wireles	S		
Option 1	200.00	up to 6	up to 2				80.00	up to 2	na	69.99	up to 10	up to 1	
Option 2	249.99	up to 7	up to 3				120.00	up to 3	na	79.99	up to 10	up to 1	
Option 3										109.99	up to 10	up to 1	
Option 4													
Option 5													

		Fixed Point-to-Multipoint Wireless											
	CC	l (unlicens	sed)	Infini	ty AB (licer	nsed)	Lakes	hore (unlic	ensed)	Slave	Lake (lice	nsed)	
	Cost	Cost Bandwidth - Mb/s		Cost Bandwidth - Mb/s			Cost	ndwidth - M	lb/s	Cost	Bandwid	th - Mb/s	
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	
Sucker Creek													
Residential													
Option 1	49.99	up to 2	up to 0.75	60.00	up to 5	up to 1	55.00	up to 2.5	up to 0.77	46.55	up to 4	up to 2	
Option 2	74.99	up to 5	up to 1	99.00	up to 10	up to 1	75.00	up to 5	up to 1	84.55	up to 6	up to 2	
Option 3	94.99	up to 10	up to 1							122.55	up to 10	up to 2	
Option 4										151.05	up to 15	up to 2	
Option 5													
Business													
Option 1	200.00	up to 6	up to 2	109.00	up to 10	up to 2	115.00	up to 10	up to 1.5				
Option 2	249.99	up to 7	up to 3										
Option 3													
Option 4													
Option 5													

		Fixed Point-to-Multipoint Wireless								
		Sniper		Xplor	Net (licen	sed)				
	Cost	Bandwidtl	n - Mb/s	Cost	Bandwid	dth - Mb/s				
	\$/mo	Down	Up	\$/mo	Down	Up				
Sucker Creek										
Residential				4G Satellite)					
Option 1	50.00	up to 1.5	na	69.99	up to 5	up to 1				
Option 2	80.00	up to 2	na	79.99	up to 5	up to 1				
Option 3	120.00	up to 3	na	89.99	up to 5	up to 1				
Option 4										
Option 5										
Business				4G Satellite)					
Option 1	80.00	up to 2	na	69.99	up to 5	up to 1				
Option 2	120.00	up to 3	na	79.99	up to 5	up to 1				
Option 3				89.99	up to 5	up to 1				
Option 4										
Option 5										

						F	ixed Point	to-Multipo	int Wireles	s					
	CC	l (unlicens	sed)	Lakesl	hore (unlic	ensed)	Slave	Lake (lice	nsed)	Snip	er (unlicens	sed)		XplorNet	
	Cost	Bandwid	dth - Mb/s	Cost	Bandwid	lth - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwidt	h - Mb/s	Cost	Bandwid	th - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Swan River															
Residential													4G Wireles	ss	
Option 1	49.99	up to 2	up to 0.75	55.00	up to 2.5	up to 0.77	46.55	up to 4	up to 2	50.00	up to 1.5	na	59.99	up to 5	up to 1
Option 2	74.99	up to 5	up to 1	75.00	up to 5	up to 1	84.55	up to 6	up to 2	80.00	up to 2	na	69.99 [*]	up to 10	up to 1
Option 3	94.99	up to 10	up to 1				122.55	up to 10	up to 2	120.00	up to 3	na	79.99	up to 10	up to 1
Option 4							151.05	up to 15	up to 2				109.99	up to 10	up to 1
Option 5															
Business				***************************************					***************************************	***************************************			4G Wirele	SS	
Option 1	200.00	up to 6	up to 2	115.00	up to 10	up to 1.5				80.00	up to 2	na	69.99	up to 10	up to 1
Option 2	249.99	up to 7	up to 3							120.00	up to 3	na	79.99	up to 10	up to 1
Option 3													109.99	up to 10	up to 1
Option 4															
Option 5															

			F	ixed Point	-to-Multipo	int Wireles	s		
	Arro	w (unlicen	sed)	Slave	Lake (lice	nsed)	Xplor	Net (licen	sed)
	Cost	Bandwid	lth - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwid	lth - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Whitefish Lake									
Residential							4G Satellite)	
Option 1	65.00	up to 5	up to 1.5	46.55	up to 4	up to 2	69.99	up to 5	up to 1
Option 2				84.55	up to 6	up to 2	79.99	up to 5	up to 1
Option 3				122.55	up to 10	up to 2	89.99	up to 5	up to 1
Option 4				151.05	up to 15	up to 2			
Option 5									
Business							4G Satellite	;	
Option 1	250.00	up to 1.5	up to 1				69.99	up to 5	up to 1
Option 2	500.00	up to 3	up to 1.5				79.99	up to 5	up to 1
Option 3							89.99	up to 5	up to 1
Option 4									
Option 5									

			F	ixed Point	-to-Multipo	int Wireles	s		
	Arro	w (unlicen	sed)	Slave	Lake (lice	nsed)	Xplor	Net (licen	sed)
	Cost	Bandwid	lth - Mb/s	Cost	Bandwid	th - Mb/s	Cost	Bandwic	lth - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
Woodland Cree									
Residential							4G Satellite)	
Option 1	65.00	up to 5	up to 1.5	46.55	up to 4	up to 2	69.99	up to 5	up to 1
Option 2				84.55	up to 6	up to 2	79.99	up to 5	up to 1
Option 3				122.55	up to 10	up to 2			
Option 4				151.05	up to 15	up to 2			
Option 5									
Business							4G Satellite)	
Option 1	250.00	up to 1.5	up to 1				69.99	up to 5	up to 1
Option 2	500.00	up to 3	up to 1.5				79.99	up to 5	up to 1
Option 3									
Option 4									
Option 5									

13.3.7 Métis Settlements

		Fixed Point-to-Multipoint Wireless										
	Arro	w (unlicen	sed)	CC	l (unlicen	sed)		Sniper		Xplor	Net (licer	nsed)
	Cost	Cost Bandwidth - Mb/s		Cost ndwidth - Mb/s			Cost	Bandwidtl	n - Mb/s	Cost	Bandwid	lth - Mb/s
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up
East Prairie												
Residential										4G Satellite	e	
Option 1	65.00	up to 5	up to 1.5	49.99	up to 2	up to 0.75	50.00	up to 1.5	na	69.99 [*]	up to 5	up to 1
Option 2				74.99	up to 5	up to 1	80.00	up to 2	na	79.99	up to 5	up to 1
Option 3				94.99	up to 10	up to 1	120.00	up to 3	na	89.99	up to 5	up to 1
Option 4												
Business										4G Satellite	9	
Option 1	250.00	up to 1.5	up to 1	200.00	up to 6	up to 2	80.00	up to 2	na	69.99 [*]	up to 5	up to 1
Option 2	500.00	up to 3	up to 1.5	249.99	up to 7	up to 3	120.00	up to 3	na	79.99 [*]	up to 5	up to 1
Option 3										89.99	up to 5	up to 1
Option 4												
Option 5												

	Fixed Point-to-Multipoint Wireless									
	Arro	w (unlicen	sed)	CC	l (unlicen	sed)	Xploi	Net (licer	ised)	
	Cost	Bandwid	th - Mb/s	Cost	ndwidth - N	Mb/s	Cost	Bandwid	th - Mb/s	
	\$/mo	Down	Up	\$/mo	Down	Up	\$/mo	Down	Up	
Gift Lake										
Residential							4G Satellite	е		
Option 1	65.00	up to 5	up to 1.5	49.99	up to 2	up to 0.75	69.99 [*]	up to 5	up to 1	
Option 2				74.99	up to 5	up to 1	79.99 [*]	up to 5	up to 1	
Option 3				94.99	up to 10	up to 1	89.99 [*]	up to 5	up to 1	
Option 4										
Option 5							Have stopp	ed selling		
Business				***************************************			4G Satellite	Э		
Option 1	250.00	up to 1.5	up to 1	200.00	up to 6	up to 2	69.99 [*]	up to 5	up to 1	
Option 2	500.00	up to 3	up to 1.5	249.99	up to 7	up to 3	79.99 [*]	up to 5	up to 1	
Option 3							89.99	up to 5	up to 1	
Option 4										
Option 5							Have stopp	ed selling		

		Fixed	Point-to-M	ultipoint W	ireless	
	Arro	w (unlicens	sed)	CC	CI (unlicens	sed)
	Cost	Bandwid	th - Mb/s	Cost	/lb/s	
	\$/mo	Down	Up	\$/mo	Down	Up
Peavine						
Residential						
Option 1	65.00	up to 5	up to 1.5	49.99	up to 2	up to 0.75
Option 2				74.99	up to 5	up to 1
Option 3				94.99	up to 10	up to 1
Option 4						
Business						
Option 1	250.00	up to 1.5	up to 1	200.00	up to 6	up to 2
Option 2	500.00	up to 3	up to 1.5	249.99	up to 7	up to 3
Option 3						
Option 4						
Option 5						

13.4 Mobility Providers

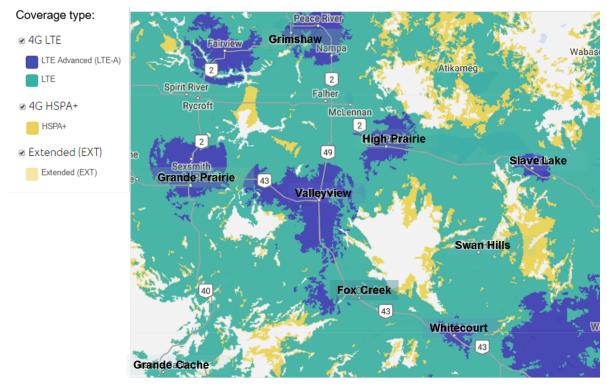


Figure 49 - Mobility coverage - TELUS/Bell

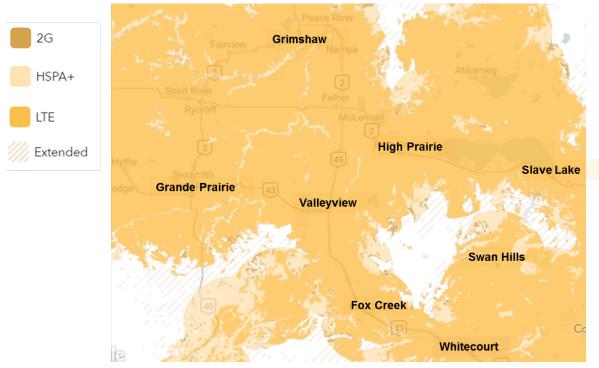


Figure 50 – Mobility coverage – Rogers Communications.

13.5 Alberta SuperNet

The Alberta *SuperNet* is a broadband superhighway, conceived by the Government of Alberta (GoA) in the early 2000's to connect public institutions, collectively termed the GLHLM (GoA, Learning, Health, Library, and Municipality) clients, to a broadband network for high-speed Internet access, video conferencing, and other services. The GLHLM component of the *SuperNet* links 4,200 GLHLM facilities in 429 communities. A second, wholesale backbone services, component enables rural ISPs to connect their access networks back to a peering point in Calgary and Edmonton. It is on this component that the discussion below is focused.

The Alberta *SuperNet* consists of the Bell-operated Base Area Network (BAN) serving 27 of the larger urban centres in the province and the Axia-operated Extended Area Network (EAN), covering the rest of the province. BAN communities in northern Alberta include Bonnyville, Cold Lake, Fort McMurray, Grande Prairie, Vegreville, Vermilion, and Whitecourt. While the *SuperNet* mostly consists of fibre-optic backbone facilities, wireless links are used to complete the network in the most rural areas.

As the *SuperNet* is operated on an 'open-access' basis (its services are available to all service providers on a comparable basis), to preclude any conflicts of interest, neither Bell nor Axia can offer retail services such as Internet with in their *SuperNet* footprint. To date, Bell does not offer retail services within the province, but Axia NetMedia does provide retail services to corporate clients and, through AxiaConnect, provides retail Internet services in smaller communities (e.g., Town of Fairview).

Deploying fibre to smaller towns, villages, hamlets, small subdivisions, and other remote groups of premises need not be more expensive than deploying to neighbourhoods in urban areas, except for the following:

- A backhaul connection is needed to connect the community to the global network, and
- Operational costs could increase if the community is not near maintenance personnel.

The availability and monthly costs of the backhaul connections are therefore fundamental to enabling fibre deployment and sustainable operations in all of these communities. To enable triple play services in communities, a 1 Gb/s backhaul connection is the absolute minimum. The *SuperNet* operating requirement is to enable minimum 1 Gb/s (and preferably 5 or 10 Gb/s) connections between communities and a peering point in for example Edmonton at a low enough rate that these community operations are sustainable. Obviously, there are expenses other than debt service and backhaul, but those can be reduced by scale - either by outsourcing operations to a larger player or by partnering with other local communities to realize scale themselves.

Since its construction, there have been issues for users, ISPs, and municipalities with the SuperNet. Service Alberta summarized the current issues as follows: 103

- · Quality and cost of services;
- Uneven playing field between ISPs and the SuperNet operator;
- Poor contracts, which are difficult to manage; and
- From Service Alberta's perspective, escalating costs to the Government of Alberta.

The SuperNet operating contact will expire on June 18, 2018 and options for improving the first two points above are currently before Cabinet. Early in 2017 a new operating contact is expected to be awarded and transition planning will begin.

¹⁰³ Alberta. Bull, Stephen, Assistant Deputy Minister, Service Alberta, SuperNet Secretariat. *Alberta SuperNet 2.0*. Message to Doris Regula. 24 January 2017. E-mail.

13.6 ATCO's and Fortis Alberta's Service Areas

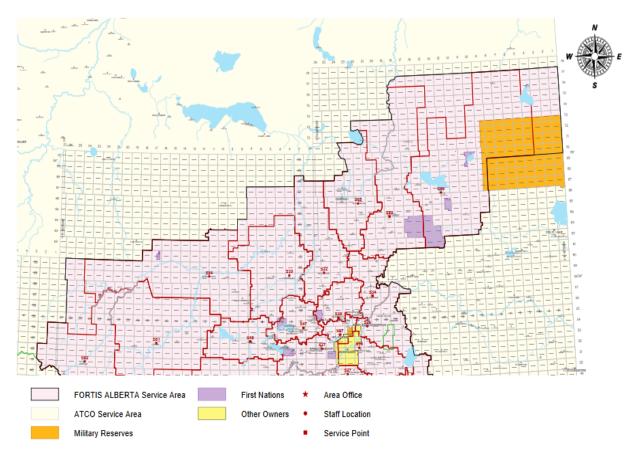
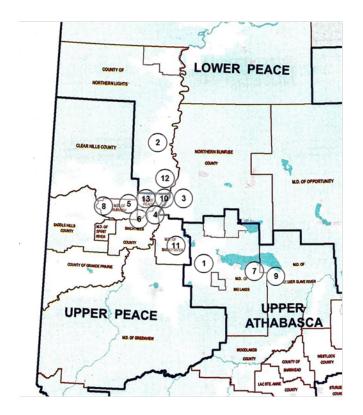


Figure 51 – ATCO Electric & Fortis Alberta service areas (northern Alberta).

13.7 Rural Water Co-operatives' Service Areas



- Big Meadow, Heart River, High Prairie East, North End, Northwest, Riverbend, Southside, West End
- 2. Northern Lights
- 3. East Peace
- 4. East Grimshaw
- 5. Fairview Rural Water Project Ltd.
- 6. Griffin Creek
- 7. Kinuso
- 8. Little Burnt River
- 9. Poplar Lane
- 10. Shaftesbury
- 11. Smoky River
- 12. Weberville
- 13. West Grimshaw

Figure 52 – Northwestern Alberta rural water co-operativess 104

¹⁰⁴ Regula, Doris. *Market Opportunity Analysis*. Regula & Associates Consulting Ltd. 15 May 2015. 121.

13.8 Fort McMurray West 500 kV Transmission Line

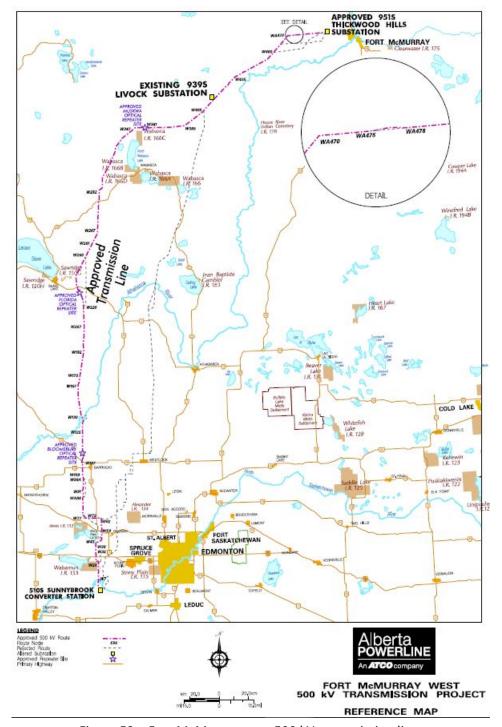


Figure 53 – Fort McMurray west 500 kV transmission line.

13.9 Desired State

Table 19 – LSLEA Community Broadband Plans and Visions

	Issues/Challenges Facing Community in Next 5 Years	Fibre /broadband on Agenda?	Factors impacting capability to pursue fibre/broadband	Broadband Next 3, 5, 10 Years
Towns				
High Prairie	Business attraction	Yes	None	Within 3 yrs. – FTTH to all residents and businesses
Slave Lake	TELUS fibre community (predor	ninately resider	ntial)	
Counties/MDs				
Big Lakes	 Diversification of local economy Remaining a 'have' municipality Attracting new residents Providing a better quality of life 	Yes	Money	3 yrs. – develop Strategic Plan, incorporating a broadband plan 5 yrs. – deliver broadband to more populated areas 10 yrs. – deliver full broadband coverage to all
Opportunity	Information was not available a	t the time this i	report was finalized	
Lesser Slave River	Information was not available a	t the time this I	report was finalized	
First Nations				
Bigstone Cree	Information was not available a	t the time this i	report was finalized	
Driftpile	Information was not available a	t the time this i	report was finalized	
Kapawe'no	Information was not available a	t the time this I	report was finalized	
Loon River	Information was not available a	t the time this i	report was finalized	
Peerless Trout	Information was not available a	t the time this I	report was finalized	
Sawridge Band	Information was not available a	t the time this I	report was finalized	
Sucker Creek	Information was not available a	t the time this I	report was finalized	
Swan River	Information was not available a	t the time this i	report was finalized	
Whitefish Lake	Information was not available a	t the time this i	report was finalized	
Woodland Cree	Satisfied with current Internet s	services		
Métis Settlemen	ts			
East Prairie	Information was not available a	t the time this i	report was finalized	
Gift Lake	 Employment for youth More accessibility to the Internet (some households do not have Internet service), even work stations at 	Yes	Money Community's isolation Lack of broadband 'know how'	3 yrs. – hard to know where technology is going but envisions comparable broadband service levels to those available in urban centres

	Issues/Challenges Facing Community in Next 5 Years	Fibre /broadband on Agenda?	Factors impacting capability to pursue fibre/broadband	Broadband Next 3, 5, 10 Years
	Settlement's administration office			
Peavine	 Suitable housing for youth (less than 30 years of age) Job outlook bleak, especially for youth 	No, but do support (did write letter of support for local ISP re: ISED Connect to Innovate program)	Funding Other priorities	3 yrs. – goal is to attain comparable broadband service levels to those available in urban centres (as a service, broadband and Internet is on the same level as a utility now)

13.10 Business Model Options

Dark Fibre	Conduit	E.g.,: Montreal Open access can be provided via conduit sharing or subducting, but is limited by the size of the existing conduit.
		Pro's: Simple operationally, can be handled by traditional utility departments. Takes 50-60% of the deployment expense off the table for service providers if well designed.
		Con's: Typically only includes feeder and some distribution routes; Limited breakout points; May restrict fibre architecture.
	Fibre	<i>E.g.,:</i> Stokab in Stockholm, Qnet in Coquitlam, OICRD in Olds, Calgary <i>Open access</i> is typically provided via home-run architecture and by provisioning multiple fibres per premise. If fibre counts are limited, a community may opt for first-come, first-served arrangements.
		Pro's: Simple operationally, but considerably more helpful than a conduit-only play. Takes 50-75% of the deployment expense off the table for service providers. Reduces disruption due to civic construction. Enables efficient conduit/fibre design and can be optimized for connectivity. Over-provisioning is required to ensure sufficient fibre and space for multiple sets of network equipment.
		Con's: Potential service providers must also deploy network equipment to light the fibres they wish to lease prior to providing services. In large metropolitan areas, this works, but in smaller communities, it will limit the number of service providers available to you. O-Net, for instance, is not likely to play, and if one does come in, it's likely that no-one else will, due to the limited market – giving them a defacto monopoly.

Lit Fibre		E.g.,: SuperNet in Alberta (backbone only). Common in Europe and would work well here.Open access can be provided via an independent network operator and a well-managed routing centre.
		Pro's: Facilitates unencumbered services-based competition amongst pure- play service providers and thus opens up services innovation to all players.
		Con's: Goes against long standing (if not antiquated) federal policy of facilities-based competition. A services-based eco-system has not yet developed in Canada and current incumbents will boycott your network.
Integrated		<i>E.g.,:</i> Bell, Rogers, Shaw, TELUS; Traditional business model. All incumbents.
		Pro's: Good for single-purpose networks and universal service.

Con's: Inhibits competition and innovation is only with permission from the
network operators. Results in defacto monopoly control of critical civic
infrastructure. Interests of the incumbent shareholders do not align with the
needs of the communities they serve.